Harris County MUD #547

24-hour Emergencies (281)290-6500
Customer Service / Billing Issues (281)290-6500

Welcome to Harris County MUD #547 (District). Whether you are a property owner or a tenant we are happy to have you as our customer. The District provides water and wastewater services to customers residing within the District's boundaries. Our District's Operator is Municipal District Services. Below are some contact numbers and basic information to assist you.

Contact Municipal District Services at the following numbers:

24-hour emergencies, to report leaks or other service related issues:	**281-290-6500**
Customer service or billing issues, 8:30 to 4:30 Monday through Friday:	**281-290-6500**

Payment for water bills:

Water Bill payments are due:	2nd of each month
Payments may be made in the following ways:	
• US Postal Service	P.O. Box 3150, Houston, TX 77253-3150
• On-line bill pay via your bank	Your bank's website
❖ Pay at Grocery Stores	H.E.B. and Kroger via CheckFreePay
❖ Pay by Credit or Debit Card	Visa, MasterCard, Discover Card are accepted at 1-855-270-3592, or at www.mdswater.com
❖ Pay by eCheck	Call 1-855-270-3592 or go to www.mdswater.com
❖ Pay at Walmart	Pay with cash or debit card at any Walmart location
❖ The 4 payment options above will charge a convenience fee	
• Municipal District Services drop box at:	406 W. Grand Parkway S. Suite 260 Katy, TX 77494
	16758 Telge Road Cypress, TX 77429

Contact for Trash Service issues:

Best Trash	**281-313-2378**

Contact for Tax Assessor:

Utility Tax Service	**713-688-3855** **www.utilitytaxservice.com**

Easy Water Saving Tips Inside the Home:

- Wash only full loads of clothes and dishes
- Never leave water running while brushing your teeth
- Repair leaky fixtures such as faucets and toilets

Easy Water Saving Tips Outside the Home:

- Water plants and yard only when necessary
- Never water or use sprinklers during the heat of the day
- If feasible, wash the vehicle on your lawn, not in the driveway where the runoff will be lost to the sewer

On behalf of the Board of Directors of Harris County MUD #547 we are pleased to welcome you as a customer, and look forward to serving you. Please feel free to call our District operator, Municipal District Services, with any questions.

Harris County MUD #547

SERVICE AGREEMENT

I. PURPOSE

The District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public heath and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. PLUMBING RESTRICTIONS PER STATE REGULATION

A. No direct connection between the public drinking water supply and a potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air-gap or an appropriate back flow prevention assembly in accordance with Commission regulations.

B. No cross-connection between the public drinking water supply and a private water system exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure principle backflow prevention assembly is properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention assembly tester.

C. No connection exists which would allow the return of water used for condensing, cooling or industrial processes back to the public water supply.

D. No pipe or pipe fitting which contains more than 8.0% lead exists in private water distribution facilities installed on or after July 1, 1988 and prior to January 4, 2014.

E. Plumbing installed after January 4, 2014 bears the expected labeling indicating ≤0.25% lead content. If not properly labeled, please provide written comment.

F. No solder or flux which contains more than 0.2% lead exists in private water distribution facilities installed on or after July 1, 1988.

III. SERVICE AGREEMENT

The following are the terms of the service agreement between **Harris County MUD 547 (the District) and**

_____**, the "Customer."**

A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.

B. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. The Water System or its designated agent, prior shall conduct these inspections to initiating service and periodically thereafter. The inspections shall be conducted during the Water System's normal business hours.

C. The Water System shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.

D. The Customer shall immediately correct any undesirable plumbing practice on his premises.

E. The Customer shall, at his expense, properly install, test and maintain any back-flow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT

If the Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate back flow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER SIGNATURE: _____DATE: _____

SERVICE ADDRESS: _____ACCT#: 30604-_____

DAYTIME PHONE(S): _____

YOUR AUTHORIZED EMAIL ADDRESS: _____

EMAIL IMMEDIATELY TO YOUR CUSTOMER CARE AGENT:

- **A COPY OF PICTURE I.D.**
- **OWNERS: A COPY OF TOP PORTION OF CLOSING DISCLOSURE STATEMENT OR HUD-1 SETTLEMENT STATEMENT**
- **RENTERS: A COPY OF COMPLETE LEASE AGREEMENT**
- **PROPERTY MANAGEMENT OR REALTORS: A COPY OF LISTING AGREEMENT OR EXECUTED CONTRACT**

FEES LISTED BELOW AND DOCUMENTS LISTED ABOVE ARE DUE UPON RECEIPT OF THIS DOCUMENT:

SECURITY DEPOSIT: $250.00 + NON-REFUNDABLE TRANSFER FEE: $45.00 = TOTAL AMOUNT: $295.00 PREPAID

PLEASE CALL 1-855-270-3592 TO PAY BY CREDIT CARD OR E-CHECK

NOTICE ABOUT CONFIDENTIALITY OF CUSTOMER INFORMATION

Chapter 182 of the Texas Utilities Code as amended in 2021 by House Bill 872 provides that a government-operated utility may not disclose personal information (customer's address, telephone number, and social security number) in a customer's account, or any information related to the volume or units of utility usage or amounts billed or collected for such utility usage, unless the customer elects to allow such information to be disclosed.

The Utilities Code requires the District to provide notice of the customer's right to allow disclosure of his or her information. Therefore, if you wish to allow disclosure of your personal information, please check the box below and return this form to the District.

NOTE: The District is allowed to disclose information in a customer's account record to federal, state or local government officials; to District employees, officials and operations personnel; to consumer reporting agencies; to a contractor or subcontractor approved by and providing services to the District, the state, a political subdivision of the state, or the United States; or to any other provider of utility services.

Authorization to Disclose Customer Information

PLEASE CHECK BOX IF ALLOWING DISCLOSURE OF PERSONAL INFORMATION ☐

The undersigned customer allows the District to disclose the customer's account information and personal information as identified by Texas Utilities Code.

By:_____ _____
Signature Date

_____
Printed Name and Address

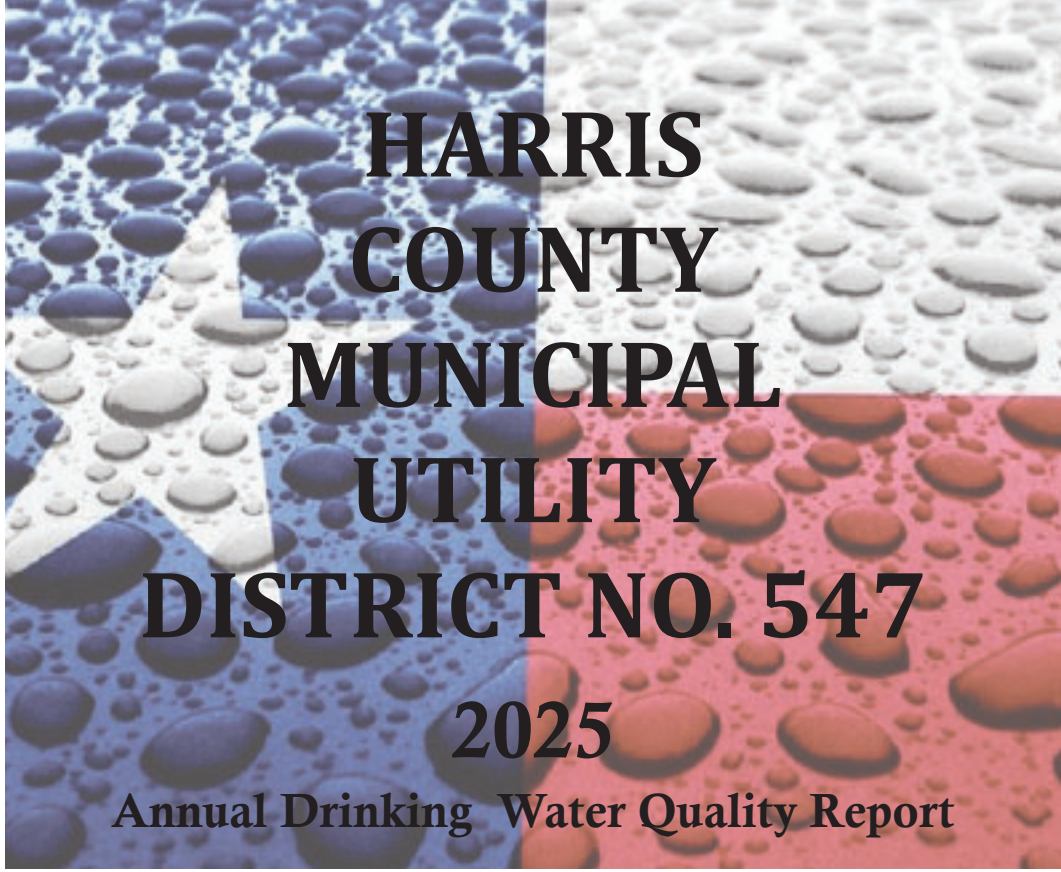
RETURN THIS FORM TO: Municipal District Services, LLC
P.O. Box 1827
Cypress, Texas 77410

OR SCAN AND EMAIL the signed and completed form to info@mdswater.com

PRSRT STD
US POSTAGE
PAID
HOUSTON TX
PERMIT No 542

**** OR CURRENT RESIDENT ****

Harris County MUD No. 547
406 W. Grand Parkway S., Suite 260
Katy, Texas 77494



HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 547

2025

Annual Drinking Water Quality Report

This annual Drinking Water Quality Report provides information on your District's drinking water. The United States Environmental Protection Agency (EPA) requires that all drinking water suppliers in the country provide a water quality report to their customers annually.

En Espanol

Este reporte incluye informacion importante sobre el agua para tomar. Para asistencia en espanol, favor de llamar al telefono (281) 290-3107.

Public Participation Opportunities

The Board of Directors of the District meet at 12:00 PM on the fourth Thursday of each month at the offices of Allen Boone Humphries Robinson, 3200 Southwest Freeway, Suite 2600, Houston, TX 77027.

You may mail comments to:
Harris County Municipal Utility District No. 547
Attn: Board of Directors

406 W. Grand Parkway S, Suite 260, Katy, Texas 77494

Or Call: (281) 290-6500

Our Drinking Water Meets All Federal (EPA) Drinking Water Requirements

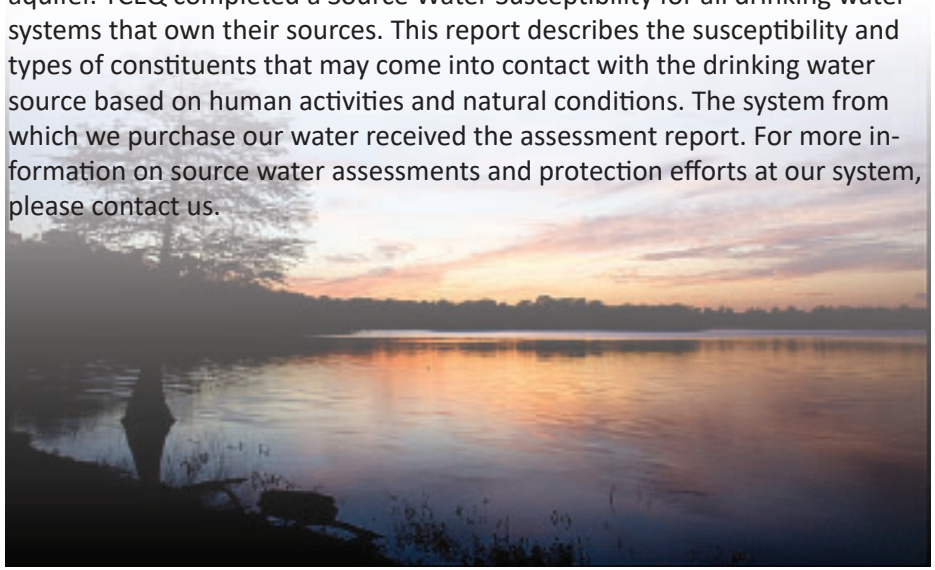
This report is a summary of the quality of the water we provide our customers. The analysis was made by using the data from the most recent U.S. Environmental Protection Agency (EPA) required tests and is presented in the following pages. We hope this information helps you become more knowledgeable about what's in your drinking water.

SPECIAL NOTICE

You may be more vulnerable than the general population to certain microbial contaminants, such as Cryptosporidium, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer, those who have undergone organ transplants, those who are undergoing treatment with steroids, and people with HIV/AIDS or other immune system disorders can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care providers. Additional guidelines on appropriate means to lessen the risk of infection by Cryptosporidium are available from the Safe Drinking Water Hotline at (800) 426-4791.

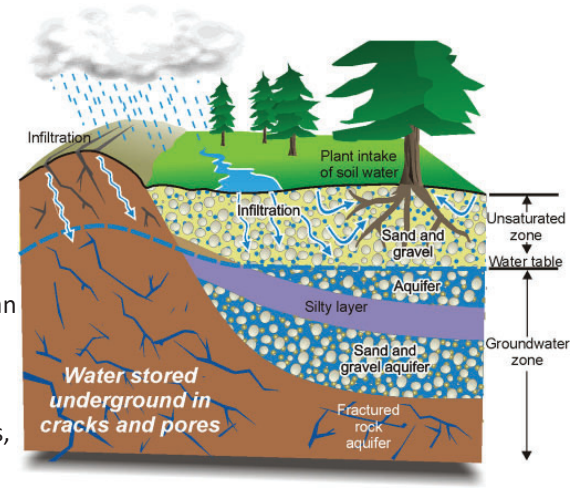
Where Do We Get Our Water?

Our drinking water is obtained from groundwater sources, purchased from Cypress Green Regional Water Plant. Our water comes from the Gulf Coast aquifer. TCEQ completed a Source Water Susceptibility for all drinking water systems that own their sources. This report describes the susceptibility and types of constituents that may come into contact with the drinking water source based on human activities and natural conditions. The system from which we purchase our water received the assessment report. For more information on source water assessments and protection efforts at our system, please contact us.



Water Sources

The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water before treatment include: microbes, inorganic contaminants, pesticides, herbicides, organic chemical contaminants, and radioactive contaminants.



All Drinking Water May Contain Contaminants

When drinking water meets federal standards there may not be any health based benefits to purchasing bottled water or point of use devices. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (1-800-426-4791).



Secondary Constituents

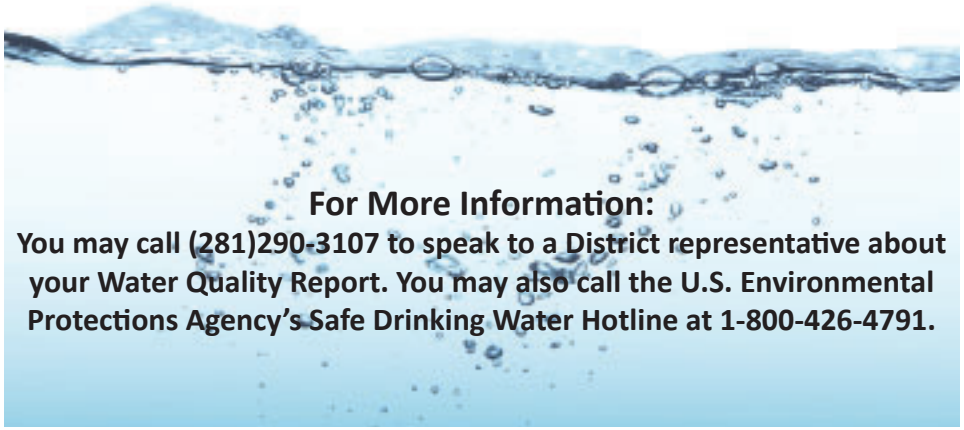
Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concern. For more information on taste, odor, or color of drinking water, please contact the system's business office. The taste and odor constituents are called secondary constituents and are regulated by the State of Texas, not the EPA. Therefore, secondaries are not required to be reported in this document, but they may greatly affect the appearance and taste of your water.

Harris County Municipal Utility District No. 547 Drinking Water Quality Report Results

PWSID: 1013827

About the Tables

The following tables list all of the federally regulated or monitored contaminants which have been found in your drinking water. The U.S. EPA requires water systems to test for up to 97 contaminants. All contaminants detected in your water are below state and federal allowed levels. The State of Texas allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently.



For More Information:

You may call (281)290-3107 to speak to a District representative about your Water Quality Report. You may also call the U.S. Environmental Protections Agency's Safe Drinking Water Hotline at 1-800-426-4791.

In the water loss audit submitted to the Texas Water Development Board for the time period of January - December 2025, our system lost an estimated 3,194,763 gallons of water. If you have any questions about the water loss audit please call 281-290-3107.

Drinking Water Definitions and Units Description



NA: Not Applicable
ND: Not Detected
NR: Not Reported
pCi/L: picocuries per liter (a measure of radioactivity)
ppm: parts per million, or milligrams per liter (mg/L)
ppb: parts per billion, or micrograms per liter (ug/L)
MNR: Monitoring not required, but recommended
MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to maximum contaminant level goals as feasible using the best available treatment technology.
MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected health risk. MCLGs allow for a margin of safety.
MRDL: Maximum Residual Disinfection Level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MRDLG: Maximum Residual Disinfection Level Goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
NTU: Nephelometric Turbidity Units (a measure of turbidity)
Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an Escherichia coli (E. coli) maximum contaminant level (MCL) violation has occurred and/or why total coliform bacteria were found on multiple occasions.

REGULATED INORGANIC CONTAMINANTS

YEAR	Contaminant (Unit of Measure)	Highest Level Detected	Range of Detected Levels	Violation	MCL	MCLG	Source of Contaminant
2025	Arsenic (ppb)	3.4	3.4 - 3.4	No	10	0	Erosion of natural deposits
2025	Barium (ppm)	0.178	0.178- 0.178	No	2	2	Erosion of natural deposits
2025	Nitrate (ppm)	ND	ND - ND	No	10	10	Erosion of natural deposits
2025	Thallium (ppb)	0.54	0.54 - 0.54	No	7	0.5	Leaching from ore-processing sites
2025	Uranium (ug/L)	1.6	1.6 - 1.6	No	30	0	Erosion of natural deposits

Harris County Municipal Utility District No. 547 Drinking Water Quality Report Results

DISINFECTION RESIDUAL LEVELS

YEAR	Contaminant (Unit of Measure)	Highest Average Level Detected	Range of detected levels	Violation	MRDL	MRDLG	Source of Contaminant
2025	Free Chlorine (ppm)	1.71	0.43 - 3.90	No	4	4	Water additive used to control microbes

LEAD AND COPPER

YEAR	Contaminant (Unit of Measure)	90th Percentile	No. of site exceeding Action level	Violation	Action Level	Source of Contaminant
2025	Lead (ppb)	2.0	1	No	15	Corrosion of household plumbing
2025	Copper (ppm)	0.0315	0	No	1.3	Corrosion of household plumbing

Required Additional Health Information for Lead

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. Your water system is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact your district at 281-290-3107. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at https://www.epa.gov/safewater/lead.

Lead Service Line Inventory Statement

As part of the U.S. Environmental Protection Agency's (EPA) revised Lead and Copper Rule, Harris County MUD 547 has completed a full inventory of service lines within our water distribution system, including both the public (utility-owned) and private (customer-owned) portions of each service connection.

Based on a thorough review of historical records, customer outreach, and material verification, no lead or galvanized service lines requiring replacement were identified on either the public or private side of our system, nor any unknown service lines were identified. All service lines are confirmed to be made of non-lead materials such as copper, plastic, or other EPA-approved materials.

Although no lead service lines were found, we remain proactive in maintaining accurate records and ensuring ongoing compliance with all regulatory requirements. If you have questions about your service line material, would like to view our inventory, or are interested in voluntary water testing, please contact us at lcm@mdswater.com or by phone at 281-290-3170.

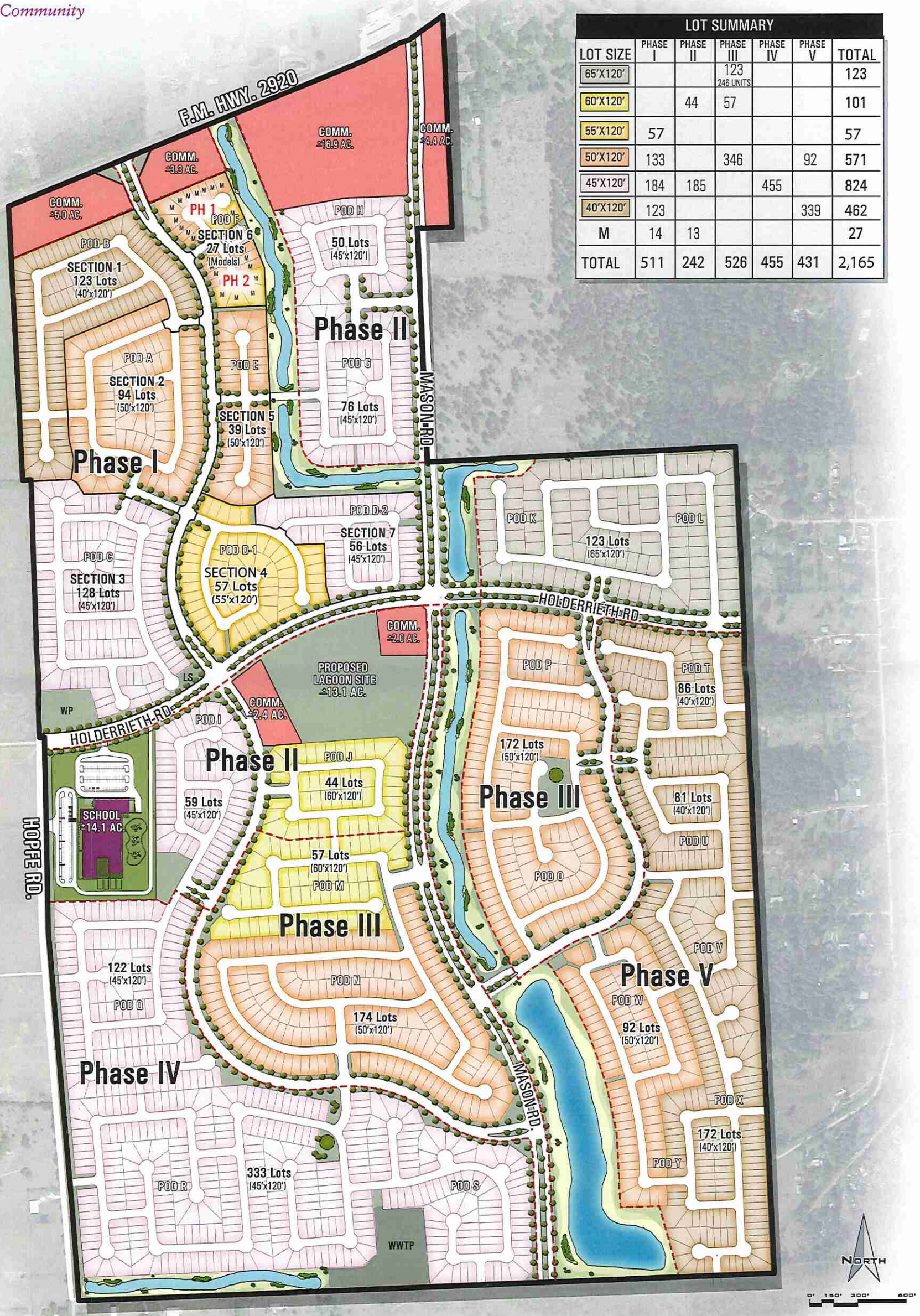
VIOLATIONS

During the period covered by this report we had the below noted violations.			
Violation Period	Analyte	Violation Type	Violation Explanation
08/23/2025-01/06/2026	Texas Emergency Preparedness Plan	Failure to adopt/submit EPP for approval	An Emergency Preparedness Plan was not adopted/submitted to TCEQ within the prescribed time frame.

CYPRESS GREEN

A Land Tejas Community

LOT SUMMARY						
LOT SIZE	PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	TOTAL
65'X120'			123 246 UNITS			123
60'X120'		44	57			101
55'X120'	57					57
50'X120'	133		346		92	571
45'X120'	184	185		455		824
40'X120'	123				339	462
M	14	13				27
TOTAL	511	242	526	455	431	2,165



SCALE: 1"=300'

DATE: 12.07.2021

THIS PLAN WAS PREPARED USING REASONABLY RELIABLE SOURCES AND IS SUBJECT TO CHANGE PENDING A DETAILED BOUNDARY SURVEY. THIS PLAN HAS NOT BEEN REVIEWED BY ANY GOVERNMENTAL AGENCY. ADDITIONAL STREETS AND/OR DRAINAGE PROVISIONS MAY BE REQUIRED. THIS PLAN IS AN ARTIST'S CONCEPTION AND IS PROVIDED FOR GENERAL INFORMATION PURPOSES ONLY. ALL PLANS FOR FACILITIES OR LAND USES ARE SUBJECT TO CHANGE WITHOUT NOTICE.

JONES|CARTER