TOWER
AGENCY

MLS Supplements Checklist

The undersigned acknowledge that they have received and reviewed the following documents related to the property.

Buyer(s) and Buyer's Agent understand that the information provided is deemed reliable, but not guaranteed, and are strongly advised to carefully review all documents prior to submitting an offer.

Buyer's Agent further acknowledges that a signed copy of this form, along with the "Inspection Advisory" document, must be submitted with the offer package in order for the offer to be considered.

Buyer Initials	Agent Initials	Document / Report Reviewed
_____	_____	1. Inspection Advisory
_____	_____	2. Pre-Listing Home Inspection
_____	_____	3. Termite Inspection Report
_____	_____	4. Property Tax Worksheet (Estimated Taxes)
_____	_____	5. Irrigation Repair Receipt
_____	_____	6. Chimney Service Report
_____	_____	7. ADT Security System Agreement
_____	_____	8. Solar Agreement & Consumer Guide
_____	_____	9. California FAIR Plan Insurance Quote
_____	_____	10. AEGIS Insurance Quote
_____	_____	11. SageSure Insurance Quote

Buyer Signature: _____ Date: _____

Buyer Signature: _____ Date: _____

Buyer·s Agent Signature: _____ Date: _____

TOWER
AGENCY

INSPECTION ADVISORY

Inspections are part of a buyer's due diligence and help buyers understand the property's condition prior to closing.

What is a home inspection

A general evaluation of major systems including roof, plumbing, electrical, HVAC, and structure. Inspectors identify visible issues, safety concerns, and deferred maintenance.

Common additional inspections

Buyers may obtain termite, roof, sewer, HVAC, or foundation inspections. All inspections are optional and typically paid for by the buyer.

What inspections are NOT

Inspections are not a list of items for the seller to repair. All homes will have findings, and reports often include extensive notes due to inspector liability standards.

Focus on health and safety

Requests, if any, should be limited to material health and safety concerns such as electrical hazards, active leaks, significant roof issues, or missing required safety devices.

Appraisal and lender required repairs

Lenders or appraisers may require repairs prior to loan approval. These are typically health and safety related. The seller is not obligated to complete repairs unless agreed in writing.

Common findings that are often normal

Minor cracking, aging components, functional but older systems, and small maintenance items are common. Reports often appear extensive due to standardized language and disclaimers.

Important

Inspections are to inform the buyer's decision, not to ensure a perfect property. Offers should reflect the property's current condition.

Acknowledgment

Buyer and buyer's agent acknowledge review and understanding of the above.

Buyer Signature: _____ Date: _____

Buyer Signature: _____ Date: _____

Buyer's Agent Signature: _____ Date: _____

Inspection Report

First Last

Property Address:
22787 Wild Geranium Ln
Moreno Valley CA 92557



General View

C.L.M HOME INSPECTIONS

Inspected By:

MARCUS CAZARES

Mobile (909) 644.8860

Email: marcaz73@hotmail.com

Follow Us On Instagram:

@CLM_HOME_INSPECTIONS

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Date: 10/29/2026	**Time:** 09:00 AM	**Report ID:** 102926-01PRE
Property: 22787 Wild Geranium Ln Moreno Valley CA 92557	**Customer:** First Last	**Real Estate Professional:** Robert Wetzel TOWER AGENCY

Comment Key or Definitions

The following are definitions of comment descriptions in this inspection report. All comments by the inspector should be considered before purchasing this home. Any recommendations by the inspector to repair or replace suggests a second opinion or further inspection by a qualified contractor. All costs associated with further inspection fees and repair or replacement of item, component or unit should be considered before you purchase the property.

Inspected (IN) = I visually observed the item, component or unit and if no other comments were made then it appeared to be functioning as intended allowing for normal wear and tear.

Not Inspected (NI)= I did not inspect this item, component or unit and made no representations of whether or not it was functioning as intended and will state a reason for not inspecting.

Not Present (NP) = This item, component or unit is not in this home or building.

Repair or Replace (RR) = The item, component or unit is not functioning as intended, or needs further inspection by a qualified contractor. Items, components or units that can be repaired to satisfactory condition may not need replacement.

The Inspector makes no warranties nor guarantees on items, areas and there related condition that are inaccessible, obscured or simply overlooked. Client is advised that not all limitations may be expressed within this report.

The Inspector does not evaluate for nor comment on the presence of asbestos, mold or led paint due to NO laboratory testing performed.

Conditions considered to be general wear may be excluded from this evaluation.

The client agrees to submit to C.L.M. Home Inspection, in written form, any claims or complaints prior or taking any action. Any legal action or proceeding of any kind against the Inspector or C.L.M. Home Inspections or its officers, agents, or employee, must be brought within 30 days from the date of the inspection or will be deemed waived and forever barred.

Report is based on Major Components that are accessible and ready to view. Client/ Agent are aware that this is not a full home inspection report. Your major components inspection is considered viewing and some minor testing on Roof, Heat system, A/C system, Electrical Panel, Gas, Plumbing, Foundation and items the were noticed at time of inspection that can possible be a safety issue. Some items that relate or could not have been seen can be excluded from this report. Note: Moving forward on items that that your inspector called out that might be a concern or have been repaired by a Licensed/ Qualified contractor your Inspector always recommends a full reinspection, quotes on item and encircle repairs, estimate bids to be considered prior to purchasing or taking occupancy.

Residental Style:	**Year Built:**	**Home Faces:**
Single Family Home Two Level	1985	North
House Occupied:	**Buyers Agent Is Present:**	**Client Is Present:**
No	No	No
Sellers Agent Present:	**In Attendance:**	**Recall Check:**

No

Photo Company

Recall Check on Units were not performed.

Radon Test:
No

Water Test:
Yes

Electrical:
On

Gas Fuel Source:
On

Weather:
Cool / Cloudy

Temperature:
Between 60 / 70

Rain in last 3 days:
Yes

Sewer Or Septic:
Unkown, Camera Inspection was not performed.

Mold/ Asbestos/ Led Paint Air Test:
No Test Performed

1. Foundation, Crawlspace and Structure

The inspector shall inspect: The basement. The foundation. The crawlspace. The visible structural components. Any present conditions or clear indications of active water penetration observed by the inspector. And report any general indications of foundation movement that are observed by the inspector, such as but not limited to sheetrock cracks, brick cracks, out-of-square door frames or floor slopes.

The inspector is not required to: Enter any crawlspaces that are not readily accessible or where entry could cause damage or pose a hazard to the inspector, Move stored items or debris, Operate sump pumps with inaccessible floats, Identify size, spacing, span, location or determine adequacy of foundation bolting, bracing, joists, joist spans or support systems, Provide any engineering or architectural service, Report on the adequacy of any structural system or component.

Styles & Materials

Method used to observe Crawlspace:
No crawlspace

Foundation Type:
Concrete Slab on Grade

		IN	NI	NP	RR
1.0	Floor Structure	•			
		IN	NI	NP	RR

IN= Inspected, NI= Not Inspected, NP= Not Present, RR= Repair or Replace

The structure of the home was inspected and reported on with the above information. While the inspector makes every effort to find all areas of concern, some areas can go unnoticed. Please be aware that the inspector has your best interest in mind. Any repair items mentioned in this report should be considered before purchase. It is recommended that qualified contractors be used in your further inspection or repair issues as it relates to the comments in this inspection report.

2. Roof / Attic

The inspector shall inspect from ground level or eaves: The roof covering. The gutters. The downspouts. The vents, flashings, skylights, chimney and other roof penetrations. The general structure of the roof from the readily accessible panels, doors or stairs.

The inspector is not required to: Walk on any roof surface, predict the service life expectancy, inspect underground downspout diverter drainage pipes, remove snow, ice, debris or other conditions that prohibit the observation of the roof surfaces, move insulation, inspect antennae, satellite dishes, lightning arresters, de-icing equipment, or similar attachments. Walk on any roof areas that appear, in the opinion of the inspector to be unsafe, and or cause damage. Perform a water test, warrant or certify the roof. Confirm proper fastening or installation of any roof material.



General View

Styles & Materials

Roof surface viewed from:
Ground
Ladder
Droned

Roof-Type:
Gable
Two Story

Roof Covering type:
Cement Clay Tile

		IN	NI	NP	RR
2.0	Roof Covering	•			•
		IN	NI	NP	RR

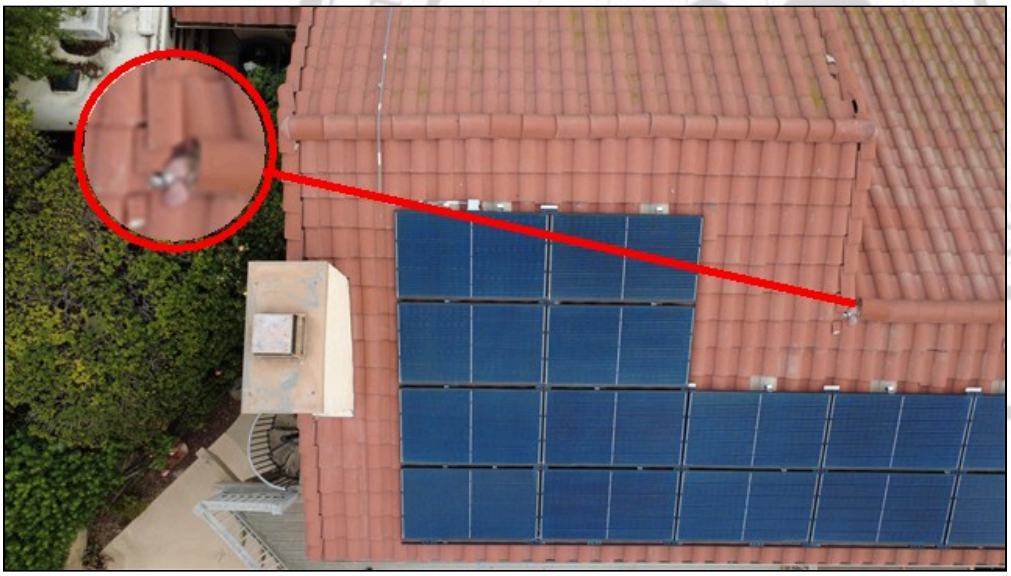
IN= Inspected, NI= Not Inspected, NP= Not Present, RR= Repair or Replace

Comments:

2.0 (1) **Cracked Slipped tiles were observed at roof top at time of inspection. Client must be aware roof was not walked on due to type of material and height in result viewing was limited. Recommend replacement of crack and to secure tiles were needed by a qualified or licensed roofing contractor. Note: Underlayment was not viewed, Any other issues the roofer may discover while evaluation should be repaired.**



2.0 Item 1(Picture) General View



2.0 Item 2(Picture) General View



2.0 Item 3(Picture) General View



2.0 Item 4(Picture) General View



2.0 Item 5(Picture) General View

2.0 (2) **Algae growth was present on roof tiles at time of inspection. While it might look like harmless Algae growth traps and creates moss. Recommend to discuss on removal by a qualified or licensed speaclist in field.**



2.0 Item 6(Picture) General View



2.0 Item 7(Picture) General View

The roof of the home was inspected and reported on with the above information. While the inspector makes every effort to find all areas of concern, some areas can go unnoticed. Roof coverings and skylights can appear to be leak proof during inspection and weather conditions. Our inspection makes an attempt to find a leak but sometimes cannot. Please be aware that the inspector has your best interest in mind. Any repair items mentioned in this report should be considered before purchase. It is recommended that qualified contractors be used in your further inspection or repair issues as it relates to the comments in this inspection report.

3. Heating and Cooling

The inspector shall inspect: The heating system and describe the energy source and heating method using normal operating controls. And report as in need of repair electric furnaces which do not operate. And report if inspector deemed the furnace inaccessible. The central cooling equipment using normal operating controls.

The inspector is not required to: Inspect or evaluate interiors of flues or chimneys, fire chambers, heat exchangers, humidifiers, dehumidifiers, electronic air filters, solar heating systems, solar heating systems or fuel tanks. Inspect underground fuel tanks. Determine the uniformity, temperature, flow, balance, distribution, size, capacity, BTU, or supply adequacy of the heating system. Light or ignite pilot flames. Activate heating, heat pump systems, or other heating systems when ambient temperatures or when other circumstances are not conducive to safe operation or may damage the equipment. Override electronic thermostats. Evaluate fuel quality. Verify thermostat calibration, heat anticipation or automatic setbacks, timers, programs or clocks. Determine the uniformity, temperature, flow, balance, distribution, size, capacity, BTU, or supply adequacy of the cooling system. Inspect window units, through-wall units, or electronic air filters. Operate equipment or systems if exterior temperature is below 60 degrees Fahrenheit or when other circumstances are not conducive to safe operation or may damage the equipment. Inspect or determine thermostat calibration, heat anticipation or automatic setbacks or clocks. Examine electrical current, coolant fluids or gasses, or coolant leakage.

Styles & Materials

Central Heat System Brand:
UNKNOWN

Energy Source:
Gas

Ductwork:
Insulated/ Attic

Filter Type:
N/A

Filter Size:
N/A

Central Air System Brand:
UNKNOWN

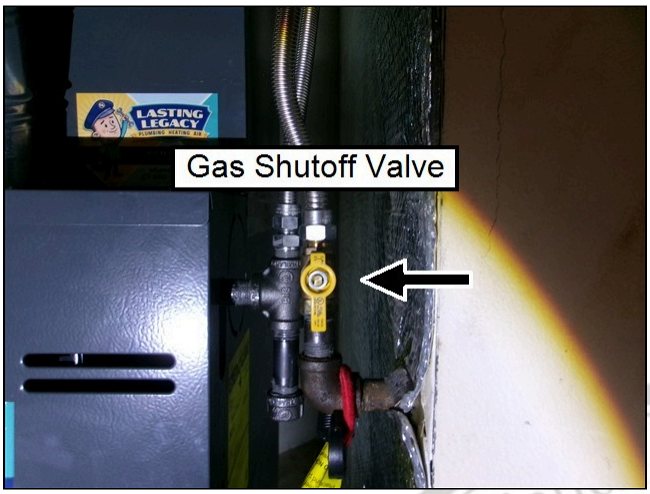
Cooling Equipment Type:
AIR CONDITION

		IN	NI	NP	RR
3.0	Heat / Air Condition Operating Controls	•			
3.1	Central Heating Unit/ Air Degree Test	•			
3.2	Central A/C Unit / Air Degree Test	•			
3.3	A/C Electrical Disconnect	•			
3.4	System Filter		•		
3.5	Air Ducting System/ Cooling/ Heat Lines	•			•
3.6	Ceiling/ Wall/ Floor Vents	•			
		IN	NI	NP	RR

IN= Inspected, NI= Not Inspected, NP= Not Present, RR= Repair or Replace

Comments:

3.1 Heat Unit system was in working order at time of inspection. Adequate hot air flow was present and recorded from all registers. (Thermal reading shown.) Note: Gas Shutoff Valve was present at Unit.



3.1 Item 1(Picture) General View


3.1 Item 2(Picture) General View


3.1 Item 3(Picture) General View


3.1 Item 4(Picture) General View

3.2 A/C Unit was in working order at time of inspection. Adequate cold air flow was tested and recorded from all registers at wall/ ceiling vents within home. (Thermal reading shown).



3.2 Item 1(Picture) General View



3.2 Item 2(Picture) General View



3.2 Item 3(Picture) General View

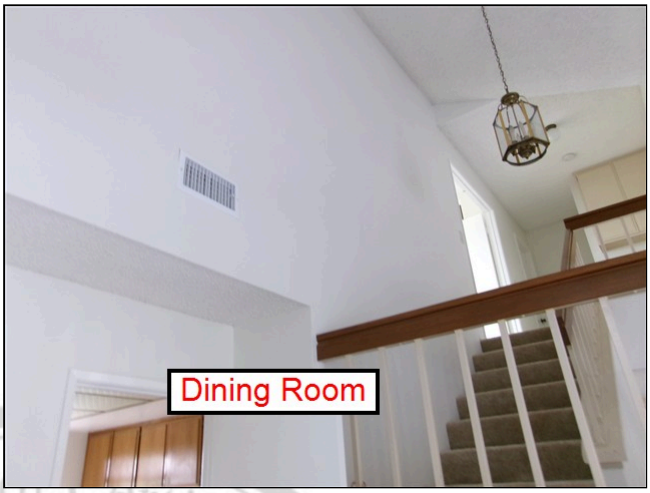


3.2 Item 4(Picture) General View

3.5 Minor or no air degree flow was present when tested at the interior home room air return vents at time of inspection. Vents can be clogged, disconnected, torn at ductwork system within your attic. Recommend further evaluation and repair by a qualified or licensed HVAC Technician.



3.5 Item 1(Picture) General View



3.5 Item 2(Picture) General View

The heating and cooling system of this home was inspected and reported on with the above information. While the inspector makes every effort to find all areas of concern, some areas can go unnoticed. The inspection is not meant to be technically exhaustive. The inspection does not involve removal and inspection behind service door or dismantling that would otherwise reveal something only a licensed heat contractor would discover. Please be aware that the inspector has your best interest in mind. Any repair items mentioned in this report should be considered before purchase. It is recommended that qualified contractors be used in your further inspection or repair issues as it relates to the comments in this inspection report.

4. Plumbing

The inspector shall: Verify the presence of and identify the location of the main water shutoff valve. Inspect the water heating equipment, including combustion air, venting, connections, energy sources, seismic bracing, and verify the presence or absence of temperature-pressure relief valves and/or Watts 210 valves. Flush toilets. Run water in sinks, tubs, and showers. Inspect the interior water supply including all fixtures and faucets. Inspect the drain, waste and vent systems, including all fixtures. Describe any visible fuel storage systems. Inspect the drainage sump pumps testing sumps with accessible floats. Inspect and describe the water supply, drain, waste and main fuel shut-off valves, as well as the location of the water main and main fuel shut-off valves. Inspect and determine if the water supply is public or private. Inspect and report as in need of repair deficiencies in the water supply by viewing the functional flow in two fixtures operated simultaneously. Inspect and report as in need of repair deficiencies in installation and identification of hot and cold faucets. Inspect and report as in need of repair mechanical drain-stops that are missing or do not operate if installed in sinks, lavatories and tubs. Inspect and report as in need of repair commodes that have cracks in the ceramic material, are improperly mounted on the floor, leak, or have tank components which do not operate.

The inspector is not required to: Light or ignite pilot flames. Determine the size, temperature, age, life expectancy or adequacy of the water heater. Inspect interiors of flues or chimneys, water softening or filtering systems, well pumps or tanks, safety or shut-of valves, floor drains, lawn sprinkler systems or fire sprinkler systems. Determine the exact flow rate, volume, pressure, temperature, or adequacy of the water supply. Determine the water quality or potability or the reliability of the water supply or source. Open sealed plumbing access panels. Inspect clothes washing machines or their connections. Operate any main, branch or fixture valve. Test shower pans, tub and shower surrounds or enclosures for leakage. Evaluate the compliance with local or state conservation or energy standards, or the proper design or sizing of any water, waste or venting components, fixtures or piping. Determine the effectiveness of anti-siphon, back-flow prevention or drain-stop devices. Determine whether there are sufficient clean-outs for effective cleaning of drains. Evaluate gas, liquid propane or oil storage tanks. Inspect any private sewage waste disposal system or component of. Inspect water treatment systems or water filters. Inspect water storage tanks, pressure pumps or bladder tanks. Evaluate time to obtain hot water at fixtures, or perform testing of any kind to water heater elements. Evaluate or determine the adequacy of combustion air. Test, operate, open or close safety controls, manual stop valves and/or temperature or pressure relief valves. Examine ancillary systems or components, such as, but not limited to, those relating to solar water heating, hot water circulation.

Styles & Materials

Plumbing Water Material:
Copper
PVC
Some Piping Not visible
Black Plastic
ABS

Plumbing Water Supply:
Copper
PVC
Some Piping Not Visiable

Plumbing Return:
PVC
ABS
Some Piping Not Visible
Black Plastic

Water Heater Manufacturer:
NORITZ

Water Heater Power Source:
Tankless Water Heater (Gas)

Water Heater Location:
Garage

SewerScope:
Sewer Scope Offered on this Report

Fuel Meter Location:
West Walkway

Home Fuel Shut Off Valve:
West Walkway

Fuel Type:
Natural Gas

Home Water Shutoff Valve:
North Walkway

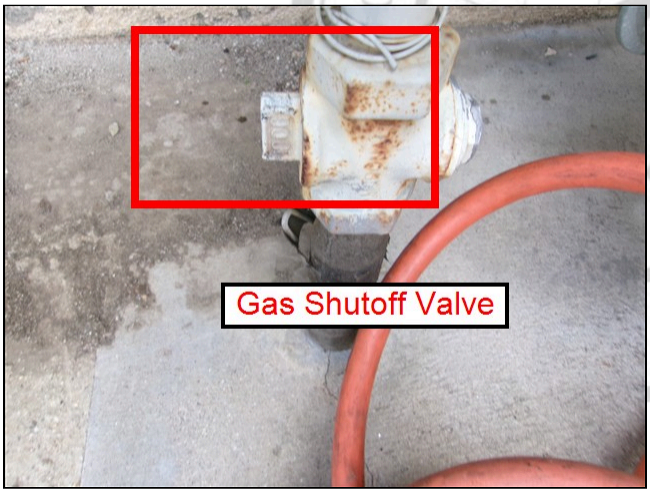
Home Street Water Main Shutoff:
Location Front Home

		IN	NI	NP	RR
4.0	Main Fuel Supply shut-off valve	•			•
4.1	Water Meter		•		
4.2	Main Water supply shut-off valve	•			•
4.3	Water Heater	•			•
4.4	Water Heater Vent	•			
4.5	Water Heater TPR Valve	•			
4.6	Water Heater Discharge Line	•			
4.7	Water Heater Enclosure/ Stand/ Door	•			•
4.8	PLumbing Exterior / Interior Lines	•			•
		IN	NI	NP	RR

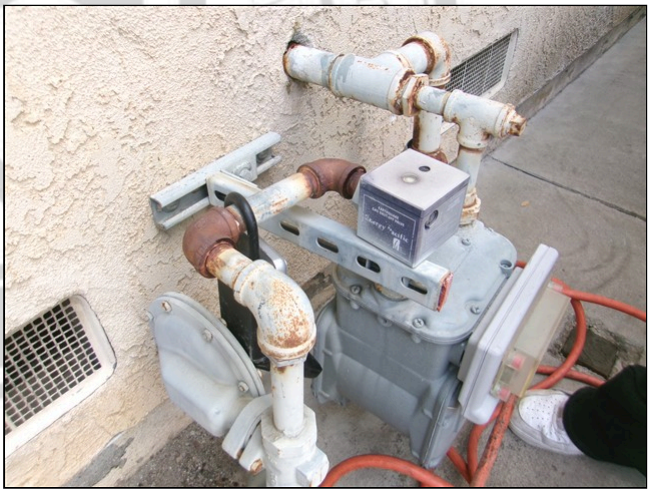
IN= Inspected, NI= Not Inspected, NP= Not Present, RR= Repair or Replace

Comments:

4.0 The Main fuel shut off is at gas meter outside located at the West walkway. Client should be aware surface rust was present on fuel Meter and lines, condition is typical but knowing Meter has not been serviced. Recommend your local Gas Company to perform a full safety check inspection prior to occupancy. Note: Maintenance with a rust prohibiting paint on Meter should be followed with Gas Company slip of inspection.



4.0 Item 1(Picture) General View



4.0 Item 2(Picture) General View

4.2 (1) **Home water shutoff valve design Lever was operational, free flowing with no signs of water leaks at time of inspection. Note: Water cutoff was not tested when water was on within home by your inspector.**

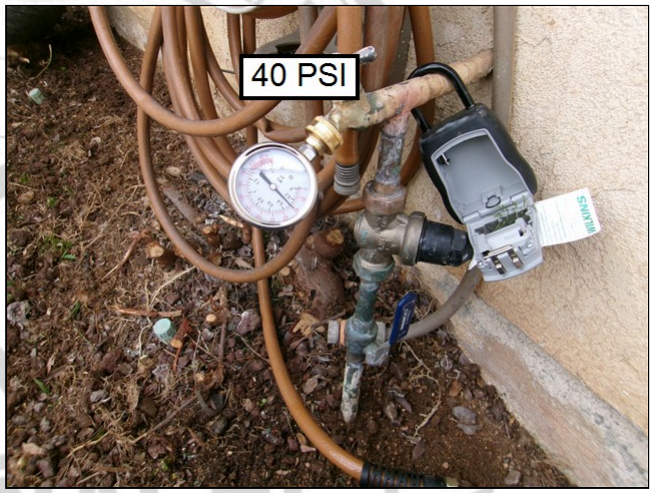


4.2 Item 1(Picture) General View

4.2 (2) **The client should be aware that the water supply pressure was less than 50 pounds per square inch (PSI) at time of inspection. 40-80 PSI is considered the normal range for water pressure in a home and most plumbers recommend 50-60 PSI. Recommend re-evaluation by a qualified or licensed plumber. Note: Pressure regulator was present.**

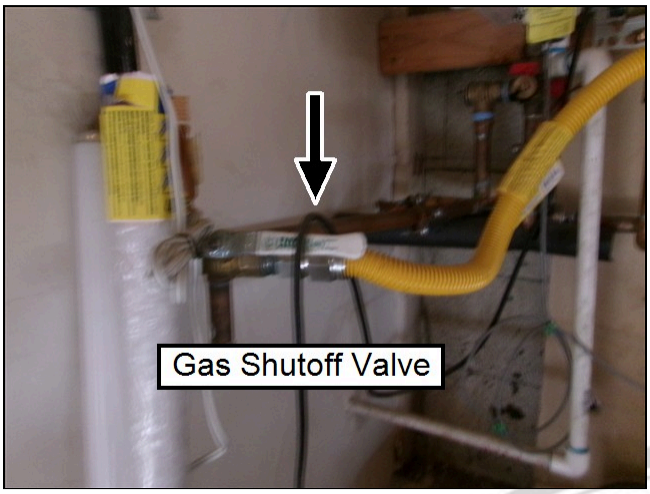


4.2 Item 2(Picture) General View



4.2 Item 3(Picture) General View

4.3 Tank less water heater was not in working order (No Hot Water) at time of inspection. Recommend further evaluation/ repair by a qualified or licensed plumber. Note: Hot water testing should be reevaluated.



4.3 Item 1(Picture) General View



4.3 Item 2(Picture) General View



4.3 Item 3(Picture) General View

4.7 Signs of water staining were present on the interior wall stand at Water heater stand/ closet. Normally affected materials such as drywall/ wood board are removed, further evaluate moisture presence and replacing affected area. Work should be done throughout by a licensed/ qualified contractor. Note: We do not inspect, test or determine if this growth is or is not a health hazard. The underlying cause is moisture or dampness. Options can be discussed by a specialist.



4.7 Item 1(Picture) General View



4.7 Item 2(Picture) General View

4.8 The drain and waste lines were performance tested during the inspection. Recommend a sewer scope inspection by your inspector of the drain / waste lines for a more detailed analysis prior to your contingency period. Note: Return line under ground inner liner condition is unknown and it's termination.



4.8 Item 1(Picture) General View

The plumbing in the home was inspected and reported on with the above information. While the inspector makes every effort to find all areas of concern, some areas can go unnoticed. Washing machine drain line for example cannot be checked for leaks or the ability to handle the volume during drain cycle. Older homes with galvanized supply lines or cast iron drain lines can be obstructed and barely working during an inspection but then fails under heavy use. If the water is turned off or not used for periods of time (like a vacant home waiting for closing) rust or deposits within the pipes can further clog the piping system. Please be aware that the inspector has your best interest in mind. Any repair items mentioned in this report should be considered before purchase. It is recommended that qualified contractors be used in your further inspection or repair issues as it relates to the comments in this inspection report.

5. Electrical

The inspector shall inspect: The service line. The meter box. The main disconnect. And determine the rating of the service amperage. Panels, breakers and fuses. The service grounding and bonding. A representative sampling of switches, receptacles, light fixtures, AFCI receptacles and test all GFCI receptacles and GFCI circuit breakers observed and deemed to be GFCI's during the inspection. And report the presence of solid conductor aluminum branch circuit wiring if readily visible. And report on any GFCI-tested receptacles in which power is not present, polarity is incorrect, the receptacle is not grounded, is not secured to the wall, the cover is not in place, the ground fault circuit interrupter devices are not properly installed or do not operate properly, or evidence of arcing or excessive heat is present. The service entrance conductors and the condition of their sheathing. The ground fault circuit interrupters observed and deemed to be GFCI's during the inspection with a GFCI tester. And describe the amperage rating of the service. And report the absence of smoke detectors. Service entrance cables and report as in need of repair deficiencies in the integrity of the insulation, drip loop, or separation of conductors at weatherheads and clearances.

The inspector is not required to: Insert any tool, probe or device into the main panel, sub-panels, downstream panel, or electrical fixtures. Operate electrical systems that are shut down. Remove panel covers or dead front covers if not readily accessible. Operate over current protection devices. Operate non-accessible smoke detectors. Measure or determine the amperage or voltage of the main service if not visibly labeled. Inspect the alarm system and components. Inspect the ancillary wiring or remote control devices. Activate any electrical systems or branch circuits which are not energized. Operate overload devices. Inspect low voltage systems, electrical de-icing tapes, swimming pool wiring or any time-controlled devices. Verify the continuity of the connected service ground. Inspect private or emergency electrical supply sources, including but not limited to generators, windmills, photovoltaic solar collectors, or battery or electrical storage facility. Inspect spark or lightning arrestors. Conduct voltage drop calculations. Determine the accuracy of breaker labeling. Inspect exterior lighting.

Styles & Materials

Electrical Service Conductors:
Below ground

Main Service Panel Location:
West Facing

Sub Panel Location:
Not Present

Panel capacity:
120/240 Volt

Panel Type:
Circuit breakers

Electrical Disconnect Location:
At main service panel (Not Tested)

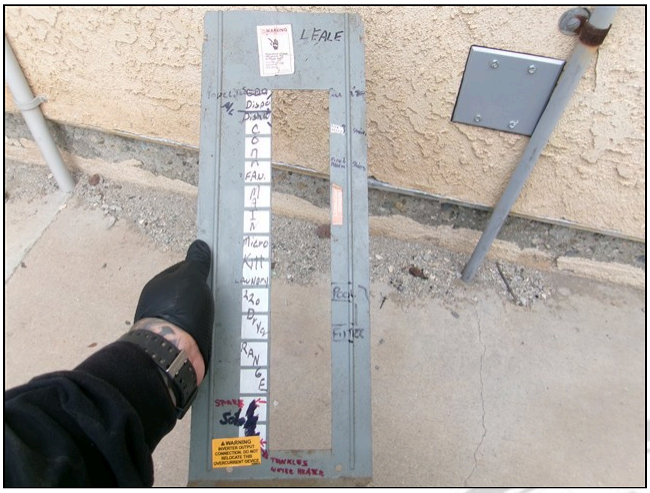
Solar Panel:
Present Not Inspected

		IN	NI	NP	RR
5.0	Main Distribution Panel	•			
5.1	Circuit Breakers, Fuses	•			
5.2	Sub Service Panel/ Circuit Breakers, Fuses		•	•	
5.3	Electrical Grounding	•			
5.4	Smoke Detectors	•			•
5.5	Carbon Monoxide Detector	•			•
5.6	Solar Panel		•		
		IN	NI	NP	RR

IN= Inspected, NI= Not Inspected, NP= Not Present, RR= Repair or Replace

Comments:

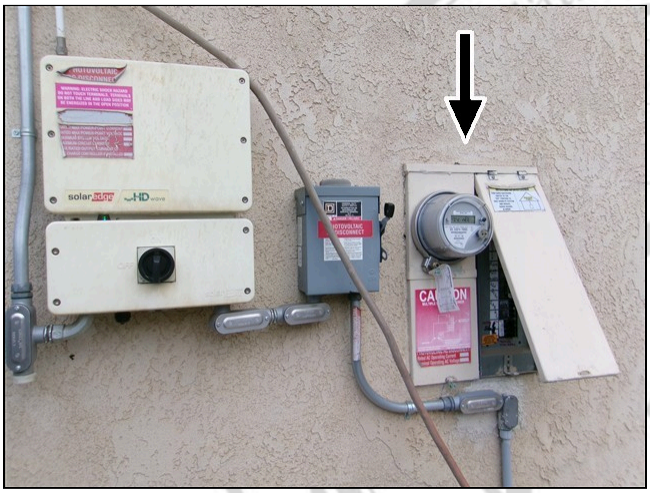
5.0 The Main Distribution panel observed to be in serviceable condition and functioning as intended at the time of the inspection.



5.0 Item 1(Picture) General View

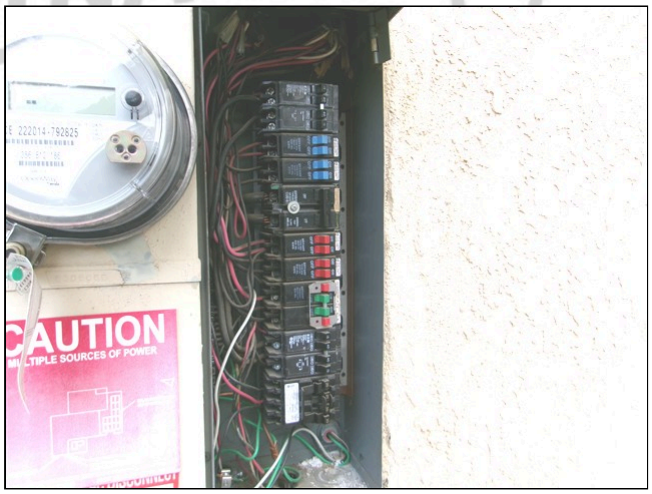


5.0 Item 2(Picture) General View



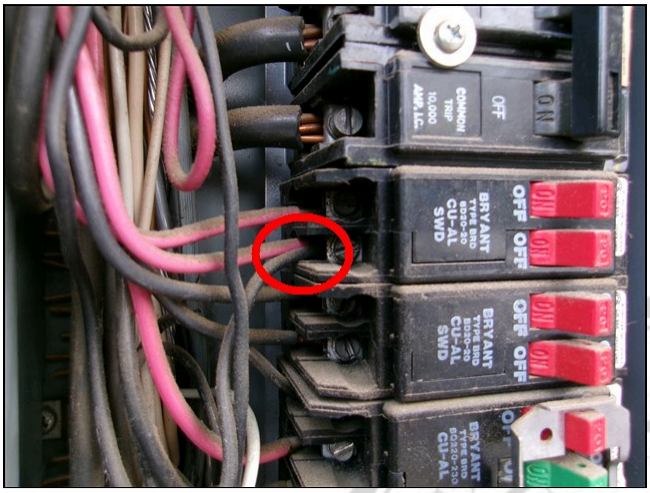
5.0 Item 3(Picture) General View

5.1 (1) **Circuit breakers were secured within panel and in working order at time of inspection. Inspector observed a 120 / 240 volt test. In result range was satisfactory. Note: Installed circuit breaker panel within panel were full (Overload). Additional circuit breakers can be added by adding a Sub Panel. Options can be discussed with a qualified or licensed electrician.**



5.1 Item 1(Picture) General View

5.1 (2) **Wires to breaker lug were doubled tapped at home main panel at time of inspection, Typically only one circuit wire should enter breaker lug to prevent sparking and arcing. Common solutions are installing additional breaker or installing a pigtail never the less, recommend evaluation or upgrade or repairs by a qualified or licensed electrician. Note: Note: Inspector can not determine wiring condition within walls. Any other problems that an electrician may discover while performing repairs should be corrected prior to close of escrow**



5.1 Item 2(Picture) General View



5.1 Item 3(Picture) General View

5.4 The smoke detector was not installed at the home interior bedrooms at time of inspection. Without a working smoke detector in your home you will have no first alert to a possible fire within. I recommend installing where needed by a qualified person.

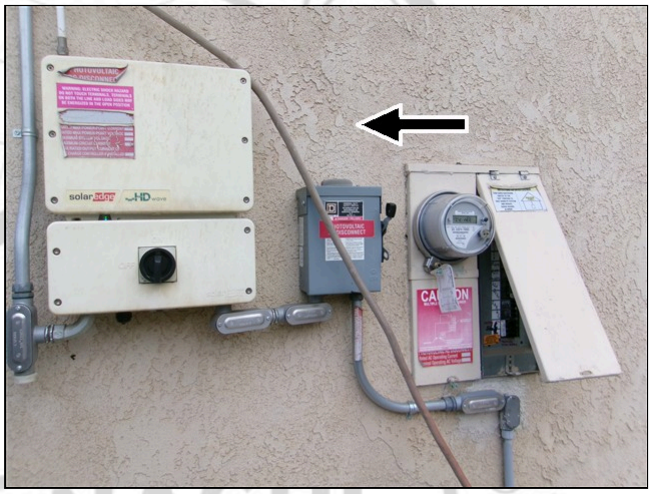

5.4 Item 1(Picture) General View

5.5 There is no carbon monoxide detector found or to be seen at or in interior home at both floors at time of inspection. It is recommended that one be installed and tested according to the manufacturer's instructions by a qualified person.



5.5 Item 1(Picture) General View

5.6 Solar panel and Equipment were present but not tested or Inspected at time of inspection. Recommend re-evaluation prior to your contingency period on maintenance by an licensed solar panel technician. Note: Searching for any warranty information from solar company should be suggested.



5.6 Item 1(Picture) General View

The electrical system of the home was inspected and reported on with the above information. While the inspector makes every effort to find all areas of concern, some areas can go unnoticed. Outlets were not removed and the inspection was only visual. Any outlet not accessible (behind the refrigerator for example) was not inspected or accessible. Please be aware that the inspector has your best interest in mind. Any repair items mentioned in this report should be considered before purchase. It is recommended that qualified contractors be used in your further inspection or repair issues as it relates to the comments in this inspection report.

6. Built-In Kitchen Appliances

Styles & Materials

Disposer Brand:
Operable

Range/Oven:
UNKNOWN

Exhaust/Range hood:
VENTED

Dishwasher Brand:
Operable

Trash Compactors:
NONE INSTALLED

Built in Microwave:
Operable

		IN	NI	NP	RR
6.0	Cabinets/ Doors	•			•
6.1	Sink / Fixtures	•			•
6.2	Kitchen Sink Plumbing	•			
6.3	Ranges/Ovens/Cooktops	•			
6.4	Range Hood / Ventilation	•			
6.5	Food Waste Disposer	•			
6.6	Dishwasher	•			
6.7	Microwave	•			•
6.8	Refrigerator / Freezer/ Water Supply Line / Wine Cooler		•		
		IN	NI	NP	RR

IN= Inspected, NI= Not Inspected, NP= Not Present, RR= Repair or Replace

Comments:

6.0 Cabinetry Base at plumbing was warped at time of inspection. Recommend repair or replace as necessary by a qualified or licensed contractor. Note: Inspector can not determine underneath or behind wall condition.



6.0 Item 1(Picture) General View

6.1 Kitchen Sink/ Fixtures water supply were on and in working order for testing at time of inspection. Note: Hot water test was not performed.

Note: Client should be aware standard water temperature should be no greater then 120 degrees fahrenheit. Adjustment on lowering degree can be done accordingly at water heater temperature dial.



6.1 Item 1(Picture) General View

6.3 Cooktop, Oven were both in working order at time of inspection. Note: Gas shutoff valve was obscured.



6.3 Item 1(Picture) General View



6.3 Item 2(Picture) General View

6.6 Dishwasher was responsive and tested at a minimum at time of inspection.



6.6 Item 1(Picture) General View

6.7 The microwave observed to be leaning at time of inspection.. I recommend repair by a

qualified or licensed contractor. Note: Microwave was in working order when tested.



6.7 Item 1(Picture) General View



6.7 Item 2(Picture) General View

International Association of Certified Home Inspectors
InterNACHI ®

7. Bathrooms and Laundry

Styles & Materials

Tub Type:
Fiberglass

Shower Wall Type:
Fiberglass

Ventilation Type:
Window
Spot Fan

Dryer Vent Termination:
Within Laundry Area

Dryer Fuel Type:
Natural Gas
Electric Plug In 240 Volt

Washer Type:
Plug In Electric/ Water Supply

		IN	NI	NP	RR
7.0	Sinks / Fixtures	•			•
7.1	Shower / Tub Fixtures	•			•
7.2	Bathroom Plumbing	•			
7.3	Toilet	•			
		IN	**NI**	**NP**	**RR**

IN= Inspected, NI= Not Inspected, NP= Not Present, RR= Repair or Replace

Comments:

7.0 (1) **Master Bathroom RH SInk water supply was not in working, No water flow at time of inspection. Recommend further evaluation/ repair back to it's original design and water degree flow. Work can be done by a qualified or licensed plumber. Note: All related items have been excluded from this report.**



7.0 Item 1(Picture) General View



7.0 Item 2(Picture) General View

7.0 (2) **Home Bathroom Sink/ Fixtures water supply were on and in working order at time of inspection.** **Note Hot water test was not performed.**

Client should be aware standard water temperature should be no greater then 120 degrees fahrenheit. Adjustment on lowering degree can be done accordingly at water heater temperature dial.



7.0 Item 3(Picture) General View



7.0 Item 4(Picture) General View



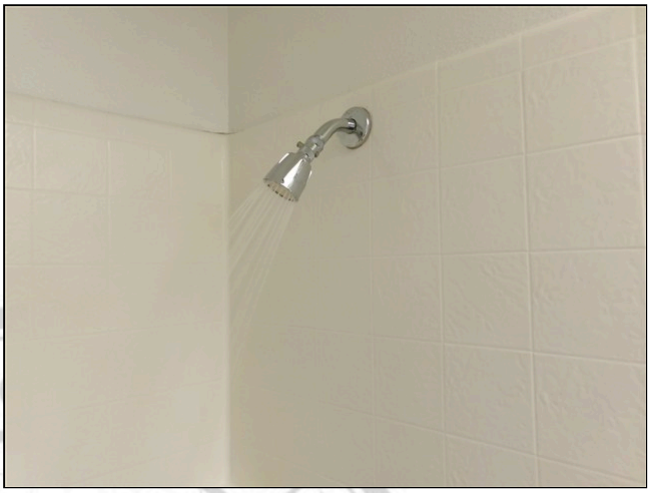
7.0 Item 5(Picture) General View

7.1 Home Bathroom Shower/ Tub fixtures water supply were on and in working order at time of inspection. Note: Hot water test was not performed.

Client should be aware standard water temperature should be no greater then 120 degrees fahrenheit. Adjustment on lowering degree can be done accordingly at water heater temperature dial.



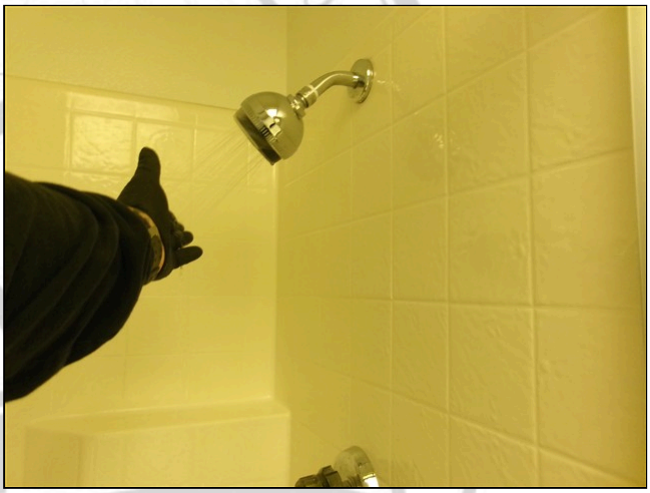
7.1 Item 1(Picture) General View



7.1 Item 2(Picture) General View

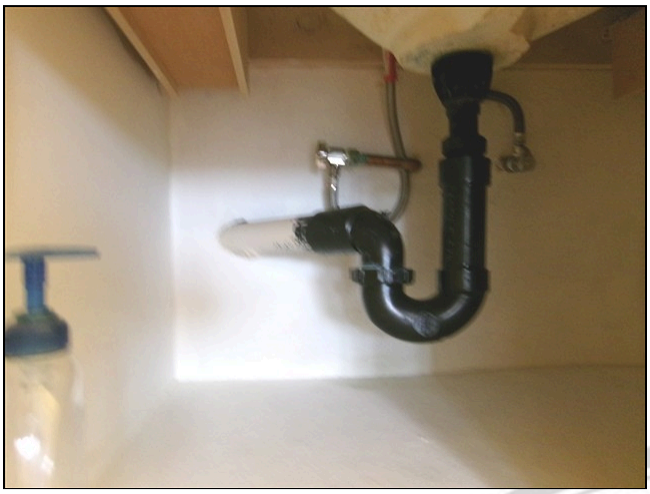


7.1 Item 3(Picture) General View



7.1 Item 4(Picture) General View

7.2 Home Bathroom under sink plumbing observed satisfactory with no leaks nor clogging during water testing at time of inspection. Angle stops were movable and in working order.



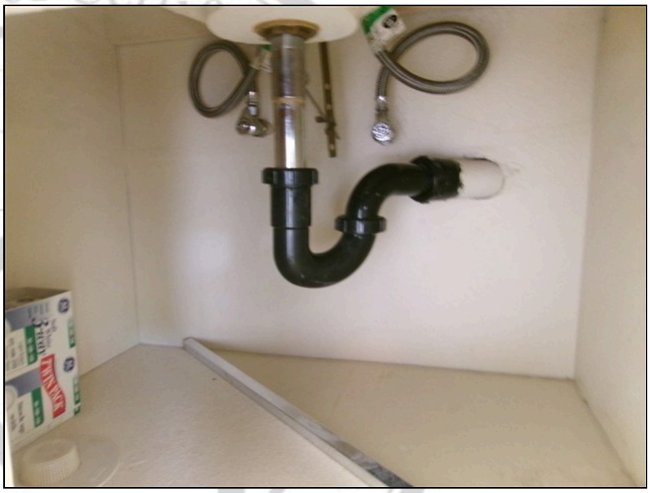
7.2 Item 1(Picture) General View



7.2 Item 2(Picture) General View



7.2 Item 3(Picture) General View



7.2 Item 4(Picture) General View

General Summary

CLM HOME INSPECTIONS

MARCUS CAZARES

(909) 644.8860

marcaz73@hotmail.com

Customer
First Last

Address
22787 Wild Geranium Ln
Moreno Valley CA 92557

The following items or discoveries indicate that these systems or components **do not function as intended** or **adversely affects the habitability of the dwelling;** or **warrants further investigation by a specialist,** or **requires subsequent observation.** This summary shall not contain recommendations for routine upkeep of a system or component to keep it in proper functioning condition or recommendations to upgrade or enhance the function or efficiency of the home. This Summary is not the entire report. The complete report may include additional information of concern to the customer. It is recommended that the customer read the complete report.

2. Roof / Attic

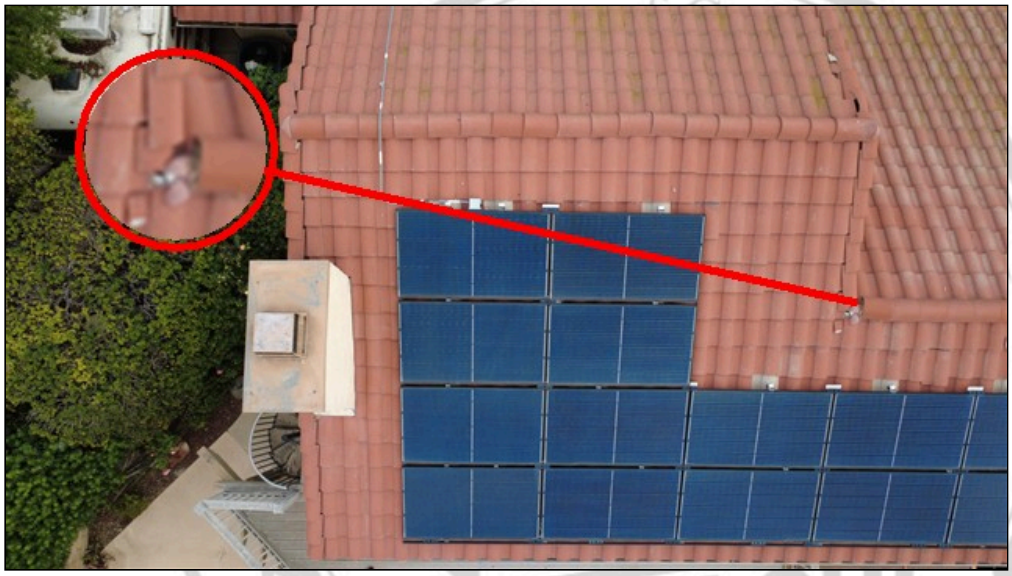
2.0 Roof Covering

Inspected, Repair or Replace

(1) **Cracked Slipped tiles were observed at roof top at time of inspection. Client must be aware roof was not walked on due to type of material and height in result viewing was limited. Recommend replacement of crack and to secure tiles were needed by a qualified or licensed roofing contractor. Note: Underlayment was not viewed, Any other issues the roofer may discover while evaluation should be repaired.**



2.0 Item 1(Picture) General View



2.0 Item 2(Picture) General View



2.0 Item 3(Picture) General View



2.0 Item 4(Picture) General View



2.0 Item 5(Picture) General View

3. Heating and Cooling

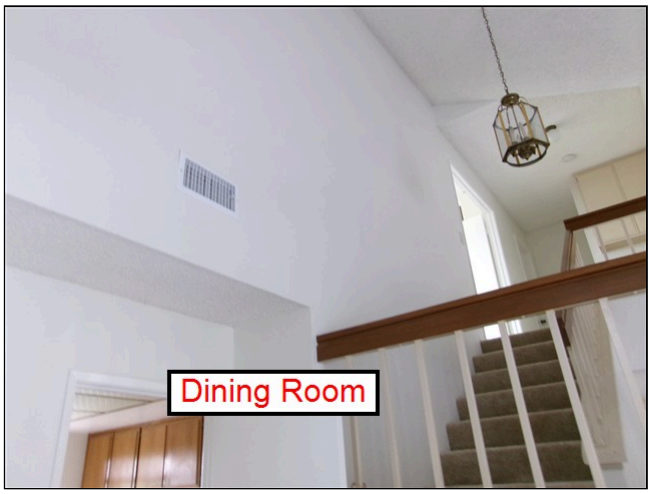
3.5 Air Ducting System/ Cooling/ Heat Lines

Inspected, Repair or Replace

Minor or no air degree flow was present when tested at the interior home room air return vents at time of inspection. Vents can be clogged, disconnected, torn at ductwork system within your attic. Recommend further evaluation and repair by a qualified or licensed HVAC Technician.



3.5 Item 1(Picture) General View



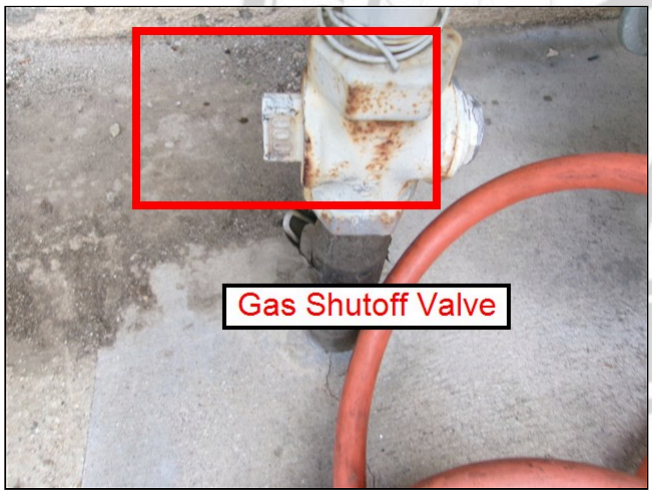
3.5 Item 2(Picture) General View

4. Plumbing

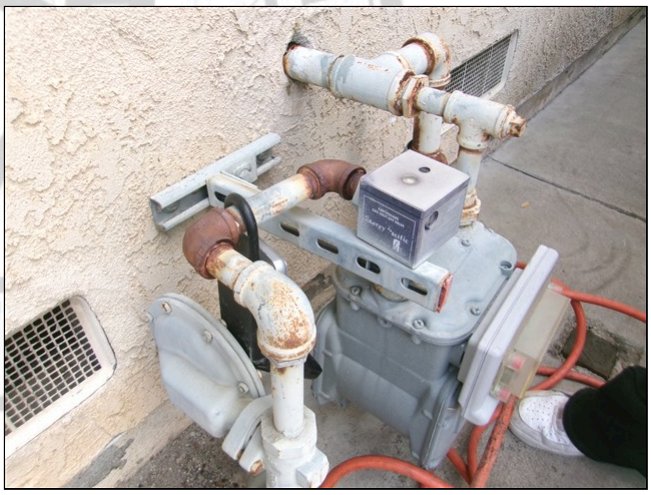
4.0 Main Fuel Supply shut-off valve

Inspected, Repair or Replace

The Main fuel shut off is at gas meter outside located at the West walkway. Client should be aware surface rust was present on fuel Meter and lines, condition is typical but knowing Meter has not been serviced. Recommend your local Gas Company to perform a full safety check inspection prior to occupancy. Note: Maintenance with a rust prohibiting paint on Meter should be followed with Gas Company slip of inspection.



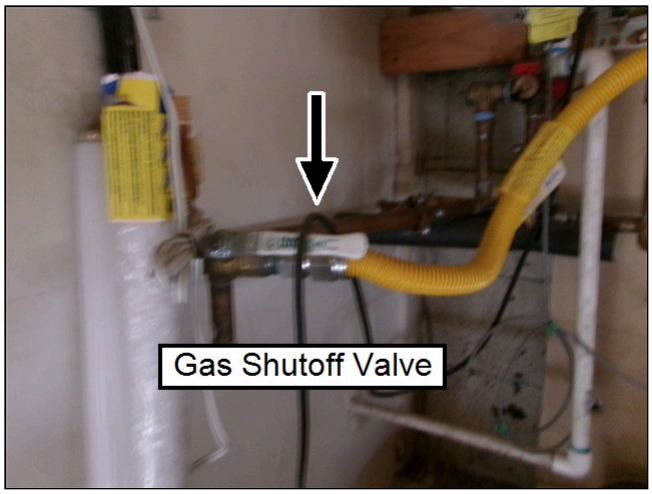
4.0 Item 1(Picture) General View


4.0 Item 2(Picture) General View

4.3 Water Heater

Inspected, Repair or Replace

Tank less water heater was not in working order (No Hot Water) at time of inspection. Recommend further evaluation/ repair by a qualified or licensed plumber. Note: Hot water testing should be reevaluated.



4.3 Item 1(Picture) General View


4.3 Item 2(Picture) General View



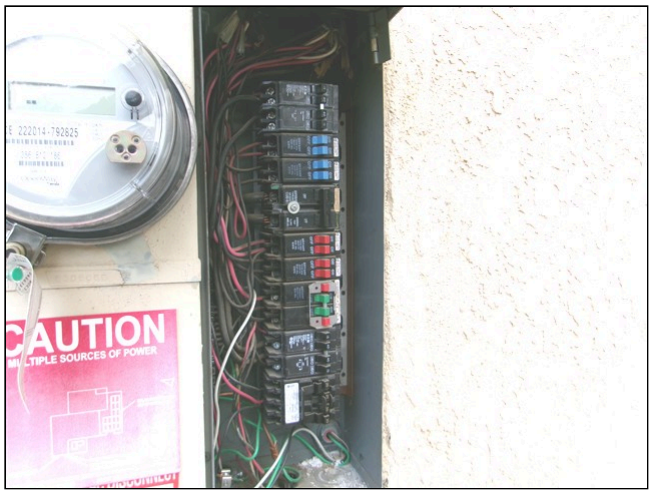
4.3 Item 3(Picture) General View

5. Electrical

5.1 Circuit Breakers, Fuses

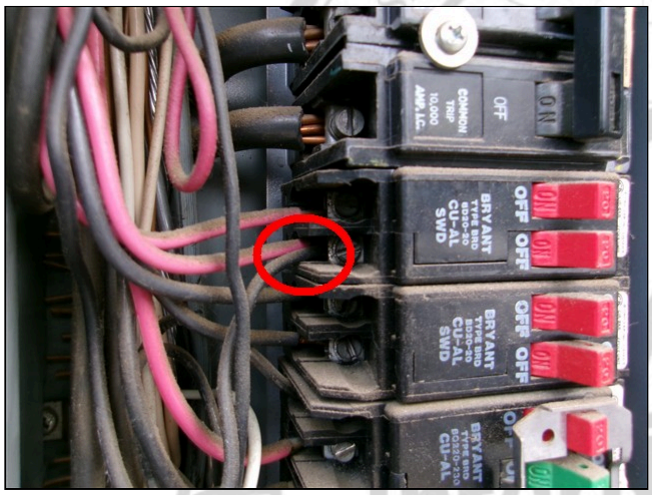
Inspected

(1) **Circuit breakers were secured within panel and in working order at time of inspection. Inspector observed a 120 / 240 volt test. In result range was satisfactory. Note: Installed circuit breaker panel within panel were full (Overload). Additional circuit breakers can be added by adding a Sub Panel. Options can be discussed with a qualified or licensed electrician.**



5.1 Item 1(Picture) General View

(2) **Wires to breaker lug were doubled tapped at home main panel at time of inspection, Typically only one circuit wire should enter breaker lug to prevent sparking and arcing. Common solutions are installing additional breaker or installing a pigtail never the less, recommend evaluation or upgrade or repairs by a qualified or licensed electrician. Note: Note: Inspector can not determine wiring condition within walls. Any other problems that an electrician may discover while performing repairs should be corrected prior to close of escrow**



5.1 Item 2(Picture) General View



5.1 Item 3(Picture) General View

5.4 Smoke Detectors

Inspected, Repair or Replace

The smoke detector was not installed at the home interior bedrooms at time of inspection. Without a working smoke detector in your home you will have no first alert to a possible fire within. I recommend installing where needed by a qualified person.



5.4 Item 1(Picture) General View

5.5 Carbon Monoxide Detector

Inspected, Repair or Replace

There is no carbon monoxide detector found or to be seen at or in interior home at both floors at time of inspection. It is recommended that one be installed and tested according to the manufacturer's instructions by a qualified person.



5.5 Item 1(Picture) General View

6. Built-In Kitchen Appliances

6.1 Sink / Fixtures

Inspected, Repair or Replace

Kitchen Sink/ Fixtures water supply were on and in working order for testing at time of inspection. Note: Hot water test was not performed.

Note: Client should be aware standard water temperature should be no greater then 120 degrees fahrenheit. Adjustment on lowering degree can be done accordingly at water heater temperature dial.



6.1 Item 1(Picture) General View

7. Bathrooms and Laundry

7.0 Sinks / Fixtures

Inspected, Repair or Replace

(1) **Master Bathroom RH SInk water supply was not in working, No water flow at time of inspection. Recommend further evaluation/ repair back to it's original design and water degree flow. Work can be done by a qualified or licensed plumber. Note: All related items have been excluded from this report.**



7.0 Item 1(Picture) General View



7.0 Item 2(Picture) General View

(2) **Home Bathroom Sink/ Fixtures water supply were on and in working order at time of inspection. Note Hot water test was not performed.**

Client should be aware standard water temperature should be no greater then 120 degrees fahrenheit. Adjustment on lowering degree can be done accordingly at water heater temperature dial.



7.0 Item 3(Picture) General View



7.0 Item 4(Picture) General View



7.0 Item 5(Picture) General View

7.1 Shower / Tub Fixtures

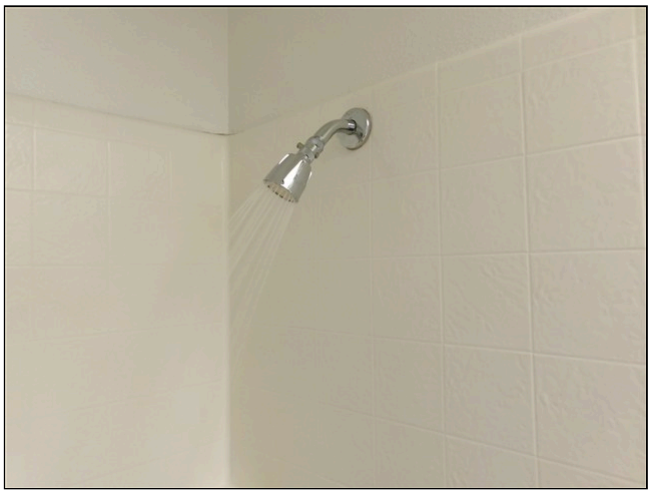
Inspected, Repair or Replace

Home Bathroom Shower/ Tub fixtures water supply were on and in working order at time of inspection. Note: Hot water test was not performed.

Client should be aware standard water temperature should be no greater then 120 degrees fahrenheit. Adjustment on lowering degree can be done accordingly at water heater temperature dial.



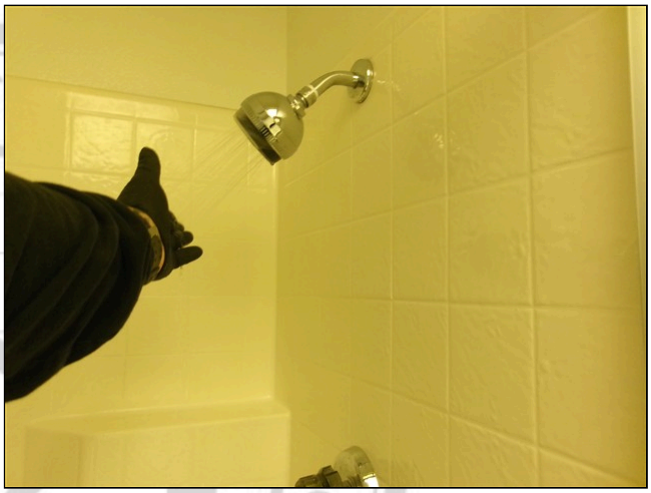
7.1 Item 1(Picture) General View



7.1 Item 2(Picture) General View



7.1 Item 3(Picture) General View



7.1 Item 4(Picture) General View

Home inspectors are not required to report on the following: Life expectancy of any component or system; The causes of the need for a repair; The methods, materials, and costs of corrections; The suitability of the property for any specialized use; Compliance or non-compliance with codes, ordinances, statutes, regulatory requirements or restrictions; The market value of the property or its marketability; The advisability or inadvisability of purchase of the property; Any component or system that was not observed; The presence or absence of pests such as wood damaging organisms, rodents, or insects; or Cosmetic items, underground items, or items not permanently installed. Home inspectors are not required to: Offer warranties or guarantees of any kind; Calculate the strength, adequacy, or efficiency of any system or component; Enter any area or perform any procedure that may damage the property or its components or be dangerous to the home inspector or other persons; Operate any system or component that is shut down or otherwise inoperable; Operate any system or component that does not respond to normal operating controls; Disturb insulation, move personal items, panels, furniture, equipment, plant life, soil, snow, ice, or debris that obstructs access or visibility; Determine the presence or absence of any suspected adverse environmental condition or hazardous substance, including but not limited to mold, toxins, carcinogens, noise, contaminants in the building or in soil, water, and air; Determine the effectiveness of any system installed to control or remove suspected hazardous substances; Predict future condition, including but not limited to failure of components; Since this report is provided for the specific benefit of the customer(s), secondary readers of this information should hire a licensed inspector to perform an inspection to meet their specific needs and to obtain current information concerning this property.

Prepared Using HomeGauge http://www.HomeGauge.com : Licensed To Marcus Cazares

INVOICE

C.L.M Home Inspections
909 644.8860
EMAIL: marcaz73@hotmail.com
Inspected By: Marcus Cazares

Inspection Date: 10/29/2026
Report ID: 102926-01PRE

*

Customer Info:	**Inspection Property:**
First Last **Customer's Real Estate Professional:** Robert Wetzel TOWER AGENCY	22787 Wild Geranium Ln Moreno Valley CA 92557

Inspection Fee:

Service	Price	Amount	Sub-Total
Pre Inspection (Home Inspection)	155.00	1	155.00

Tax $0.00
Total Price $155.00

Payment Method: Awaiting Payment
Payment Status: Open Invoice/ Invoice Sent By EMAIL
Note: **********Payment Due Agent Will Contact Marcus At 909 644-8860 For Payment**********



C.L.M Home Inspections

Marcus Cazares

909 644.8860
EMAIL: marcaz73@hotmail.com

WOOD DESTROYING PESTS AND ORGANISMS INSPECTION REPORT

Building No.	Street	City	ZIP	Date of Inspection	Number of Pages
22787	WILD GERANIUM LN	Moreno Valley	92557	10/29/2026	3

Ruben's Exterminator Company
1952 Ohio Ave
Colton CA 92324
(909) 888-8225 (909) 693-0814
rm5610@msn.com Fax (909) 381-5513

Report # : 11952
Registration # : PR8864
Escrow # :
☐ CORRECTED REPORT

Ordered by:	Property Owner and Party of Interest:	Report sent to:
ROBERT WETZEL TOWER AGENCY		

COMPLETE REPORT ☒ LIMITED REPORT ☐ SUPPLEMENTAL REPORT ☐ REINSPECTION REPORT ☐

GENERAL DESCRIPTION:
TWO STORY STUCCO VACANT HOUSE ON A CONCRETE SLAB WITH AN ATTACHED THREE CAR GARAGE AND TILE ROOF.

Inspection Tag Posted:
Garage

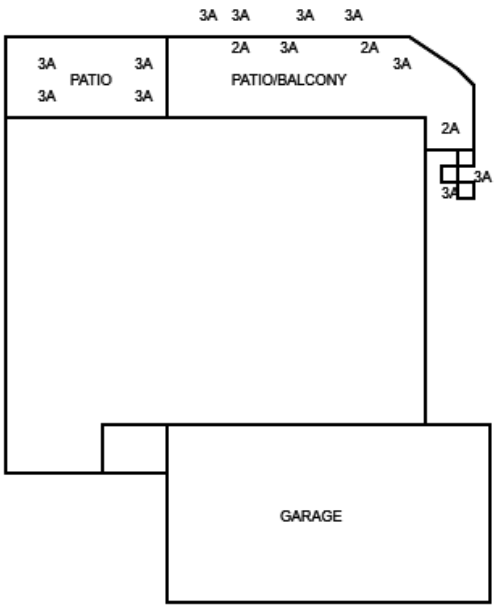
Other Tags Posted:

An inspection has been made of the structure(s) shown on the diagram in accordance with the Structural Pest Control Act. Detached porches, detached steps, detached decks and any other structures not on the diagram were not inspected.

Subterranean Termites ☐ Drywood Termites ☒ Fungus / Dryrot ☒ Other Findings ☐ Further Inspection ☐

If any of the above boxes are checked, it indicates that there were visible problems in accessible areas. Read the report for details on checked items.

Diagram Not To Scale



Inspected By: RUBEN MORALES **State License No.** OPR10757 **Signature:**

You are entitled to obtain copies of all reports and completion notices on this property reported to the Structural Pest Control Board during the preceding two years. To obtain copies contact: Structural Pest Control Board, 2005 Evergreen Street, Suite 1500, Sacramento, California, 95815-3831.
NOTE: Questions or problems concerning the above report should be directed to the manager of the company. Unresolved questions or problems with services performed may be directed to the Structural Pest Control Board at (916) 561-8708, (800) 737-8188 or www.pestboard.ca.gov.

RUBEN'S EXTERMINATOR COMPANY

22787	WILD GERANIUM LN	Moreno Valley	CA	92557
Address of Property Inspected		City	State	ZIP

10/29/2026	11952	
Date of Inspection	Corresponding Report No.	Escrow No.

WHAT IS A WOOD DESTROYING PEST & ORGANISM INSPECTION REPORT? READ THIS DOCUMENT. IT EXPLAINS THE SCOPE AND LIMITATIONS OF A STRUCTURAL PEST CONTROL INSPECTION AND A WOOD DESTROYING PEST & ORGANISM INSPECTION REPORT.

A Wood Destroying Pest & Organism Inspection Report contains findings as to the presence or absence of evidence of wood destroying pests and organisms in visible and accessible areas and contains recommendations for correcting any infestations or infections found. The contents of Wood Destroying Pest & Organism Inspection Reports are governed by the Structural Pest Control Act and regulations.

Some structures do not comply with building code requirements or may have structural, plumbing, electrical, mechanical, heating, air conditioning or other defects that do not pertain to wood destroying organisms. A Wood Destroying Pest & Organism Inspection Report does not contain information on such defects, if any, as they are not within the scope of the licenses of either this company, or it's employees.

The Structural Pest Control Act requires inspection of only those areas which are visible and accessible at the time of inspection. Some areas of the structure are not accessible to inspection, such as the interior of hollow walls, spaces between floors, areas concealed by carpeting, appliances, furniture or cabinets. Infestations or infections may be active in these areas without visible and accessible evidence. If you desire information about areas that were not inspected, a further inspection may be performed at an additional cost. Carpets, furniture or appliances are not moved and windows are not opened during a routine inspection.

The exterior Surface of the roof was not inspected. If you want the water tightness of the roof determined, you should contact a roofing contractor who is licensed by the Contractor's State License Board.

This company does not certify or guarantee against any leakage, such as (but not limited to) plumbing, appliances, walls, doors, windows, any type of seepage, roof or deck coverings. This company renders no guarantee, whatsoever, against any infection, infestation or any other adverse condition which may exist in such areas or may become visibly evident in such area after this date. Upon request, further inspection of these areas would be performed at an additional charge.

In the event damage or infestation described herein is later found to extend further than anticipated, our bid will not include such repairs. OWNER SHOULD BE AWARE OF THIS CLOSED BID WHEN CONTRACTING WITH OTHERS OR UNDERTAKING THE WORK HIMSELF/HERSELF.

If requested by the person ordering this report, a re-inspection of the structure will be performed. Such requests must be within four (4) months of the date of this inspection. Every re-inspection fee amount shall not exceed the original inspection fee.

Wall paper, stain, or interior painting are excluded from our contract. New wood exposed to the weather will be prime painted, only upon request at an additional expense.

This company will reinspect repairs done by others within four months of the original inspection. A charge, if any, can be no greater than the original inspection fee for each reinspection. The reinspection must be done within ten (10) working days of request. The reinspection is a visual inspection and if inspection of concealed areas is desired, inspection of work in progress will be necessary. Any guarantees must be received from parties performing repairs.

NOTICE: Reports on this structure prepared by various registered companies should list the same findings (i.e. termite infestations, termite damage, fungus damage, etc.). However, recommendations to correct these findings may vary from company to company. You have a right to seek a second opinion from another company.

This Wood Destroying Pest & Organisms Report DOES NOT INCLUDE MOLD or any mold like conditions. No reference will be made to mold or mold-like conditions. Mold is not a Wood Destroying Organism and is outside the scope of this report as defined by the Structural Pest Control Act. If you wish your property to be inspected for mold or mold like conditions, please contact the appropriate mold professional.

RUBEN'S EXTERMINATOR COMPANY

22787	WILD GERANIUM LN	Moreno Valley	CA	92557
Address of Property Inspected		City	State	ZIP

10/29/2026	11952	
Date of Inspection	Corresponding Report No.	Escrow No.

THIS IS A SEPARATED REPORT WHICH IS DEFINED AS SECTION I/SECTION II CONDITIONS EVIDENT ON THE DATE OF THE INSPECTION.

SECTION I CONTAINS ITEMS WHERE THERE IS EVIDENCE OF ACTIVE INFESTATION, INFECTION OR CONDITIONS THAT HAVE RESULTED IN OR FROM INFESTATION OR INFECTION.

SECTION II ITEMS ARE CONDITIONS DEEMED LIKELY TO LEAD TO INFESTATION OR INFECTION BUT WHERE NO VISIBLE EVIDENCE OF SUCH WAS FOUND.

FURTHER INSPECTION ITEMS ARE DEFINED AS RECOMMENDATIONS TO INSPECT AREA(s) WHICH DURING THE ORIGINAL INSPECTION DID NOT ALLOW THE INSPECTOR ACCESS TO COMPLETE HIS INSPECTION AND CANNOT BE DEFINED AS SECTION I OR II.

SECTION I:

2A - Drywood

FINDING - Evidence of drywood termites noted at patio beam and header joist.

RECOMMENDATION - Locally treat for the control of drywood termites with the registered termiticide ALPINE FORM. Remove or cover the drywood termite fecal pellets in accessible areas.

3A - Fungus / Dryrot

FINDING - Dry rot damaged noted at patio beam, joist, lattice cover and staircasing.

RECOMMENDATION - Owner/agent should engage the services of licensed contractor to repair the damaged wood member(s) noted in the above finding.

Thank you for selecting us to perform a structural pest control inspection on your property. Should you have any questions regarding this report, please call us directly by the contact information provided on the first page of the inspection report.

Our inspectors have determined that your property will benefit from a safe application of chemicals commonly used for structural pest control. In accordance with the laws and regulations of the State of California, we are required to provide you and your occupants with the following information prior to any application of chemicals to such property.

Please take a few moments to read and become familiar with the content. State law requires that you be given the following information:

CAUTION - PESTICIDES ARE TOXIC CHEMICALS. Structural pest control companies are registered and regulated by the Structural Pest Control Board, and apply pesticides which are registered and approved for use by the California Department of Pesticide Regulation and the United States Environmental Protection Agency. Registration is granted when the state finds that based on scientific evidence, there are no appreciable risks weighted by the benefits. The degree of risk depends on the degree of exposure, so exposure should be minimized.

If within 24 hours following application, you experience symptoms similar to common seasonal illness comparable to the flu, contact your physician or poison control center and your pest control operator immediately.

For further information, contact any of the following agencies in your area:

Poison Control Center	(800) 222-1222
Agricultural Department	(951) 955-3045
Health Department	(951) 358-5058
Structural Pest Control Board	(916) 561-8700
	2005 Evergreen Street, Ste. 1500. Sacramento, CA 95815

Ruben's Exterminator Company
1952 Ohio Ave
Colton CA 92324
(909) 888-8225 (909) 693-0814
rm5610@msn.com Fax (909) 381-5513

WORK AUTHORIZATION

Report #: 11952

No work will be performed until a signed copy of this agreement has been received.

Address of Property : 22787 WILD GERANIUM LN
City: Moreno Valley
State/ZIP: CA 92557

The inspection report of the company dated, **10/29/2026** is incorporated herein by reference as though fully set forth.
The company is authorized to proceed with the work outlined in the items circled below from the Termite Inspection Report for the property inspected, for a total sum of $ _____ . This total amount is due and payable within **30 days** from completion repair work and/or chemical application.

THE COMPANY AGREES

To guarantee all repair completed by this company for one year from date of completion except for caulking, grouting, or plumbing, which is guaranteed for a period of **ninety (90) days**. We assume no responsibility for work performed by others, to be bound to perform this work for the price quoted in our cost breakdown for a period not to exceed 30 days, to use reasonable care in the performance of our work but to assume no responsibility for damage to any hidden pipes, wiring, or other facilities or to any shrubs, plants, or roof.

THE OWNER OR OWNER'S AGENT AGREES

To pay for services rendered in any additional services requested upon completion of work to pay a service charge of one and one-half percent (1 1/2%) interest per month, or portion of any month, annual interest rate of eighteen percent (18%) on accounts exceeding the ten (10) day full payment schedule. The Owner grants to The Company a security interest in the property to secure payment sum for work and inspection fee completed. In case of non-payment by The owner, reasonable attorney fees and costs of collection shall be paid by owner, whether suit be filed or not.

ALL PARTIES AGREE

If any additional work is deemed necessary by the local building inspector, said work will not be performed without additional authorization from owner or owner's agent. This contract price does not include the charge of any Inspection Report fees. Circle the items you wish performed by The Company, below and enter total amount above:

NOTICE TO OWNER

Under the California Mechanics Lien Law, any structural pest control company which contracts to do work for you, any contractor, subcontractor, laborer, supplier or other person who helps to improve your property, but is not paid for his or her work or supplies, has a right to enforce a claim against your property. This means that after a court hearing, your property could be sold by a court officer and the proceeds of the sale used to satisfy the indebtedness. This can happen even if you have paid your structural pest control company in full if the subcontractor, laborers or suppliers remain unpaid.

To preserve their right to file a claim or lien against your property, certain claimants such as subcontractors or material suppliers are required to provide you with a document entitled "Preliminary Notice." Prime contractors and laborers for wages do not have to provide this notice. A Preliminary Notice is not a lien against your property. Its purpose is to notify you of persons who may have a right to file a lien against your property if they are not paid.

ITEMS

Prefix	Section I	Section II	Further Inspection	Other
2A	425.00	0.00	0.00	0.00
3A	0.00	0.00	0.00	0.00
Total:	425.00	0.00	0.00	0.00

GRAND TOTAL: 425.00

Property Owner: _____ Date: _____ Inspected By: _____ Date: _____

Owner's Agent: _____ Date: _____

INVOICE / STATEMENT

Ruben's Exterminator Company
1952 Ohio Ave
Colton CA 92324
(909) 888-8225 (909) 693-0814
rm5610@msn.com Fax (909) 381-5513

Date: 10/29/2026
Report Number: 11952
Invoice Number: 11952-1
Escrow Number:

Property 22787 WILD GERANIUM LN
Inspected: Moreno Valley, CA 92557

Bill To: ROBERT WETZEL
TOWER AGENCY

Inspection: $	75.00
Invoice Total: $	75.00
Payments: $	0.00
Total Due: $	**75.00**

Description of Service

RETAIN THIS COPY FOR YOUR RECORDS
THANK YOU FOR YOUR BUSINESS

CUT HERE *CUT HERE* *CUT HERE*

INVOICE / STATEMENT

Ruben's Exterminator Company
1952 Ohio Ave
Colton CA 92324
(909) 888-8225 (909) 693-0814
rm5610@msn.com Fax (909) 381-5513

Date: 10/29/2026
Report Number: 11952
Invoice Number: 11952-1
Escrow Number:

Property 22787 WILD GERANIUM LN
Inspected: Moreno Valley, CA 92557

Bill To: ROBERT WETZEL
TOWER AGENCY

Inspection: $	75.00
Invoice Total: $	75.00
Payments: $	0.00
Total Due: $	**75.00**

Description of Service

RETURN THIS COPY WITH REMITTANCE
THANK YOU FOR YOUR BUSINESS

SECURE
CHOICE LENDING

Property Tax Calculator

Address:	**22787 Wild Geranium Ln**
New Sales Price:	$600,000
Base Tax Rate:	1.13%
Special Assessment:	$163.32
New Yearly Taxes:	$6,967.32
New Monthly Taxes:	$580.61
Notes:	

2:50
Messages
100

Customer

Robin Oliver

22787 Wild Geranium Ln
Moreno Valley, CA 92557

Invoice #000005

October 24, 2026

Three valve replacements $390.00

I removed the three defective irrigation valves and prepared the main line and lateral piping for the new installations. I then installed three new Rain Bird heavy-duty anti-siphon valves. After allowing the proper curing time, I pressurized and tested the system to ensure everything was operating correctly. All three new valves are working great, and the system is back up and running!

Subtotal $390.00

Total **$390.00**

Doing Business as:

CALIFORNIA CUSTOM

Cal Lic. #781152

www.FirePlaceDoorGuy.com

www.CalCustomLogs.com

CHIMNEY SERVICE REPORT

Name: Robin Lovin	Date: 10/23/26
Address: 22787 Wild Geranium Ln	
City: Moreno Valley State: CA Zip: 92557	
Phone: 208-890-4224	
Email: ROLovin@Gmail.com	Ref:

PLEASE MAKE CHECKS PAYABLE TO: DANNY VICE

CREDIT CARDS, 3% + TAX

SYSTEM INFORMATION

Fireplaces, Number of..... 1

Construction ..... ☐ Masonry ☒ Factory-built ☐ Modular

Fireplace opening sizes..... 1. —" × —" 2. —" × —" 3. —" × —"

Heating Appliances, Number of:..... 0

Type..... ~~☐ Insert ☐ Freestanding ☐ Furnace ☐ _____~~

Fuel..... ☒ Wood ☐ Coal ☒ Gas ☐ Oil ☐ _____

Chimney

Construction..... ☒ Factory-built ☐ Masonry ☐ Other

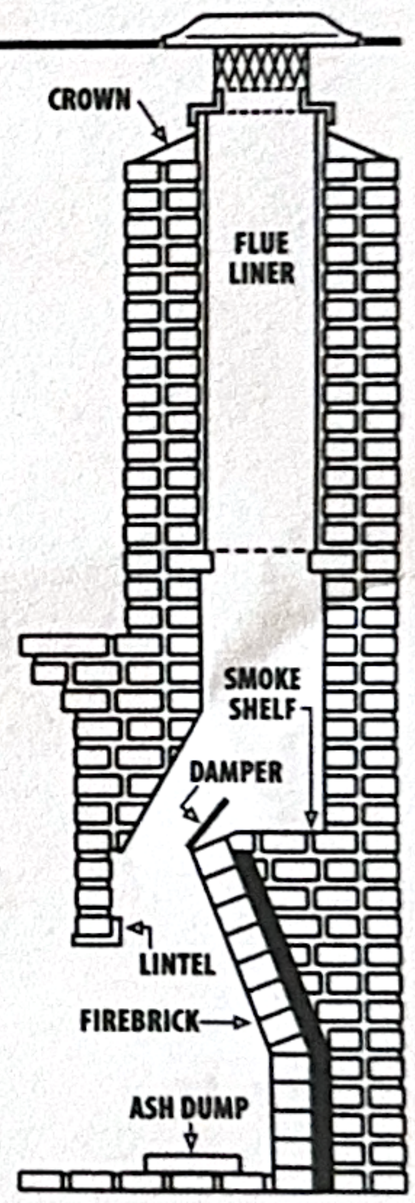
Chimney height ..... 25 feet

Liner..... ☐ Flue tile ☒ Stainless ☐ Cast ☐ Unlined

Flue sizes..... ☐ 8"×8" ☐ 8"×13" ☐ 13"×13" ☐ 8"×17" ☐ 13"×17"

☐ 6" Round ☒ 8" Round ☐ _____

Last cleaned..... _____ year(s) ago ☐ Never ☒ Unknown



COMMENTS

Chimney Flue is clean and clear with no obstructions. Spark Arrestor and Spark Screens are present and of the proper size. Damper Clamp is present and Damper is fixed open. Tested and Safe for use!

ANNUAL INSPECTION

The National Fire Protection Association (NFPA) recommends annual inspection of all fireplaces, chimneys, and vents. The next inspection of your system is scheduled for: _____

CUSTOMER VERIFICATION

This report is the result of a visual inspection done at the time of cleaning. It is intended as a convenience to our customer, not as certification of fire worthiness or safety. Since conditions of use and hidden construction defects are beyond our control, no warranty is made for the safety or function of any appliance and none is to be implied.

I have read this form and understand the apparent condition of my fireplace, appliance, chimney, and/or vent system. Furthermore I understand the limitations of this report as given in the paragraph above.

Customer Signature_____ Date _____

INVOICE / RECEIPT

DESCRIPTION	PRICE
Chimney cleaning	299.00
Level One Inspection	
Subtotal	
Total	299.00

Order Details

Installation Type: Professional Install

This order includes the following equipment and recurring services and is subject to the terms and conditions of the attached ADT services contract.

	Item	Install	Monthly
	HERE'S YOUR SYSTEM		
1	**ADT Base [V5BASEBUNDLE]**		
	1 ADT Base	$249.00	
	1 ADT Yard Sign		
	1 ADT Window Stickers (Pack of 4)		
1	**Wireless ADT Sensor Bundle [RFV5BUNDLE]**		
	3 ADT Door/Window Sensor (White) - Multipack	$50.00	
	1 ADT Motion Sensor	$50.00	
	System Plan Subtotal	**$349.00**	
	HERE'S YOUR ADDED TECH		
1	Google Nest Cam Indoor Wired 3rd Gen (Snow)[GA09973-US]	$99.99	
1	Google Nest Doorbell (Snow, US)[GA01318-US]	$179.99	
1	Google Nest Cam with Floodlight[GA02411-US]	$279.99	
1	$0.00 for customer to provide licensed Electrician/HVAC vendor to be present at install[ELECTRICIANCP]		
	System & Added Tech Subtotal	**$908.97**	
	HERE'S YOUR PROFESSIONAL INSTALL		
1	ADT Professional Installation Fee	$480.00	
	Professional Install Subtotal	**$480.00**	**$0.00**
	ACTIVATION + PERMIT FEES		
1	Connection-Activation Fee		
1	Municipal Electrical / Decal Permit		
1	Admin Fee Electrical/Install Permit		
	Activation + Permit Fee Subtotal		
	REAL PROTECTION SERVICES		
	Quality Service Plan		
	Quality Service Plan - Comprehensive		$10.00
	Complete Services		
	Smart Home Automation		$5.00
	24/7 Intrusion Monitoring		$24.99
	24/7 Life Safety Monitoring (requires equipment)		Included
	Cellular Connection		Included
	ADT App with Remote Arm/Disarm		Included
	Nest Aware with Video Verification		$10.00
	Integrated Smart Solutions Subscription		$10.00
	Real Protection Services Subtotal		**$59.99**
	ADDITIONAL SAVINGS & DISCOUNTS		
	20% off DIFM Order (OG1890)	**$277.80**	
	Additional Discounts/Equipment & Installation	**$627.37**	
	Package Totals		

YOUR PAY IN FULL AFTER DISCOUNTS TOTAL	Install	Monthly
System & Added Tech	**$908.97**	**$0.00**
Professional Install	**$480.00**	**$0.00**
Real Protection Services		**$59.99**
Additional Fees	**$0.00**	**$0.00**
(Less Discounts)	**$905.17**	**$0.00**
Total After Discounts	**$483.80**	**$59.99**
Estimated Taxes	**$27.70**	**$0.00**
Total After Estimated Taxes	**$511.50**	**$59.99**
Your Service Contract Term	**24 Months**	
Order Total	**$511.50**	**$59.99**
(Installation Down Payment)	-$52.52	
Amount Due at Installation	**$458.98**	

*The tax amounts shown are only estimates; the final amount will be calculated and detailed on your bill

Order Details

Installation Type: Professional Install

By signing the attached ADT services contract, you authorize ADT to charge your bank account, credit card or debit card ending in 3150 for this order, including (i) the Install and recurring Monthly service charges set forth above, (ii) Contract Termination Charges, if applicable, and (iii) the other charges and amounts described in the attached ADT services contract. You may revoke this authorization to charge your account by notifying ADT and your bank or credit/debit card company at least 10 business days before the scheduled charge. You will be charged recurring Monthly service charges until you cancel with at least 30 days' advance notice to ADT. Instructions on how to cancel this order and your ADT services (including details regarding Contract Termination Charges, if applicable) are set forth in paragraph 2 of the Important Terms and Conditions of the attached ADT services contract.

(x) Your ADT services are recurring and you will be charged a recurring service fee until you cancel - see paragraph 2 of the Important Terms and Conditions of the attached ADT services contract.

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AMENDED AND RESTATED RESIDENTIAL SERVICES CONTRACT

Section 1. Customer Info

ADT LLC
dba ADT Security Services ("ADT")
1501 Yamato Road,
Boca Raton, FL 33431
plus.adt.com®
888.392.2039

Customer Name ("Customer" or "I" or "me" or "my") Robin Oliver Lovin

Premises' Address 22787 Wild Geranium Ln

City Moreno Valley State CA ZIP 92557-6019

Tax Exempt No. Tax Expire Date

Protected Premises'Telephone 2088904224

IF FAMILIARIZATION PERIOD IS REJECTED INITIAL HERE ____ (see Paragraph 15 of the Important Terms and Conditions for explanation)

EMAIL rolovin@gmail.com

I agree that ADT may share information about my account, telematics, and system usage (excluding audio and video) with participating partners for determining discounts, rates, or other terms regarding their products and services. If I select No, I agree that ADT may still share this information with designated partners if provided for and as set forth in the Order Details section on page 9 of this Contract. ( ) Yes (X) No

If I have provided or do provide ADT with a phone number, including but not limited to a cell phone number, a number that I later convert to a cell phone number, or any number that I subsequently provide for billing and other non-solicitation purposes, I agree that ADT may contact me at this/these number(s). I also agree to receive calls and messages such as pre-recorded messages, calls and text messages from automated dialing systems at the number(s) provided. I confirm that I am the registered owner of all telephone number(s) that I have or will provide to ADT to contact me. If I have provided or do provide ADT with an email address, I agree that ADT may send me emails regarding my ADT Services or new ADT or third-party products and services. I may unsubscribe or opt out by emailing DNCcomplaint@adt.com or by calling (877) 377-7343.

OWNERSHIP AND PAYMENT OBLIGATION. All equipment sold or installed by ADT pursuant to this Contract shall be owned by the Customer except as otherwise agreed in writing. I agree to purchase the equipment and pay the installation costs described in Section 2. I UNDERSTAND THAT FINANCING MAY BE AVAILABLE AND AGREE THAT(A) I MAY NOT BE APPROVED FOR ANY FINANCING FOR EQUIPMENT AND INSTALLATION COSTS AND (B) I WILL NOT BE NOTIFIED OF WHETHER FINANCING HAS BEEN APPROVED UNTIL THE DATE THE EQUIPMENT IS INSTALLED. UNLESS I AM LATER APPROVED FOR FINANCING FROM ADT, I WILL BE REQUIRED TO PAY THE FULL AMOUNT OF THE TOTAL INSTALLATION CHARGE IN A SINGLE INSTALLMENT ON THE DATE THE EQUIPMENT IS INSTALLED. I acknowledge that the repayment term for equipment and installation costs may be different from the initial term for ADT services.

I acknowledge and agree to each of the following: (A) This Contract consists of eight (8) pages. Before signing this Contract, I have read, understand and agree to each and every term of this Contract, including but not limited to Paragraphs 1, 3, 5, 7 and 19 of the Terms and Conditions. (B) THE INITIAL TERM OF THIS CONTRACT FOR ADT SERVICES IS TWO (2) YEARS AND RENEWS MONTH TO MONTH THEREAFTER. (C) ADT is not a security consultant and cannot address all of my potential security needs. ADT has explained to me the full range of equipment and services that ADT can provide me. Additional equipment and services over those identified in this Contract are available and may be purchased from ADT at an additional cost to me. I have selected and purchased only the equipment and services identified in this Contract. (D) No alarm system can provide complete protection or guarantee prevention of loss or injury. Fires, floods, burglaries, robberies, medical problems and other incidents are unpredictable and cannot always be detected or prevented by an alarm system. Human error is always possible, and the response time of police, fire and medical emergency personnel is outside the control of ADT. ADT may not receive alarm signals if communications or power is interrupted for any reason. (E) ADT recommends that I manually test the alarm system monthly and any time I change telephone service, by calling 888.392.2039 or by logging in to plus.adt.com. (F) This Contract requires final approval by an ADT authorized manager before ADT may provide any equipment or services, and if approval is denied, then this Contract will be terminated, and ADT's only obligation will be to notify me of such termination and refund any amounts I paid in advance.

I understand and agree that I am required to be present at the installation of the equipment purchased under this Contract and to sign the additional contract documents necessary to complete any financing arrangements. If I am not present at the installation of the equipment purchased under this Contract, I authorize any adult 18 years of age or older who has access to my premises and is present at the installation to authorize the completion of the installation of any equipment purchased under this Contract and to make any changes to the choice of equipment or services purchased. I authorize payment for any changes approved at the installation pursuant to the payment instructions at the end of “Section 2. Services to be Provided” on page 2 of this Contract.

ADT Representative
Steven Tomczyk

Rep. License No. (If Required) -

Rep. ID No. 139804.

Customer's Approval: Original Signature Required (Must match Customer Name in Section 1 above)

6/17/2026

Signed by:
X Robin Oliver Lovin
7EEA46BED44A409...

NOTICE OF CANCELLATION

I, THE CUSTOMER, MAY CANCEL THIS TRANSACTION AT ANY TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION OR WITHIN FIVE BUSINESS DAYS IF I AM A SENIOR CITIZEN. IF THIS TRANSACTION INVOLVED THE SALE OF A PERSONAL EMERGENCY RESPONSE UNIT, I HAVE 7 BUSINESS DAYS. SEE THE ATTACHED NOTICE OF CANCELLATION FORM FOR AN EXPLANATION OF THIS RIGHT. I ACKNOWLEDGE BEING VERBALLY INFORMED OF MY RIGHT TO CANCEL AT THE TIME OF EXECUTION OF THIS CONTRACT AND RECEIPT OF THIS NOTICE.

AMENDED AND RESTATED RESIDENTIAL SERVICES CONTRACT

Section 2. Services to be Provided

FINANCIAL DISCLOSURE STATEMENT
THERE IS NO FINANCE CHARGE OR COST OF CREDIT (0% APR) ASSOCIATED WITH THIS CONTRACT.

A. NUMBER OF PAYMENTS FOR SERVICES FOR THE INITIAL TERM IS 24 .	B. AMOUNT OF EACH PAYMENT FOR SERVICES IS $59.99 (TOTAL MONTHLY SERVICE CHARGE FROM BELOW)	TOTAL OF PAYMENTS FOR SERVICES FOR THE INITIAL TERM IS $1439.76 (A. TIMES B.) (EXCLUSIVE OF EQUIPMENT AND UP FRONT CHARGES AND ANY APPLICABLE TAXES, FEES, FINES AND RATE INCREASES), ADDITIONAL SERVICE CHARGE DISCOUNTS MAY APPLY, SEE NOTES BELOW.	
LATE CHARGE – PAYMENT IS DUE PURSUANT TO MY SELECTED BILLING FREQUENCY, PRIOR TO THE START OF SERVICE. MY FIRST BILL/CHARGE WILL BE SENT/MADE SHORTLY AFTER MY SERVICE BEGINS. ADT MAY IMPOSE A ONE-TIME LATE CHARGE ON EACH PAYMENT THAT IS MORE THAN TEN (10) DAYS PAST DUE, UP TO THE MAXIMUM AMOUNT PERMITTED BY LAW, BUT IN NO EVENT WILL THIS AMOUNT EXCEED $5.00.		PREPAYMENT – IF I PREPAY THE TOTAL OF PAYMENTS PRIOR TO THE END OF THE INITIAL TERM OF THIS CONTRACT, THERE IS NO PENALTY OR REFUND.	SEE PARAGRAPHS 1, 2, 4, 16 AND 20 OF THIS CONTRACT FOR ADDITIONAL INFORMATION ABOUT RENEWAL TERMS, NONPAYMENT, DEFAULT AND ACCELERATION.

By signing this Contract, I authorize ADT, and any successors and assigns thereto, to withdraw from my bank account and/or charge my credit/debit card provided to ADT through an Automated Clearing House ("ACH") for (i) Service Charges and Equipment Price as indicated below ,(ii) Contract Termination Charges (see Paragraph 2, Early Termination of this Contract) and (iii) all other charges and amounts for which I am liable under this Contract.

(X) Service Charges (if no billing period oval is filled, my recurring service charges will be charged monthly)

( ) Annually ( ) Semi-Annually ( ) Quarterly (X) Monthly

(X) Installation Charges

( ) 3 monthly credit/debit card payments of equal amounts (available for telephone orders or field sales with an Equipment Price greater than or equal to $200)

This authorization to withdraw from my bank account and/or charge my credit/debit card will remain in effect until the termination date of this Contract or until I cancel this Contract, whichever occurs first. I may revoke this authorization only by notifying ADT and my bank or credit card company at least 10 business days before the scheduled debit or charge. I agree to notify ADT of any other changes in my account information at least 15 days prior to the next billing date. If the date or amount of the withdrawal changes, or if Contract Termination Charges or other charges (other than regular recurring charges) apply, ADT will notify me at least 15 days prior to the payment being collected. If a payment date falls on a weekend or holiday, payment may be executed on the next business day. Charges may be applied to my account each month as early as the transaction date. If an ACH transaction is rejected for non-sufficient funds (NSF), ADT may attempt to process the charge again within 30 days, and an NSF charge may apply. The origination of ACH transactions to my account must comply with the provisions of U.S. law. I am an authorized user of the bank account or credit card account provided to ADT for payment of charges under this Contract, and I will not dispute payments under this Contract from this account with my credit card company or bank so long as the amount corresponds to the terms of this Contract.

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AMENDED AND RESTATED RESIDENTIAL SERVICES CONTRACT

NOTES

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IMPORTANT TERMS AND CONDITIONS

1. A. PAYMENTS; TERM; CONSUMER REPORT. All charges are payable in advance. The initial term of this Contract for ADT services is two (2) years ADT's alarm monitoring and notification services will begin when the equipment is installed, operational and communicating with ADT's Customer Monitoring Center ("CMC"). This Contract will automatically renew for successive thirty (30)-day terms unless terminated by either party at least thirty (30) days before the end of the current term. If terminated, this Contract ends on the last day of the then-current term. I authorize ADT to obtain a non-investigative consumer report, commonly referred to as a credit check or credit report, about me from a consumer reporting agency at any time during the term.

B. SECURITY DEPOSIT. ADT may require me to pay a refundable security deposit (i) before installation of the equipment and commencement of services or (ii) at any time to continue services if I fail to pay any amounts when they are due. If my ADT services are terminated or ADT is otherwise required by law to refund my security deposit, ADT shall within forty-five (45) days or as otherwise specified by applicable law return my security deposit (without interest) minus any amounts owed by me to ADT under this Contract (including without limitation, any Contract Termination Charges, false alarm fines or unpaid Service or Installation Charges). ADT may, in its discretion, return all or a portion of my security deposit to me prior to termination of my ADT service (without interest).

2. TERMINATION OF THIS CONTRACT. I AGREE THAT THE CHARGES DUE UNDER THIS CONTRACT ARE BASED ON MY AGREEMENT TO RECEIVE AND PAY FOR THE SERVICES FOR AN INITIAL TERM OF TWO (2) FULL YEARS, WHICH CONTINUES MONTH TO MONTH THEREAFTER, AND THAT ADT HAS RELIED UPON MY AGREEMENT AND HAS INCURRED COSTS IN DECIDING TO ENTER INTO THIS CONTRACT. IF I CANCEL SERVICE OR OTHERWISE TERMINATE THIS CONTRACT DURING ITS INITIAL TERM, OR IF ADT CANCELS THIS CONTRACT DURING ITS INITIAL TERM FOR A REASON SET FORTH IN PARAGRAPH 20(B) BELOW, I WILL PAY ADT 75% OF THE TOTAL REMAINING MONTHLY CHARGES AS AN ALTERNATIVE TO ME HAVING TO PAY THE FULL REMAINING CHARGES. THIS AMOUNT IS A CONTRACT TERMINATION CHARGE AND IS NOT A PENALTY. THE AMOUNT IS PAYABLE IMMEDIATELY IN FULL. NO CONTRACT TERMINATION CHARGES ARE DUE IF I TERMINATE, OR IF ADT CANCELS, DURING THE THIRTY (30)-DAY RENEWAL PERIOD(S). CONTRACT TERMINATION CHARGES WILL BE WAIVED FOR ACTIVE MILITARY PERSONNEL WITH PROOF OF SERVICE AND ORDERS TO RELOCATE FROM THE PREMISES AT WHICH ADT SERVICES ARE PROVIDED UNDER THIS CONTRACT. I MAY TERMINATE MY SERVICE BY CALLING ADT AT 800.238.2727 (1-800-ADT-ASAP).

3. INCREASES IN CHARGES. ADT has the right to increase the service charge at any time after the initial two (2)-year term. If I object to the increase within thirty (30) days of receiving notice of the increase, and if ADT does not waive the increase, then I may terminate this Contract effective thirty (30) days after ADT's receipt of my notice of termination.

4. ALARM PERMITS; ADDITIONAL CHARGES AND OFFSET RIGHTS. Certain government agencies require me to pay for and maintain alarm use permits to receive ADT services. I agree to pay all installation and alarm use permit fees; all directly or indirectly imposed false alarm fines, fees or charges; all telephone or signal transmission company charges; and all other assessments, fees and charges related to the alarm system. I understand failure to obtain and provide ADT with required alarm permit registration could result in no fire/police response to an alarm from the premises and/or a fine.I agree to pay a service charge if an ADT representative responds to a service call or alarm at my premises because I improperly followed operating instructions; failed to properly lock or close a window, door or other protected point; or improperly adjusted CCTV cameras, monitors or accessories. If ADT owes me money when this Contract ends, ADT has the right to deduct from any refund owed me (A) service charges for thirty (30) days, if I fail to give the required written termination notice set forth in Paragraph 1 above; (B) any contract termination charges that I may owe as set forth in Paragraph 2 above; and (C) any other additional charges, amounts or deposits that I owe ADT. If the amount of the deduction equals or exceeds the amount that ADT owes me or if ADT owes me a credit of five dollars ($5.00) or less, ADT will not be obligated to refund any amounts to me.

5. LIMITATION OF LIABILITY.

A. INSURANCE; WAIVER OF SUBROGATION. I AGREE THAT ADT IS NOT AN INSURER AND THAT ADT IS NOT PROVIDING ME WITH INSURANCE OF ANY TYPE. THE AMOUNTS I PAY ADT ARE NOT INSURANCE PREMIUMS AND ARE NOT RELATED TO THE VALUE OF MY PROPERTY, ANYONE ELSE'S PROPERTY LOCATED IN MY PREMISES OR ANY RISK OF LOSS AT MY PREMISES. INSTEAD, THE AMOUNTS ADT CHARGES ME ARE BASED SOLELY UPON THE VALUE OF THE EQUIPMENT AND SERVICES ADT PROVIDES AND UPON THE LIMITED LIABILITY ADT ASSUMES UNDER THIS CONTRACT. IF I WANT INSURANCE TO PROTECT AGAINST ANY RISK OF LOSS AT MY PREMISES, I WILL PURCHASE IT. IN THE EVENT OF ANY LOSS, DAMAGE OR INJURY, I WILL LOOK EXCLUSIVELY TO MY INSURER AND NOT TO ADT TO COMPENSATE ME OR ANYONE ELSE. I RELEASE AND WAIVE FOR MYSELF AND MY INSURER ALL SUBROGATION AND OTHER RIGHTS TO RECOVER AGAINST ADT ARISING AS A RESULT OF THE PAYMENT OF ANY CLAIM FOR LOSS, DAMAGE OR INJURY.

B. NO GUARANTEE; NO LIABILITY. ADT'S EQUIPMENT AND SERVICES DO NOT CAUSE AND CANNOT ELIMINATE OCCURRENCES OF THE EVENTS THEY ARE INTENDED TO DETECT OR AVERT, INCLUDING, BUT NOT LIMITED TO, FIRES, FLOODS, BURGLARIES, ROBBERIES, INTERNET PERFORMANCE ISSUES AND VULNERABILITIES AND MEDICAL PROBLEMS. OTHER THAN THE LIMITED WARRANTY AND/OR QUALITY SERVICE PLAN SET FORTH IN PARAGRAPHS 10, 11 AND 12 BELOW, ADT MAKES NO GUARANTY OR WARRANTY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, THAT THE EQUIPMENT AND SERVICES PROVIDED WILL DETECT OR AVERT SUCH INCIDENTS OR THEIR CONSEQUENCES. ADT DOES NOT UNDERTAKE ANY RISK THAT I, MY PROPERTY OR DATA, OR THE PERSON, DATA OR PROPERTY OF OTHERS, MAY BE SUBJECT TO INJURY OR LOSS IF SUCH AN EVENT OCCURS. THE ALLOCATION OF SUCH RISK REMAINS WITH ME, NOT ADT. I RELEASE, WAIVE, DISCHARGE AND PROMISE NOT TO SUE OR BRING ANY CLAIM OF ANY TYPE AGAINST ADT FOR LOSS, DAMAGE OR INJURY RELATING IN ANY WAY TO THE EQUIPMENT OR SERVICES PROVIDED BY ADT.

C. EXCLUSIVE REMEDY. IT IS IMPRACTICAL AND EXTREMELY DIFFICULT TO DETERMINE THE ACTUAL DAMAGES, IF ANY, THAT MAY RESULT FROM A FAILURE BY ADT TO PERFORM ANY OF ITS OBLIGATIONS. UNDER NO CIRCUMSTANCES WILL I ATTEMPT TO HOLD ADT LIABLE FOR ANY CONSEQUENTIAL, EXEMPLARY, INCIDENTAL OR SPECIAL DAMAGES, INCLUDING WITHOUT LIMITATION, DAMAGES FOR PERSONAL INJURY, DAMAGES TO PROPERTY, LOSS OF PROFIT OR LOSS OF DATA. IF, NOTWITHSTANDING THE PROVISIONS OF THIS PARAGRAPH 5, ADT IS FOUND LIABLE FOR LOSS, DAMAGE OR INJURY UNDER ANY LEGAL THEORY RELATING IN ANY WAY TO THE SERVICES AND/OR EQUIPMENT PROVIDED BY ADT, ADT'S LIABILITY TO ME SHALL BE LIMITED TO A SUM EQUAL TO 10% OF THE ANNUAL SERVICE CHARGE OR $500, WHICHEVER IS GREATER. THIS AGREED-UPON AMOUNT IS NOT A PENALTY. RATHER, IT IS MY SOLE REMEDY. UPON MY REQUEST, ADT MAY AGREE TO ASSUME LIABILITY BEYOND WHAT IS PROVIDED FOR IN THIS PARAGRAPH 5 BY ATTACHING AN AMENDMENT TO THIS CONTRACT SETTING FORTH THE EXTENT OF ADT'S LIABILITY AND THE ADDITIONAL CHARGES TO ME.

D. APPLICATION. THE PROVISIONS OF THIS PARAGRAPH 5 APPLY NO MATTER HOW THE LOSS, DAMAGE, INJURY OR OTHER CONSEQUENCE OCCURS, EVEN IF DUE TO THE PERFORMANCE OR NONPERFORMANCE BY ADT OF ITS OBLIGATIONS UNDER THIS CONTRACT OR FROM NEGLIGENCE (ACTIVE OR OTHERWISE), STRICT LIABILITY, VIOLATION OF ANY APPLICABLE CONSUMER PROTECTION LAW OR ANY OTHER THEORY OF LIABILITY OR ALLEGED FAULT ON THE PART OF ADT, ITS AGENTS OR ITS EMPLOYEES.

E. INDEMNITY. IF ANY OTHER PERSON, INCLUDING MY SUBROGATING INSURER, MAKES ANY CLAIM OR FILES ANY LAWSUIT AGAINST ADT IN ANY WAY RELATED TO (1) THE EQUIPMENT OR SERVICES PROVIDED BY ADT TO ME OR (2) ANY INACCURACIES IN ANY PERSONAL INFORMATION, INCLUDING ANY CONTACT INFORMATION, PROVIDED BY ME TO ADT IN ORDER FOR ADT OR ITS REPRESENTATIVES TO COMMUNICATE WITH ME FOR ANY REASON, INCLUDING TELEPHONE CALLS, TEXT MESSAGES OR EMAILS REGARDING MY ADT SERVICES OR NEW ADT OR THIRD-PARTY PRODUCTS AND SERVICES, THEN I AGREE TO INDEMNIFY, DEFEND AND HOLD ADT HARMLESS FROM ANY AND ALL SUCH CLAIMS AND LAWSUITS, INCLUDING THE PAYMENT OF ALL DAMAGES, EXPENSES, COSTS AND ATTORNEYS' FEES. MY DUTY TO DEFEND IS SEPARATE AND DISTINCT FROM MY DUTY TO INDEMNIFY AND HOLD HARMLESS AND ARISES UPON THE ASSERTION OF A CLAIM OR DEMAND AGAINST ADT AND REGARDLESS WHETHER ADT HAS BEEN FOUND LIABLE OR WHETHER ADT HAS INCURRED ANY EXPENSE.

F. TIME TO BRING CLAIM OR SUIT. NO SUIT OR ACTION SHALL BE BROUGHT AGAINST ADT AFTER THE SHORTER OF (1) ONE YEAR AFTER THE DATE OF LOSS OR (2) THE TIME ALLOWED BY LAW.

G. BENEFIT TO OTHERS. THE PROVISIONS OF THIS PARAGRAPH 5 SHALL APPLY TO AND BENEFIT ADT AND ITS AGENTS, EMPLOYEES, CONTRACTORS, SUBSIDIARIES, DEALERS, AFFILIATES, PARENTS (BOTH DIRECT AND INDIRECT), AFFINITY MARKETERS AND OTHER PARTNERS.

6. OTHER PARTY'S LIMITATION. If I purchased equipment or services from ADT through another business or person, or from ADT through a referral from another business or person, I agree that such other business or person acts solely as an independent contractor and has no

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responsibility or liability to me for the performance or nonperformance of the equipment or services provided by ADT. I also agree that any such business or person is entitled to the same rights as ADT under this Contract, including Paragraph 5.

7. ARBITRATION. ADT AND I AGREE THAT ANY AND ALL DISPUTES BETWEEN US SHALL BE GOVERNED BY THIS BINDING ARBITRATION AGREEMENT. Arbitration is a dispute-resolution process that does not involve a judge or jury. Instead, Disputes are decided by a neutral third-party arbitrator in a process that is less formal than court. As used herein, the term "Dispute" means any claim or controversy, including, but not limited to, initial claims, counterclaims, cross-claims and third-party claims, whether based in contract; tort; fraud; intentional acts; violation of any statute, code or regulation; or other legal theory. The term "Dispute" shall be given the broadest possible meaning and will apply to, without limitation, all claims and controversies arising from this Agreement; sales activities; goods and services; advertisements, promotions and other statements; billing and collection practices; privacy; and any other dispute arising from my interaction or relationship with ADT. ADT agrees not to elect arbitration if I file a Dispute in a small claims court in my state of residency so long as the Dispute is individual and non-representative in nature and remains exclusively as such in small claims court. Pre-Arbitration Notice Requirement. Before initiating an arbitration or a small claims matter, ADT and I agree to first provide to the other a written "Notice of Dispute" that will contain: (a) a written description of the issue and the supporting documents and information, and (b) a specific request for money or other relief. A Notice of Dispute to ADT should be sent to: Litigation Department, ADT Security Services, 1501 Yamato Dr., Boca Raton, FL 33431. ADT will mail a Notice of Dispute to my protected Premises address. ADT and I agree to make attempts to resolve the Dispute prior to commencing an arbitration or small claims action. If an agreement cannot be reached within forty-five (45) days of receipt of the Notice of Dispute, ADT or I may commence an arbitration proceeding or small claims action. Initiation of Arbitration Proceeding. If either party elects to arbitrate a Dispute, the Dispute shall be resolved by arbitration pursuant to this Arbitration Agreement and the then-current code of proceedings of the national arbitration organization to which the Dispute is referred. A party may refer a Dispute to either the American Arbitration Association ("AAA") or the Judicial Arbitration and Mediation Services ("JAMS"). If ADT elects arbitration and chooses one of the organizations to administer, I may object and automatically have the other organization administer the proceedings simply by notifying ADT of my objection in writing within 30 days of my receipt of ADT's initial selection. To obtain a copy of the procedures, or to file a Dispute, I may contact the organizations at the following: (1) AAA, 335 Madison Avenue, New York, NY 10017, www.adr.org, and (2) JAMS, 1920 Main Street, Suite 300, Los Angeles, CA 92614, www.jamsadr.com. IF EITHER PARTY ELECTS TO ARBITRATE A DISPUTE, ADT AND I WAIVE THE RIGHT TO A JURY TRIAL AND TO OTHERWISE LITIGATE THE DISPUTE IN COURT. BY AGREEING TO ARBITRATE, THE PARTIES MAY ALSO WAIVE OTHER RIGHTS THAT WOULD OTHERWISE BE AVAILABLE IN COURT. FURTHER, IF EITHER PARTY ELECTS TO ARBITRATE A DISPUTE, I WAIVE MY RIGHT TO PARTICIPATE IN A REPRESENTATIVE CAPACITY OR TO PARTICIPATE AS A MEMBER OF ANY CLASS ACTION RELATING TO THE DISPUTE. This means that all Disputes selected for arbitration will be arbitrated on an individual basis, between ADT and me only, without exception. A Dispute cannot be joined or consolidated with any other claim or action. Arbitration Proceedings. Because my transaction(s) with ADT involves interstate commerce, this Arbitration Agreement and any Dispute arbitrated hereunder shall be governed by the Federal Arbitration Act ("FAA"). The JAMS or AAA code of procedures, as chosen, will govern the arbitration, but if there is a conflict between the applicable code of procedures and this Arbitration Agreement, this Arbitration Agreement shall control to the fullest extent permitted by the FAA. Unless otherwise agreed to by the parties, the arbitration will be conducted by a single, neutral arbitrator at a location within the federal judicial district in which I reside. Upon my request, ADT will reimburse me for all filing and administrative fees required for initiating the arbitration. Otherwise, each party is responsible for its own respective costs and fees, including, but not limited to, attorney and expert fees. The arbitrator shall apply applicable substantive law and, upon the request of either party, issue a written explanation of the basis for the decision. Judgment on the arbitration award may be entered in any court having proper jurisdiction. EXCEPT AS FOLLOWS, THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING. A party may appeal the arbitrator's initial award to a three-arbitrator panel administered by the same arbitration organization upon written notice within 30 days of the initial award. The arbitration organization will notify the other party of the appeal. The panel shall consider any aspect of the initial award objected to by the appealing party and issue a decision within 120 days of the date of the notice of appeal. The majority decision by the three-member panel shall be final and binding. Any dispute regarding the applicability, enforcement or interpretation of Paragraph 5 or this Paragraph 7, shall be resolved by a court having proper jurisdiction. This Arbitration Agreement will not prevent me from bringing a Dispute to the attention of any federal, state or local government agency. This Arbitration Agreement shall survive termination of this Agreement.

8. OWNERSHIP AND PAYMENT OBLIGATION. All equipment sold or installed by ADT pursuant to this Contract shall be owned by the Customer except as otherwise agreed in writing. I agree to purchase the equipment and pay the installation costs described in Section 2. I UNDERSTAND THAT FINANCING MAY BE AVAILABLE AND AGREE THAT (A) I MAY NOT BE APPROVED FOR ANY FINANCING FOR EQUIPMENT AND INSTALLATION COSTS AND (B) I WILL NOT BE NOTIFIED OF WHETHER FINANCING HAS BEEN APPROVED UNTIL THE DATE THE EQUIPMENT IS INSTALLED. UNLESS I AM LATER APPROVED FOR FINANCING FROM ADT, I WILL BE REQUIRED TO PAY THE FULL AMOUNT OF THE TOTAL INSTALLATION CHARGE IN A SINGLE INSTALLMENT ON THE DATE THE EQUIPMENT IS INSTALLED.

9. INSTALLATION.

A. SELF-INSTALLATION. I understand and acknowledge that if the equipment provided under this Contract is intended for self-installation, I agree to follow the step-by-step instructions provided by ADT. Further, I understand that I may receive virtual assistance from ADT and agree that I am ultimately responsible for any installation work I undertake to perform and meet any requirements for such installation. (I) Equipment Warranty. During the first 90 days following the order date, ADT will repair or, at its option, replace any defective part of the equipment at no charge to me using new or refurbished parts of similar features and functionality. This warranty is for equipment and parts only and excludes labor and installation charges. The standard warranty exclusions listed in this Contract will apply to this warranty obligation. I understand that if I require ADT to visit my premises for equipment repairs, troubleshooting services or other support then ADT will charge me its then-current standard travel and labor rates. (II) Assumption of Liability. I ACKNOWLEDGE AND UNDERSTAND THAT THERE ARE INHERENT RISKS ASSOCIATED WITH INSTALLATION OF THE EQUIPMENT, INCLUDING WITHOUT LIMITATION INJURIES AND DAMAGE TO PROPERTY RESULTING FROM THE USE OF TOOLS AND EQUIPMENT. ADT SHALL NOT BE LIABLE FOR ANY INJURIES, DAMAGE OR OTHER LOSSES RESULTING FROM THE INSTALLATION OR ACTIVATION OF THE EQUIPMENT PROVIDED UNDER THIS CONTRACT, WHETHER PERFORMED BY ME ALONE OR BY ME WITH ASSISTANCE FROM ANYONE, INCLUDING WITHOUT LIMITATION VIRTUAL ASSISTANCE FROM ADT OR A THIRD-PARTY PROVIDER ENGAGED BY ME. I acknowledge and understand that it is my choice to engage a third-party to install the equipment, that any such third-party is not an employee, subcontractor, or agent of ADT and that any payment obligations to such third-party are my sole responsibility. (IV) Billing. I understand that the equipment cost, any one-time set up fees and other charges, plus applicable tax, will be billed as of the date of this Contract. Further, I understand that billing for my monthly Services will commence on the earlier of (a) the date of my Service activation or (b) the 31st day after the date of this Contract regardless of whether the equipment has been installed or activated. I understand that I may be billed for additional fees (e.g. permitting; verified response) required by law based on the monitoring location I provide upon activation of the equipment. (V) Return Policy. I may cancel this Contract without incurring contract termination charges no later than thirty (30) days after the date of this Contract by calling 888-392-2039. If I cancel pursuant to this provision then (i) the equipment cost will be refunded and (ii) the monthly service fee will be refunded only if Service activation has not occurred. Contract termination charges will be applied for cancellation after the initial thirty (30) day period. I understand that any shipping costs previously paid are non-refundable. ADT will issue a Return Material Authorization (RMA) number. I must (i) return the equipment to ADT's warehouse within twenty-one (21) calendar days of the issue of the RMA and (ii) provide proof of delivery if requested. If I fail to return the equipment in accordance with these terms, I will not receive the equipment cost refund.

B. PROFESSIONAL INSTALLATION. The equipment that ADT installs under this contract may be new or refurbished. ADT adheres to building permit, inspection and zoning requirements, where applicable to the installation of equipment under this Contract. In order for ADT to install and service the equipment listed on this Contract, I agree that: (A) I own the premises or have authority to authorize ADT to install the alarm equipment at the premises; (B) I will make the premises available without interruption during ADT's normal working hours and will maintain the premises in a safe and sanitary condition suitable for work to be performed by ADT's representatives without jeopardizing their health or safety; (C) the installation will require drilling into various walls and other parts of the premises; (D) I will provide ADT with 110 AC electrical outlets for power equipment in locations designated by ADT; (E) I will pay for and provide compatible Internet connectivity, if applicable; (F) I will make arrangements for lifting and replacing carpeting, if required, for ADT's installation of floor mats or wiring; (G) ADT may not be able to conceal any or all equipment or wiring; (H) ADT will not be liable for property damage, personal injury, illness or other loss due to water intrusion, mold, fungi, wet or dry rot or bacteria that may result from the installation of the equipment; and (I) my premises complies with all applicable codes, regulations and laws and will continue to comply with all applicable codes, regulations and laws during the Initial term and any renewal terms of this Contract. If applicable, ADT will attempt to connect the existing, previously-installed alarm system to ADT's monitoring center. Prior to connection, ADT has the right to inspect my system and my premises to determine eligibility for Extended Limited Warranty/QSP coverage and may notify me of any required repair/replacement costs related to the existing alarm system, device(s) or connection. If I decline to pay such repair/replacement costs, ADT is not obligated to connect to the existing alarm system and may terminate this Contract without liability to ADT. If the existing alarm system is connected to ADT's monitoring center, ADT will have no liability for the maintenance, operation, non-operation, actuation, non-actuation or erroneous actuation of the existing alarm system, connection or device(s), and any repairs will be performed on a time and material basis by ADT, subject to available parts, except for repairs/replacements covered by Extended Limited Warranty/QSP coverage if such coverage is provided under this Contract. ADT shall not be liable for any losses whatsoever resulting from installation or other services either performed by me or a third-party provider

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engaged by me. I acknowledge and understand that any third-party provider engaged by me is not an employee, subcontractor, or agent of ADT and that any payment obligations to such provider are my sole responsibility. All ADT yard signs and window stickers provided to me at any time will remain the property of ADT and may be removed by ADT. ADT reserves the right to repossess or disable the Equipment should I fail to pay all or any portion of the outstanding balance of the Equipment Price and Installation Cost in accordance with the terms of this Contract.

10. LIMITED WARRANTY. During the first 90 days after professional installation performed by ADT, ADT will repair or, at its option, replace any defective part of the equipment ADT supplies and installs, including wiring, and will make required mechanical adjustments, all at no charge to me. ADT will use new or refurbished parts for replacements. This limited warranty is for my benefit only and may not be enforced by any other person. This limited warranty gives me specific legal rights. The laws of the state where this Contract was signed may also give me additional rights. To order service, call 888.392.2039. This limited warranty, and if purchased, the extended limited warranty, provided below, shall replace any other equipment warranty, including without limitation the manufacturer warranty.

11. EXTENDED LIMITED WARRANTY/QUALITY SERVICE PLAN (QSP). If I purchase ADT's Extended Limited Warranty, which is called the Quality Service Plan or QSP, ADT will repair or, at its option, replace any part of the equipment supplied by ADT that requires repair or replacement due to malfunction, excluding wiring and batteries. During the Extended Limited Warranty period, I will be charged an additional non-refundable on-site assessment charge in the amount of $99 and fuel surcharge, if applicable, for each service call booking when an ADT technician is required to visit my premises for QSP service. On-site assessment charges may vary depending on the geographic location of the premises. ADT has the right to change the QSP terms and pricing and on-site assessment charge at any time by posting updated and current information to www.MyADT.com. It is your responsibility to check this link periodically for changes. ADT will use new or refurbished parts for replacements. If I require services excluded from the QSP (see Paragraph 12 below for exclusions), then ADT will provide the services at its current labor rate for each service call. The QSP and the billing for it will commence on the date the alarm system is installed, operational and communicating with ADT's CMC and will continue for the term of this Contract. The QSP will automatically renew for successive thirty (30)-day terms at ADT's then-current QSP rate unless terminated by either party's written notice at least thirty (30) days before the end of the then-current term. If I purchase the QSP after the initial system installation, the alarm system must be in good working condition at the time I purchase the QSP. To purchase the QSP, call 800.238.7085.

12. WARRANTY EXCLUSIONS. ADT performs warranty services only during normal working hours. If I request ADT to perform warranty services outside normal working hours, I will pay for the services at ADT's then-current rates for labor, parts and equipment. The limited warranty provided under this Contract and, if purchased, the QSP do not apply if ADT determines upon inspection that any of the following conditions caused the need for service: (A) damage resulting from accidents, theft, Acts of God, natural disasters, labor disputes, war, terrorism, civil strife, electrical surge, alterations or misuse; (B) my failure to properly close or secure a door, window or other point protected by an alarm device; (C) my failure to properly follow the operating instructions; (D) trouble in a telephone line, use of non-traditional telephone line or service (including but not limited to DSL, ADSL, VoIP, digital phone, internet-based phone, cellular, radio, etc.) or due to interruption of power; (E) loss or disruption of Internet connectivity; (F) repairs needed to window foil, security screens, exterior mounted devices (except for outdoor cameras, doorbells and door locks) or PROM (Programmable Read Only Memory); (G) ordinary wear and tear; (H) alterations to my premises or failure of my premises to comply with any applicable codes, regulations or laws; or (I) alterations or damage to the alarm system caused by me or by a cause beyond ADT's control. The limited warranty provided under this Contract and, if purchased, the QSP do not apply to household systems or devices not supplied by ADT but connected to my alarm system for automation, alert or similar purposes, including but not limited to, thermostats, heating/air conditioning systems, lighting systems, doors, locks, garage doors, fans, blinds, shutters or appliances. ADT will not perform warranty services on (i) any device not supplied by ADT even if installed by ADT; (ii) smoke or carbon monoxide detectors that have been installed for longer than five (5) years; or (iii) any part, system or device that has been discontinued or is no longer supported by the device manufacturer. Additionally, I understand that I may be required to purchase new equipment if my installed equipment is, in whole or in part, discontinued or is no longer supported by the device manufacturer and my failure to purchase said new equipment shall not relieve me of my obligation to pay any amounts owed for service hereunder. Battery replacement is excluded from all warranties. THE EQUIPMENT I PURCHASED FROM ADT UNDER THIS CONTRACT OR OTHERWISE MAY NOT BE COMPATIBLE WITH AND MAY NOT OPERATE WITH OTHER THIRD PARTY ALARM OR HOME AUTOMATION SERVICES. The limited warranty and the QSP do not apply to promotional items or gifts.

OTHER THAN THE LIMITED WARRANTY PROVIDED UNDER THIS CONTRACT AND, IF PURCHASED, THE QSP, I AGREE THAT ADT MAKES NO GUARANTEE OR WARRANTY OF ANY KIND, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE SERVICES ADT PERFORMS OR THE EQUIPMENT IT PROVIDES. MY EXCLUSIVE WARRANTY REMEDY IS SET FORTH IN THIS PARAGRAPH 12 AND PARAGRAPHS 10 AND 11 ABOVE. SOME STATES MAY NOT ALLOW THE PARTIES TO A CONTRACT TO LIMIT THE LENGTH OF AN IMPLIED WARRANTY. THE LAWS OF THE STATE WHERE THIS CONTRACT WAS SIGNED WILL DETERMINE WHETHER THESE LIMITATIONS AND EXCLUSIONS APPLY.

13. INTEGRATED SMART SOLUTIONS. If I purchase an Integrated Smart Solutions subscription, ADT will provide me with certain Wi-Fi related services that include the following: (1) Annual Proactive Health Check which includes an ADT specialist review of security settings and notifications of all ADT-provided devices connected to my home Wi-Fi network once per each 12-month period; (2) Unlimited Network Analysis which includes diagnostic scans of my home Wi-Fi network plus ADT specialist analysis and evaluation, troubleshooting assistance and network education for all compatible devices connected to my home Wi-Fi network; and (3) Unlimited Smart Home and Device Support which includes assessments, set-up assistance, education and troubleshooting assistance for my compatible smart home system and devices. In order to use Integrated Smart Solutions, I understand and agree that I must download the ADT/RouteThis Wi-fi Fix Application (the “Wifi App”) on a compatible internet-enabled device connected to my home Wi-Fi network, agree to the terms of use for the Wifi App and run the Wifi App diagnostics and other Wifi App procedures while connected to my home Wi-Fi network. The Wifi App terms of use are expressly incorporated in these Important Terms and Conditions with respect to my use of Integrated Smart Solutions. In the event of any inconsistency between these Important Terms and Conditions and the Wifi App terms of use, these Important Terms and Conditions shall prevail solely to the extent that they apply to my use of Integrated Smart Solutions. Integrated Smart Solutions are limited to assisting me with troubleshooting internet wi-fi connection and bandwidth issues on my home internet network and have certain limitations. Integrated Smart Solutions are provided remotely, in-person support is not included. Integrated Smart Solutions exclude, among other things, support for third-party hardware and software performance issues, troubleshooting for certain incompatible devices, support for configuration or optimization of computer, tablet, smartphone or similar devices, internet service provider issues and other similar issues and limitations. ADT makes no warranty that performance of my home Wi-Fi network or devices connected to my home Wi-Fi network will improve based on use of Integrated Smart Solutions or any other consultation with ADT.

14. ALARM MONITORING AND GUARD RESPONSE SERVICES.

A. ALARM MONITORING AND NOTIFICATION SERVICE. If I purchase service that includes response by police, fire department, guard, medical or other emergency notification or monitoring services and such an alarm is received at ADT's CMC, ADT may, at its sole discretion, attempt to contact me and/ or anyone on my Emergency Contact List to confirm that the alarm is not false. If ADT does not contact me and/or someone on my Emergency Contact List, or if ADT questions the response it receives upon such contact, then (X) ADT will attempt to notify the appropriate police department or fire department or, (Y) if guard response service is provided and an alarm requires police response, ADT will attempt to dispatch a representative to make an investigation of the exterior of the premises where reasonably accessible and, upon evidence of a crime, ADT will attempt to notify the appropriate police department. If ADT provides supervisory alarm or trouble alarm monitoring services (or if such services are actively programmed into the alarm system) and ADT's CMC receives an alarm, then ADT may attempt to notify my premises and/or the representative I designate. ADT may use an automated calling device to deliver such notification. If medical emergency notification services are provided, I agree that the very nature of such services, regardless of any delay, involves uncertainty, risk and possible serious injury, disability or death, for which I will not attempt to hold ADT responsible or liable; that the equipment furnished for medical emergency notification services is not foolproof and may experience signal transmission failures or delays for any number of reasons; and that the actual time required for medical emergency providers to arrive at my premises and/or to transport any person requiring medical attention is unpredictable with many contributing factors, including telephone network operation, distance, weather, road and traffic conditions, alarm equipment function and human factors both within and outside of ADT's control. The person(s) identified on my Emergency Contact List are authorized to act on my behalf. ADT employs a number of industry-recognized measures to help reduce occurrences of false alarms. These measures include, but are not limited to, implementation of default settings on alarm panels and various procedures at ADT's CMC to determine when and how to respond, if at all, to certain alarm events. I consent to ADT's use of these measures and agree that the alarm system has not been designed, programmed or installed pursuant to any law, code or rule that may be applicable to my particular premises, including, but not limited to, any code provisions of the National Fire Protection Association or the International Residential Code. Upon receiving notification that an alarm signal has been received by ADT, the police department, fire department or other responding authority may forcibly enter my premises. ADT will never arrest or detain any person for any reason. If my service includes cameras or equipment with audio recording and/or monitoring, I will comply with all federal, state and local laws governing the placement, presence, operation and use of such equipment, including without limitation privacy, video surveillance, eavesdropping and wiretapping laws and shall fully and conspicuously notify persons in or around the premises or equipment, whether by use of legible signs or other approved communications, that their activities may be recorded.

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IMPORTANT TERMS AND CONDITIONS

I agree that the equipment installed by ADT, including any outdoor camera, is not to be used to monitor activity in or near any swimming pool or other body of water and that I alone am responsible for supervising the well being of any person in or near any swimming pools or other bodies of water on the premises. If video or audio verification of alarm events at my premises is included with my services or equipment, I agree and understand that ADT and First Responders will access and view images, audio and other data captured by the equipment at my premises and endeavor to use these images and other data to provide visual or audio verification of an alarm event. Further, I understand and acknowledge the inherent limitations associated with visual and audio verification, including without limitation, (i) inadequate illumination of viewing area; (ii) physical obstructions in the field of view of the video camera, (iii) inadequate receipt, clarity, placement or quality of the images and (iv) uncertainty regarding the source of the audio content. ADT does not guarantee that viewing the images or listening to audio captured by the equipment will result in effective verification of events requiring alarm response. I assume full responsibility for: (a) the placement, direction and presence of equipment; (b) transmission, transfer or other use of any images, audio or other data captured by the equipment; (c) the manner of use of the equipment or data captured by the equipment; (d) complying with all applicable laws, rules, regulations and ordinances in connection with the use and operation of the equipment. Local laws, ordinances or policies may restrict or prevent ADT's ability to notify or request dispatch of police, fire or other emergency response services and/or other required additional services with additional charges to me. Such laws, ordinances and policies may include requirements for visual or other verification of alarms before dispatch of emergency authorities. I acknowledge that it is my responsibility to understand and comply with such laws, ordinances or policies, including without limitation, obtaining an alarm permit or registering my alarm system with the local authority or requesting additional services. If my premises are located in a jurisdiction that adopts a policy, rule, regulation, ordinance or other requirement that alarm notifications from my ADT equipment to ADT's CMC must be verified visually or otherwise using means independent of my ADT-monitored burglar or life safety alarm equipment in order to dispatch police, fire or other emergency response services, I agree to purchase guard response services from ADT, if available in my jurisdiction, without further action on my part. Guard response will be added as an additional service provided to me pursuant to this Contract at ADT's then prevailing monthly rate for guard response service. Where ADT adds guard response service pursuant to this Contract, ADT will provide me with notification of the addition of guard response and increased service charge for guard response no less than ten days prior to the effective date of the increased service charge.

B. GUARD RESPONSE SERVICE. Guard response times vary based on factors beyond ADT's control including guard availability, traffic, weather and incident volumes. If I purchase guard response services pursuant to this Contract, ADT will provide up to 3 guard dispatches per year and any additional guard dispatches in excess of 3 per year will be charged to me at ADT's then prevailing dispatch rate. ADT guard services are provided by ADT affiliate company The ADT Security Corporation.

15. FAMILIARIZATION PERIOD. UNLESS I HAVE REJECTED THE FAMILIARIZATION PERIOD BY INITIALING THE APPROPRIATE LINE ON THE FIRST PAGE OF THIS CONTRACT (EXCEPT WHERE FAMILIARIZATION IS REQUIRED BY LAW), I AGREE THAT, DURING A SEVEN (7)-DAY FAMILIARIZATION PERIOD, OR LONGER PERIOD IF REQUIRED BY LAW, THAT FOLLOWS COMPLETION OF THE INSTALLATION AND THE COMMUNICATIONS CONNECTION TO ADT'S CMC (AND DURING ANY APPLICABLE EXTENSIONS), ADT HAS NO OBLIGATION TO, AND WILL NOT, RESPOND TO ANY ALARM SIGNAL FROM MY PREMISES. I ALSO AGREE THAT DURING SUCH PERIOD ADT HAS NO OBLIGATION TO, AND WILL NOT, NOTIFY ANY AUTHORITIES, ME OR MY DESIGNATED REPRESENTATIVE OR TAKE ANY OTHER ACTION WITH REGARD TO ANY ALARM SIGNAL ADT RECEIVES, EVEN IF DUE TO AN ACTUAL EMERGENCY.

16. FAILURE TO PAY CHARGES OR HONOR CONTRACT. If I fail to make any payment when due or to honor any other term or condition of this Contract, ADT may terminate this contract and/or stop providing the alarm monitoring and notification services and repossess or disable the equipment without notice. ADT has no liability if it stops providing the alarm monitoring and notification services and repossesses or disables the equipment. If ADT terminates this Contract due to my failure to honor any term of this Contract and ADT has incurred costs before payment in full is received for all Installation Charges, ADT may deduct its costs from any deposit I provide to ADT, in addition to any other legal remedy available. ADT is not required to redecorate or repair my premises as a result of repossessing or disabling the equipment. In addition to these remedies, ADT does not waive, and retains the right to exercise, any other legal remedy, including without limitation, (a) the right to charge me a late fee for each month that a payment is not received, (b) to require me to pay immediately the entire remaining balance in full under this Contract, and to pay ADT actual and reasonable costs of collection and/or interest on the unpaid amount, and (c) the right to report me to one or more consumer reporting agencies if I become delinquent on my account.

17. SMOKE AND CARBON MONOXIDE DETECTORS. IF THE ALARM SYSTEM INCLUDES SMOKE AND/OR CARBON MONOXIDE DETECTORS, I AGREE THAT: (A) THE NUMBER AND PLACEMENT OF SUCH DETECTORS MAY NOT FULFILL THE REQUIREMENTS OR RECOMMENDATIONS IN CODES, LAWS OR STANDARDS THAT APPLY IN MY JURISDICTION, INCLUDING THE CODE PROVISIONS OF THE NATIONAL FIRE PROTECTION ASSOCIATION AND THE INTERNATIONAL RESIDENTIAL CODE; (B) I HAVE SOLE RESPONSIBILITY FOR COMPLYING WITH ANY AND ALL CODES, LAWS AND STANDARDS THAT MAY APPLY TO THE INSTALLATION, PLACEMENT AND MAINTENANCE OF THE ALARM SYSTEM; AND (C) ANY SMOKE AND/OR CARBON MONOXIDE DETECTORS DESCRIBED IN THIS CONTRACT ARE SUPPLEMENTAL DEVICES ONLY AND ARE NOT INTENDED TO BE PART OF A PRIMARY FIRE ALARM OR CARBON MONOXIDE DETECTION SYSTEM. I understand that ADT's electrical smoke and carbon monoxide detectors, if installed in my premises, are designed to be connected to an electrical power source. THESE DETECTORS WILL NOT OPERATE, THE ALARM WILL NOT SOUND AND THE ALARM SIGNAL WILL NOT BE TRANSMITTED WHEN: THE ELECTRICITY IS CUT OFF; THE BACK-UP BATTERY, IF INCLUDED AS PART OF THE SYSTEM, IS LOW OR DEAD; OR FIRE CUTS OFF THE ELECTRICITY BEFORE THE ALARM IS ACTIVATED, SOUNDS AND IS TRANSMITTED. Connecting these detectors to a separate dedicated electrical circuit may increase their reliability, but even dedicated circuits can fail. I understand that these detectors all have limited useful lives, after which time they will not function. It is my sole responsibility to monitor and replace all detectors before or at the end of their useful lives.

18. BATTERY-POWERED DEVICES; WIRELESS DEVICES. I understand that all battery-powered motion detectors, smoke detectors, door and window contact transmitters and other detection sensors installed under this Contract are not connected to the electrical system of my premises and require batteries to operate. THESE BATTERY-POWERED DETECTION SENSORS WILL NOT OPERATE, AND THE ALARM WILL NOT SOUND, IF THE BATTERIES ARE LOW OR DEAD. It is my sole responsibility to maintain and replace these batteries. ADT recommends that I regularly inspect the sensors for dirt and dust buildup and test the sensors weekly to help maintain continued operation. ADT also recommends that I carefully read and follow the owner's manual, instructions and warnings for all equipment. I understand that wireless devices, including but not limited to wireless motion detectors, door and window contacts, smoke detectors and other wireless devices installed by ADT will not communicate with the alarm system and THE ALARM SYSTEM WILL NOT FUNCTION IF WIRELESS COMMUNICATION FOR THE DEVICES IS IMPAIRED. THESE WIRELESS DEVICES MAY OR MAY NOT USE ENCRYPTION AND/OR AUTHENTICATION TECHNOLOGY AND ARE VULNERABLE TO INTENTIONAL OR UNINTENTIONAL INTERRUPTION, INTERCEPTION, CORRUPTION AND TAMPERING.

19. ADT EQUIPMENT COMMUNICATION. I authorize ADT to connect my ADT equipment with a communications service provided by a telephone, wireless or other communication carrier available at my premises (referred to as "Telephone Company") in Order to transmit signals and other data between my ADT equipment and ADT's CMC and servers. The Telephone Company's liability is limited to the same extent as ADT's liability in Paragraph 5 of this Contract. I understand that a cellular connection is typically the backup method and additional charges may apply if cellular is used as the primary method of communication. ADT will not receive alarm signals and other data from my ADT equipment when the communication mode is not operating or has been cut, interfered with or is otherwise damaged, or if the ADT equipment is unable to acquire, transmit or maintain communications over my communication mode for any reason. Broadband communications generally require power at my premises and across the broadband network in order to communicate alarm signals and other data to ADT's CMC and servers and may not communicate if there is a loss of power at my premises or to the broadband network. If ADT determines in its sole discretion that my communication mode is or later becomes non-compatible, or if I change to another communication mode that is not compatible, then ADT requires that I use an alternate mode of communication acceptable to ADT as the method of communication for alarm signals and other data from my ADT Equipment to ADT's CMC and servers. Transmission of fire alarm signals by means other than a traditional telephone line may not be in compliance with applicable fire alarm or other standards or codes, and it is solely my obligation to provide a suitable means of alarm system communication to comply with such standards and codes. If the alarm system has a line-cut feature, it may not always be able to detect if my communication line is cut or interrupted. ADT recommends that I test the alarm system monthly, even though a successful test of the alarm system does not guarantee that ADT will receive alarm signals from the system in the future. If my service includes ADT ® interactive solutions and/or automation features, ADT may directly or through third party service providers, transmit, record, store, provide and receive unencrypted data, images, and e-mails and text messages via the Internet in the course providing those interactive services. I will not be able to utilize those automation functions or receive e-mail or text alerts if my Internet connection is impaired, disrupted or unavailable for any reason. ADT does not warrant or guarantee the integrity, accuracy, confidentiality or security of any such transmission or from any unauthorized or unexpected use, disclosure, corruption, interception or other improper act.

20. TERMINATION BY ADT.

A. ADT may, at any time, cancel this Contract at its option if: (1) ADT's CMC is destroyed or damaged so that it is impractical for ADT to continue service; (2) ADT cannot acquire or retain the transmission connections or authorization to transmit signals between my premises and its CMC or the applicable fire or police department or other agency, or between ADT's CMC and the applicable fire or police department or other agency; (3) I fail to follow ADT's

 Terms continue on accompanying sheets

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IMPORTANT TERMS AND CONDITIONS

recommendations to repair or replace any defective parts of the system not covered under the Limited Warranty or, if purchased, QSP; (4) I fail to follow ADT's operating instructions for the alarm system; or (5) ADT determines that it is impractical to continue service due to the modification or alteration of my premises after installation. If ADT cancels for any of the reasons stated immediately above, ADT will refund any advance payments made for services to be supplied after the date of such termination, less any amounts still due for the installation of the equipment, for services already rendered and for any other charges due. Additionally, ADT will not assess contract termination charges, if any, as described in Paragraph 2 above.

B. ADT may cancel this Contract upon written notice to me if: (1) I fail to pay any monies when due under this Contract, (2) I change to a telephone/ communications service not suitable for alarm signal transmission, (3) I fail to comply with any other term or condition of this Contract or (4) ADT believes that immediate termination is necessary due to an evaluation of risks to the safety, health and/or intimidation of ADT representatives. Upon receipt of written notice from ADT, I will have ten (10) days to correct the deficiency. If I do not correct the deficiency in a timely manner, and ADT does cancel this Contract, ADT may assess contract termination charges, if any, as described in Paragraph 2 above.

21. ASSIGNMENT. I may not assign this Contract without prior written consent from ADT. ADT does have the right to assign this Contract or to subcontract any of its obligations under this Contract without my approval and without notice to me.

22. DELAYS. ADT HAS NO RESPONSIBILITY OR LIABILITY TO ME OR ANY OTHER PERSON FOR DELAYS IN THE INSTALLATION OR REPAIR OF THE SYSTEM, REGARDLESS OF THE REASON. ADT HAS NO RESPONSIBILITY OR LIABILITY FOR INTERRUPTIONS OF SERVICE OR ANY RESULTING CONSEQUENCES, WHETHER DUE TO STRIKE, RIOT, FLOOD, FIRE, TERRORISM, ACT OF GOD OR ANY OTHER CAUSE WITHIN OR BEYOND ADT'S CONTROL. IF THERE ARE SERVICE INTERRUPTIONS, ADT HAS NO OBLIGATION TO SUPPLY ME WITH SUBSTITUTE SERVICES.

23. PERSONAL INFORMATION. I consent to ADT's use of my personal information and that of third parties provided by me for the purpose of monitoring, setting up and administering my ADT services (including credit approval, invoicing and collecting) and providing information on new equipment or services. I consent to ADT recording my telephone conversations with ADT representatives. I have obtained the consent of the third parties, whose personal information I provided to ADT, to use such personal information for the administration of my account with ADT. ADT may collect, use, disclose and transfer my personal information, and that of third parties provided by me, to ADT's parents, affiliates, subsidiaries and successor corporations, any subcontractor or assignee of this Contract or any applicable authority having jurisdiction that requests such information to administer alarm monitoring services or alarm system license, permit or similar programs.

24. PRIVACY POLICY. ADT maintains a privacy policy at www.ADT.com/privacy that is applicable to the terms, conditions and obligations of the parties to this Contract.

25. SYSTEM SECURITY. All ADT equipment, both wired and wireless, is vulnerable to unauthorized access, including intercepting or hacking signals and data by persons with criminal intent which may affect the operation of my ADT equipment. I understand that the ADT service does not include cybersecurity protection and that it is my responsibility to safeguard access to my ADT equipment and network and maintain the confidentiality of my ADT account and system passcodes.

26. SOFTWARE. All software is proprietary to ADT and/or ADT's suppliers and is licensed or sublicensed to me on a non-exclusive basis. I will not (a) disclose the software or any source code for the software to any third parties, (b) duplicate, reproduce, reverse engineer, modify, create derivative works from or copy all or any part of the software, or (c) use the software on equipment other than the equipment covered by this Contract. ADT is not responsible or liable for any damages to or changes in the performance of my computer following installation of any software or provision of services under this Contract. I agree to receive any software updates and upgrades that ADT or its contractors send or remotely download. The equipment or services provided by ADT under this Contract may not operate and ADT may not receive alarm signals during the updating and upgrading process.

27. ELECTRONIC DELIVERY. I CONSENT TO RECEIVING BILLING AND ACCOUNT STATEMENTS AND OTHER COMMUNICATIONS FROM ADT IN ELECTRONIC FORM DELIVERED TO MY ADT+ WEB PORTAL OR MYADT.COM ACCOUNT OR, IN ADT'S DISCRETION VIA EMAIL. I confirm that I have an internet-ready device and access to my online ADT account, a valid email address and software that allows me to view my online ADT account. I may withdraw my consent to receive electronic communications and statements by contacting ADT at 1-800-238-ASAP, which may result in higher charges for ADT services or the loss of certain discounts to the extent permitted by law.

28. ENTIRE AGREEMENT. This Contract constitutes the entire agreement between the parties. I am not relying on ADT's advice or advertisements. ADT is not bound by any representation, promise, condition, inducement or warranty, express or implied, that is not included in writing in this contract. The terms and conditions of this Contract for installation apply as written without alteration or qualification, unless a change is approved in writing by by the parties. All other terms and conditions of this Contract apply as written without alternation or qualification, unless a change is approved in writing by an ADT authorized representative. The terms and conditions of this Contract shall control and govern even if there are other documents with inconsistent or additional terms and conditions. If a court determines that any provision of this Contract is invalid or unenforceable, that provision shall be deemed amended and enforced to the maximum extent permitted by law. Each and every other provision of this Contract shall continue to be valid and enforceable.

29. LICENSE INFORMATION: CA ACO7155, Public Works Contractor 1000046587, Alarm Company Operators are licensed and regulated by the Bureau of Security and Investigative Services, Dept. of Consumer Affairs, Sacramento, CA 95814, The ADT Security Corporation PPO120288, (310) 619-2250, 974443. Work shall commence on the Estimated Installation Start Date. In the event the Estimated Date cannot be met, ADT will at first acknowledge, then notify me of the revised Estimated Installation Start Date. Commencement of the work shall be defined as work performed on site, including but not limited to, installation of wire and devices and/or ordering of materials and telephone facilities. Failure to substantially commence work within twenty (20) days from the Estimated Installation Start Date, without legal excuse, is a violation of the Alarm Company Act. Upon completion of the installation of the alarm system, ADT shall thoroughly instruct me in the proper use of the alarm system. Contractors are required by law to be licensed and regulated by the Contractors' State License Board, which has jurisdiction to investigate complaints against contractors if a complaint regarding a patent act or omission is filed within four years of the date of the alleged violation. A complaint regarding a latent act or omission pertaining to structural defects must be filed within 10 years of the date of the alleged violation. Any questions concerning a contractor may be referred to the Registrar, Contractors' State License Board, P.O. Box 26000, Sacramento, CA 95826. 800.321.2752.

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CALIFORNIA
SOLAR CONSUMER PROTECTION GUIDE



PUTTING SOLAR ON YOUR HOME IS AN IMPORTANT FINANCIAL DECISION.
DON'T SIGN A CONTRACT UNTIL YOU READ THIS DOCUMENT!

In many areas of California, you cannot connect a residential solar system to the electric grid until you read, initial, and sign this document. (*The requirement to sign this document does not apply to solar systems that are part of new home construction or multi-family buildings, and it does not apply to solar thermal systems.*)

TAKE YOUR TIME.

WATCH OUT FOR FALSE CLAIMS!

MAKE SURE THE SOLAR PROVIDER HAS A VALID CONTRACTOR LICENSE.

Audio Recording Available at 855-955-1535.

To see if you qualify for low-income solar programs, go directly to page 6.

This guide is also available in:

- Español
- 中文
- Tiếng Việt
- 한국어
- Tagalog

Call 1-866-849-8390

The California Public Utilities Commission (CPUC) created this guide to provide information to homeowners interested in solar at their residence. The CPUC is a government agency that oversees the solar programs of privately-owned electric utilities. To find this guide online, please visit: www.cpuc.ca.gov/solarguide.

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MAKE SURE TO READ AT LEAST THE NEXT 3 PAGES

If you are considering signing a contract for a residential solar system.

Most solar providers are honest and fair. However, there are still some false claims you need to watch out for. Do not do business with a salesperson that makes one of these false claims.

False claims to watch out for

The Truth

FALSE

You can get free solar energy at no cost to you.

TRUE

Solar energy is rarely free. An honest company will be upfront about all the costs you will pay over time.

- There is one exception: a few government-funded solar programs offer free or low-cost solar to low-income households. Go directly to page 6 to see what government-approved organizations run these programs.

FALSE

You will never pay an electricity bill ever again after a solar system is installed.

TRUE

After going solar, you will typically pay a small electricity bill every month and a larger electricity bill at the end of the 12-month cycle. See page 17 for an example.

- Customers who take out a solar loan or sign a lease or power purchase agreement will also receive a monthly bill from a loan company or solar provider.
- If you use PACE (Property Assessed Clean Energy) financing, you will also make a payment once or twice a year with your property taxes or monthly with your mortgage payment.

FALSE

Time is running out and you must quickly sign an electronic tablet to get solar.

TRUE

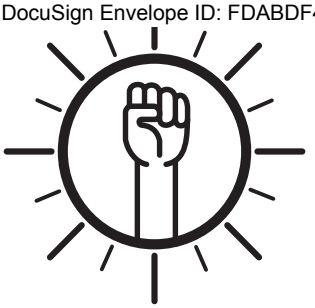
An honest salesperson would never rush you to sign anything without giving you time to review what you are signing.

- California law requires that a salesperson show you the contract terms before you sign.

** If you think you have been a victim of solar fraud, report the incident to the Contractors State License Board (CSLB) at 800-321-CSLB (2752) or www.cslb.ca.gov/consumers*

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Know Your Rights

YOU HAVE THE RIGHT...

to a copy of a solar contract and financing agreement in the language in which the salesperson spoke to you.

If a solar provider comes to your home to sell you solar panels and speaks to you in a language other than English (such as Spanish), you have a right to a copy of the contract in that language. Also, if you prefer to read this consumer guide in Spanish, Chinese, Korean, Vietnamese, or Tagalog, a solar provider must give you this guide in that language.

YOU HAVE THE RIGHT...

to read this entire 23-page guide before signing a contract.

Do not feel pressured to read this guide while the salesperson waits. Ask them to come back at a later date to allow you time to read it.

If you are a Pacific Gas and Electric Company (PG&E), Southern California Edison (SCE), or San Diego Gas & Electric (SDG&E) customer, a solar provider must give you the time to read and sign this guide before you sign a contract for solar. If they do not allow you to read this document, they cannot interconnect your solar system to the electric grid.

YOU HAVE THE RIGHT...

to a Solar Disclosure Document from your solar provider.

By law, a solar provider must provide you with a completed Solar Energy System Disclosure Document created by the Contractors State License Board (CSLB). This one page document shows you the total costs for the solar energy system. A blank version of this document is available at www.cslb.ca.gov/contractors/SolarSheet.aspx.

YOU HAVE THE RIGHT...

to a 3-day cancellation period after signing a contract.

You have at least three business days to cancel your contract for any reason. You may cancel the contract by emailing, mailing, faxing, or delivering a notice to your solar provider by midnight of the third business day after you received a signed, dated copy of the contract. Note that different rules may apply for contracts negotiated at a company's place of business.

If your solar provider refuses to cancel the contract, report them to the Contractors State License Board at 800-321-CSLB (2751) or www.cslb.ca.gov/consumers.

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Ask a Solar Provider These Initial Questions

BEFORE YOU SIGN A CONTRACT

What is your Contractors State License Board (CSLB) license number?

Ask for a proof of the license. Then check the license to make sure it is valid by going to www.cslb.ca.gov/consumers or calling 800-321-CSLB (2752).

- The license must be active and in classification C-46 (Solar Contractor), C-10 (Electrical Contractor), or B (General Building Contractor) in order to be valid.
- CSLB License Number is: 973756

If your solar provider does not have a valid contractor license, do not sign a contract with them and report them to the CSLB.

What is the total cost of the solar energy system?

If you are considering a solar loan, lease, or power purchase agreement, also ask:

- Is there a down payment?
- How much will I pay per month? When will these payments increase and by how much?

If you are considering PACE financing, also ask:

- How much will I pay once or twice a year with my property taxes or monthly with my mortgage?
- How many years will I pay this amount?

If I sell my home, what are my options and what do I need to do?

Ask your solar provider, lender, or PACE administrator to show you where in the contract it describes what happens when you sell your home.

For other important questions to ask a solar provider before you sign a contract, go to page 10 of this guide.

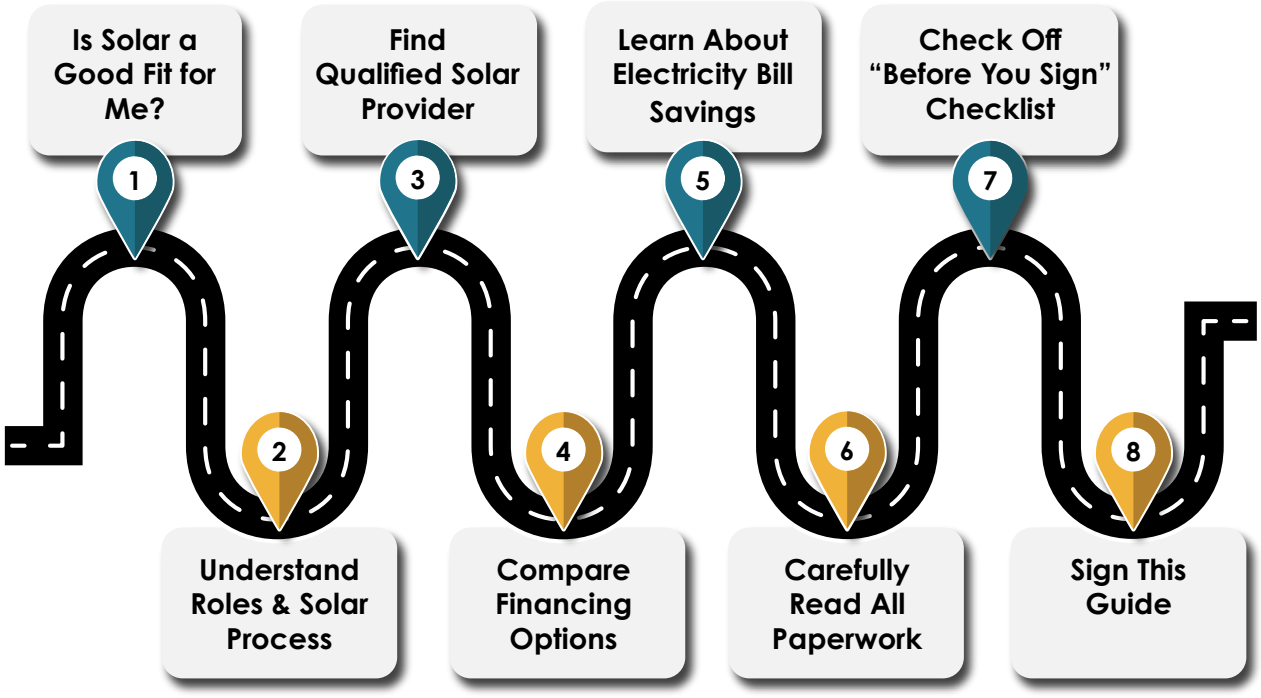
OK, I read these 3 pages. Now what?

- For a step-by-step guide for how to go solar, proceed to the next page. This is recommended, even if you've already started the solar process!
- If you are getting ready to sign a contract, skip to the "Before You Sign" checklist, on page 22 of this guide.

Make sure to get **3 bids** from different solar providers before you sign a contract. See page 9 of this guide for more details.

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STEP 1: Is Solar a Good Fit for Me?

Solar photovoltaic panels can capture sunlight on your roof or property and convert it into electricity. This electricity powers the needs of your home, such as lights, electric vehicles, and appliances.

Before you consider getting solar at your home, ask yourself:

Do I qualify for low-income solar programs?

If you think you might qualify for a low-income solar program, go directly to the next page (page 6). There are residential solar and community solar programs available for qualifying low-income PG&E, SCE, and SDG&E customers that could save you more money with no financial contribution.

Am I a good candidate for rooftop solar?

- Does my roof receive a good amount of sunlight or is it mostly shaded? What direction does the roof face? Roofs that are mostly shaded or face due north are not good candidates for solar. If you plan to replace your roof soon, you should replace it before installing a rooftop solar system.
- If your roof is heavily shaded or isn't in great condition, or if you are a renter, community solar programs could be a good fit for you. With community solar, you receive 50-100 percent of your electricity from solar projects located across California. Community solar programs vary and may increase your electricity bill or provide an electricity bill savings. Contact your electricity provider for more information.

Have I made my home energy efficient first?

Making your home energy efficient before going solar can decrease your overall energy use and reduce the size of the solar system you need, potentially saving you thousands of dollars. Call your electricity provider or check their website for energy efficiency tips and advice on how to get an in-person home energy assessment.

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Low-Income Solar Programs Available to PG&E, SCE, and SDG&E Customers

If you currently receive or qualify for a discounted electricity bill through the California Alternate Rates for Energy (CARE) or Family Electric Rate Assistance (FERA) program, you may qualify for one of these programs. If you qualify, these solar programs will save you more money with little financial risk.

You may also qualify for one of these programs if you live in a disadvantaged community (DAC). A DAC is a neighborhood vulnerable to multiple sources of pollution. To find out if you live in a qualified DAC, check out the map: https://www.cpuc.ca.gov/SolarInDACs.

SASH PROGRAM & DAC-SASH PROGRAM

GRID Alternatives administers the SASH and DAC-SASH Program

The SASH Program provides discounted rooftop solar for income-qualified single-families. If you qualify, your family can get assistance installing solar at low-cost. The DAC-SASH program is designed for CARE- or FERA-eligible single-family homeowners that live in a disadvantaged community (DAC). If you qualify, your family can get assistance installing solar.

See if you qualify by visiting www.gridalternatives.org/qualify or by calling GRID Alternatives at 1-866-921-4696.

DAC-GREEN TARIFF PROGRAM

The DAC-Green Tariff Program is designed for eligible households that live in a disadvantaged community (DAC). Participants can have 100 percent of their electricity offset by solar generation and receive a 20 percent discount on their electricity bills. In this program, you do not have to install solar on your roof. The solar is installed elsewhere and the bill credits are assigned to you.

See https://www.cpuc.ca.gov/SolarInDACs for more information on eligibility and how to sign up.

COMMUNITY SOLAR GREEN TARIFF PROGRAM

The Community Solar Green Tariff Program allows households in a disadvantaged community to subscribe to a solar farm within 5 miles of their neighborhood and receive a 20 percent discount on their electricity bills.

See https://www.cpuc.ca.gov/SolarInDACs for more information on eligibility and how to sign up.

If you are not a PG&E, SCE, or SDG&E customer, call your electricity provider or check their website to see if any low-income solar options are available to you.

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2 STEP 2: Understand Roles and Solar Process

Solar Providers

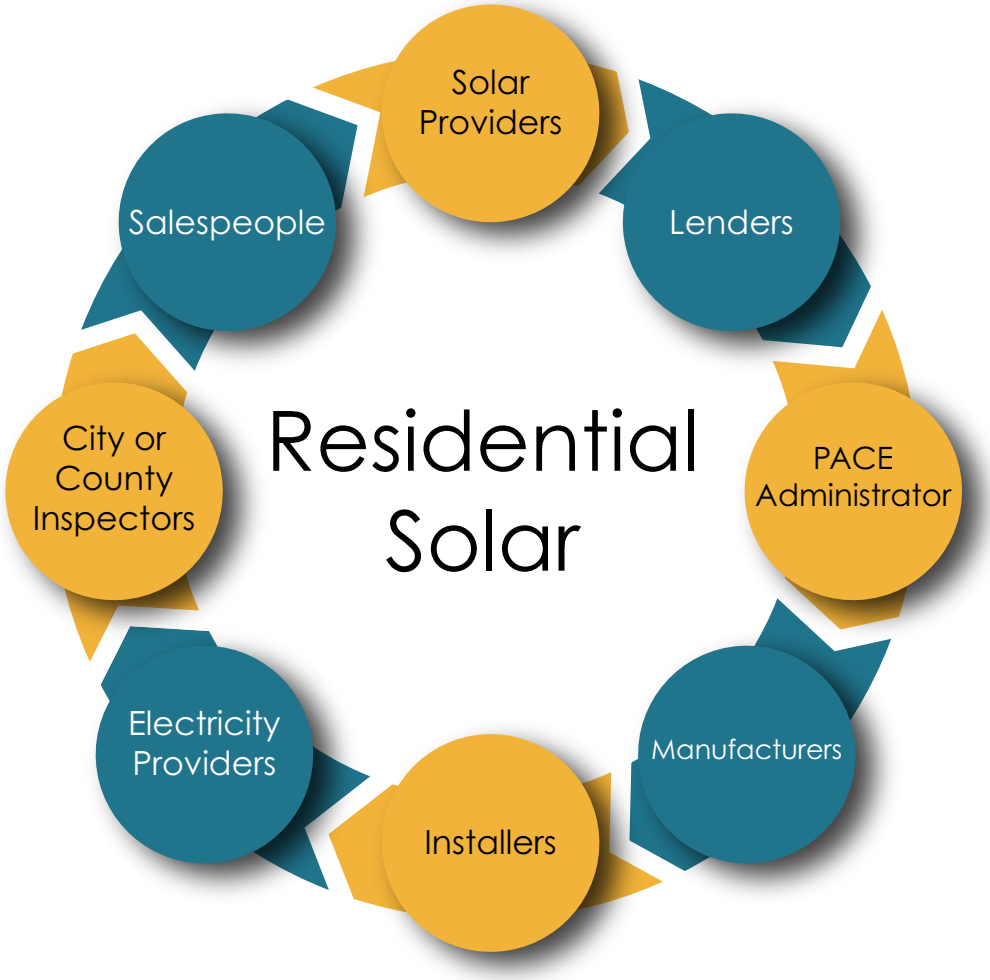
Solar providers are the companies that sell you solar and send installers to your home. Sometimes they provide financing. They must be licensed. See page 4.

Installers

Installers are sent by Solar Providers to your home to check roof, ground and electric conditions and to install the solar system. They must be licensed like a Solar Provider. See page 4.

Salespeople

Salespeople work for Solar Providers and may call you or knock on your door. They must be registered, with some limited exceptions. Ask for their "Home Improvement Salesperson (HIS) registration" and check it at 800-321-CSLB (2752) or www.cslb.ca.gov/consumers.



Lenders

Lenders provide you with financing if you have a solar loan or PACE financing.

PACE Administrators

PACE administrators manage PACE financing programs. They must be licensed. Check their license at https://docqnet.dbo.ca.gov/licensesearch.

Electricity Providers

Electricity providers interconnect your solar system to the electric grid and send you electricity bills that may include solar bill credits.

Manufacturers

Manufacturers are the companies who make solar equipment. They provide most solar warranties for purchased systems.

City/County Inspectors

City/county inspectors come to your home to make sure the system is up to code to ensure your health and safety.

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Overview of a Typical Rooftop Solar Process

BEFORE YOU SIGN A CONTRACT

You	decide if rooftop solar is a good fit for you (see page 5)
You	get a home energy assessment to make your home more energy efficient (see page 5)
You	look at low-income solar programs to see if you qualify (see page 6)
You	research Solar Providers and compare at least 3 bids (see page 9)
Solar Provider	provides you with solar contract, Solar Disclosure Document, and this Solar Consumer Guide
You	qualify for financing (if needed)
Lender	writes up financing agreement (if needed)
You	review solar contract, Solar Disclosure Document, and any financing agreement (see page 19)
You	go through checklist on page 22 of this Solar Consumer Guide
You	sign this Solar Consumer Guide, solar contract, and financing agreement

AFTER YOU SIGN A CONTRACT

Installer	performs a home site visit to confirm assumptions and check roof, ground, and electric conditions
Solar Provider	finalizes system design and applies for building permit with city or county agency
Installer	installs the solar system (only after receiving city/county permit)
City/County Inspector	inspects system for building permit compliance
Solar Provider	submits application to electricity provider to interconnect solar system to grid
Solar Provider	submits city/county inspection approval to electricity provider
You	turn on system only *after* receiving written approval from electricity provider
Electricity Provider	sends you your first electricity bill with solar/net energy metering credits (see page 17)
Lender/Solar Provider	sends you first bill for solar system or solar energy*

*IF YOU USE PACE FINANCING,

you will not receive a bill from a Lender or Solar Provider (the last step above). Instead, your payments will be due once or twice a year with your property taxes or monthly with your mortgage payment.

✓ It typically takes 1 to 3 months after you sign a contract for the solar system to be installed at your home.

✓ After the solar system is installed, it typically takes 2-3 weeks to receive approval from your electricity provider to turn your system on. It could take longer depending on your circumstances.

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STEP 3: Find a Qualified Solar Provider

**For Low-Income Solar Programs and Providers, go directly to page 6.*

FIND PROVIDER

Find Solar Providers that Serve Your Neighborhood

Go to **www.cslb.ca.gov**, a government website, and click on the "Find My Licensed Contractor" search on the right-hand side of the page. Enter your city and one of the following license classifications: C-46 (Solar Contractor), C-10 (Electrical Contractor), or B (General Building Contractor).

Go to **www.CaliforniaDGStats.ca.gov**, a government-funded website, to enter your zip code and see a list of Solar Providers and recent installation costs. Note that these costs are not verified by the government.

Check to see if your county has a County Contractors Association with licensed Solar Providers.

Ask friends and neighbors who had solar installed at least a year ago if they recommend a Solar Provider and why.

NARROW DOWN

Narrow Down the List to Qualified Solar Providers

First, make sure Solar Providers you consider have a valid license from the CSLB. It is illegal for Solar Providers and their Installers to conduct business without a license.

- Go to the Contractors State License Board (CSLB) website at www.cslb.ca.gov/consumers or call 800-321-CSLB (2752) to see if the Solar Provider and Installer licenses are active and valid. The licenses must be in the classification C-46 (Solar Contractor), C-10 (Electrical Contractor), or B (General Building Contractor).

Find out how long the company has been in business and how many installations they have done.

Check out trusted customer review websites online. Since some websites may not be neutral, check a few different websites to make sure reviews are consistent.

It's a good sign if companies employ installers certified by the North American Board of Certified Energy Practitioners (NABCEP), a high standard in the industry.

GET BIDS

Get Bids From At Least 3 Qualified Solar Providers and Ask Questions

After you narrow down the list of Solar Providers, ask for a bid or price quote.

- Note that the best option for you is not necessarily the cheapest bid. A very low bid may indicate that a Solar Provider is trying to cut corners.

Don't hesitate to ask Solar Providers a lot of questions up front. A qualified company will be happy to answer all of them. A sample list of questions is on the next page.

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Questions to Ask a Solar Provider *Before* You Sign a Contract

COMPANY BACKGROUND



What is your company's contractor license number from the Contractors State License Board (CSLB)? What is your Installer's contractor license number?

Will you subcontract with another company to install the solar system? If so, what is their CSLB contractor license number?

How long have you been in business and how many systems have you installed?

Can you provide me with three customer references to call or visit? These customers should have solar installed for at least a year.

DESIGN & ROOF



Is my roof a good candidate for solar? Why?

Does my roof need to be replaced before installing solar panels?

- If yes, how much will that cost, who will do it, what is their license number, and is there a roof warranty?

Why did you choose this specific design and size for the solar system you are recommending to me?

- Note that a system sized to cover all of your electricity needs isn't necessarily the best investment. Typically, a system is sized to around 80-85 percent of your electricity use from the previous year.

What steps will you take to ensure my roof won't leak?

Roughly how much will it cost to remove and re-install the panels if I need to replace my roof in the future, including inspection fees?

WARRANTIES & PERFORMANCE OF SOLAR SYSTEM



Are there warranties for the panels and inverters?

- If yes, how long do they last and who do I contact to replace these components?
- If equipment such as the inverter fails after the warranty period, how much will it cost to replace?

Are there warranties for labor/construction?

Are repairs and maintenance included in the contract? If yes, who should I contact for repairs?

Will I be able to monitor the performance of the system once it's installed? If so, how?

Does the solar provider offer a minimum energy guarantee (common with leases and power purchase agreements)?

- If yes, how will I be paid if the system does not produce as much energy as promised in the contract?

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Is there an insurance policy that comes with the solar system, or do I need to take out additional homeowner's insurance? Note that this is especially important if you live in fire-prone areas.

What are my obligations in the contract if my solar system stops working due to a disaster like an earthquake or a fire?

Who has the right to claim the environmental benefits of the power generated by my system? (See "Getting Environmental Credit for Going Green" on page 18).

ELECTRICITY BILL SAVINGS ESTIMATES *(see page 17)*



Please beware of a solar provider who tells you solar is free - it is not. See page 2 for more information on false claims.

Explain to me why an electricity bill savings estimate is not a guarantee.

Even though I will continue to pay electricity bills after going solar, I can receive solar bill credits on my electricity bill. How does that work?

Is there an option to pay my electricity bills monthly instead of annually, so the costs are more even throughout the year? How do I sign up?

What electricity rate do you recommend I switch to for solar, and why?

How long will I be on that rate, and how can I compare or change rates on my electricity provider's website?

Does my electricity provider offer special rates for solar customers?

IMPACTS ON FUTURE SALE OF YOUR HOME



Will a solar system make it more difficult for me to sell my home or refinance?

For leases, power purchase agreements (PPAs), and PACE financed systems:

- What happens if the home buyer doesn't want the solar system or doesn't qualify to take on my lease, PPA, or PACE financed system?
- Are there fees if I need to terminate the contract early to sell my house?
- Are there fees for transferring the lease, PPA, or PACE financing to a new homeowner?

TIMELINE *(see page 8)*



When do you propose to start and finish installing solar on my roof?

After installation is complete, roughly how long will it take for my electricity provider to send me written approval to turn my system on?

What situations would allow me to be released from a contract?

Do you want to know questions to ask about loans or financing?
Keep reading because those are in the next sections!

4 STEP 4: Compare Your Financing Options





Side-By-Side Quick Financial Comparison

	PROS	CONS
Purchase with Cash or Loan	• Typically greater return on investment. • If you use a loan, little or no upfront costs. • May increase value of home. • You can directly receive tax credits and deductions. Consult tax professional to see if you qualify.	• You are typically responsible for repairs and maintenance. This may involve contacting different manufacturers, who could go out of business during the 10-20 year component lifecycles. • Some solar loans place a lien on your property. In those cases, if you do not make your payments, this could result in foreclosure or make it more difficult to sell your home or refinance your mortgage.

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	PROS	CONS
PACE Financing	• Little or no upfront costs. • May have a longer repayment period than typical home improvement loan, which may be preferable. • You can directly receive tax credits and deductions. Consult tax professional to see if you qualify.	• PACE financing results in a first-priority lien on your property. Your bank may require you to pay off the PACE assessment prior to refinancing. • If you do not make your PACE payments, this could result in foreclosure or make it more difficult to sell your home or refinance your mortgage. • You are typically responsible for repairs and maintenance. This may involve contacting different manufacturers, who could go out of business during the 10-20 year component lifecycles.
Lease and PPA	• Little or no upfront costs. • Solar Provider is responsible for all monitoring, maintenance, and repairs. • Minimum energy production often guaranteed.	• Selling home may be more complicated than with a purchased system. Options typically are: the new owner must agree to take on the lease/agreement, you continue making payments, or you buy out the lease/agreement, which could be thousands of dollars. • Solar Provider could go out of business during the contract period.

A Closer Look at Purchase (with cash or loan)

PURCHASE

You can purchase a solar system from a Solar Provider or Manufacturer with a solar loan or cash. In this approach, you own the installed system. Types of loans include:

- **Secured loans:** these require an asset that will serve as collateral for the loan - often that asset is your solar system.
- **Unsecured loans:** these do not require any collateral, similar to a credit card.

A secured loan is often preferred because it typically has lower interest rates.

Many Solar Providers work with lenders that offer solar loans, but you should check with banks and credit unions as well. Compare offers to make sure you are being offered a reasonable interest rate.

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PURCHASE

If you install and own a solar system by the end of 2019, there is a 30 percent federal tax credit available (also referred to as the "ITC"). The federal tax credit drops to 26 percent for systems installed in 2020, 22 percent for systems installed in 2021, and then 0 percent for systems installed after 2021. If you have questions about the ITC or whether a loan is tax deductible, speak to a Certified Public Accountant (CPA) for tax advice.

Unless you purchase a maintenance plan or your system comes with one, you will be responsible for any maintenance and repairs. Make sure you save the equipment warranties, particularly for the inverter, which may need to be replaced sooner than other equipment. If you sell your home, look for real estate agents and appraisers with experience selling homes with solar. You may include the system in the house sale just like any other major home component.

Questions to Ask a Lender About the Purchase of a Solar System with a Loan:

- ? What is the total cost of the loan over the entire course of the contract?
- ? How much will I pay up front, how much over time, and for how long?
- ? What is my interest rate? What is my annual percentage rate ("APR")?
- ? Who do I contact if I have questions about my loan payments?
- ? Will a solar loan make it more difficult for me to sell or refinance my home? Will I need to buyout my loan? Who do I contact?

A Closer Look at PACE (Property Assessed Clean Energy)

PACE (Property Assessed Clean Energy)

PACE is a financing option that is available in some areas of California. In a PACE financing arrangement, a PACE Program Administrator finances the upfront costs of a solar system, which you then pay through an assessment on your property tax bill. With PACE financing, you own the solar system.

PACE financing lasts for a fixed term, typically around 10-30 years, and it is attached to your house. If you sell your house before you have fully paid the PACE assessment, a buyer may require you to pay off the assessment, which will be what is remaining in the balance, which could be thousands of dollars. Some mortgage lenders will not loan money to buyers to purchase properties with PACE liens unless the full assessment is paid.

Unlike Leases and Power Purchase Agreements that require monthly payments, PACE assessments are typically due once or twice a year, in larger lump sums, with your property taxes. Given this unique arrangement, it's important to understand how much you will owe and when, so that you can set aside enough money throughout the year to cover the amount.

If your house is mortgaged and you typically pay your taxes with an escrow or impound account, your mortgage company may increase the amount you pay monthly to cover the anticipated

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PACE (cont.)

increase to your property tax bill. Discuss how PACE will affect your monthly mortgage payment before you sign an agreement.

Be aware that if you fail to make your PACE payments included with your property taxes or mortgage, your home could be put in foreclosure.

Questions to Ask a PACE Program Administrator About a PACE Financed System:

- ? What is the total cost of the financing over the entire course of the contract?
- ? How much will I owe for PACE financing when I pay my mortgage or property taxes?
- ? How many times a year will I owe this PACE payment?
- ? What happens if I want to sell or refinance my home? Will selling or refinancing be more difficult with PACE? Is there anything I have to do with the mortgage company?
- ? What are the penalties for failing to pay the assessment on time?
- ? Who do I contact if I have problems making my PACE payments?

A Closer Look at Lease & PPA (Power Purchase Agreement)

LEASE AND POWER PURCHASE AGREEMENT

With a **Lease**, the Solar Provider owns the system on your property and "rents" it to you for a set period of time. A Solar Provider will install the solar system on your home, and you will make scheduled monthly payments in exchange for all the electricity the system produces. A typical Lease contract period is 20-25 years.

In a **Power Purchase Agreement (PPA)**, the Solar Provider owns the system on your property and sells you the electricity it generates. PPAs are similar to Leases, except that instead of making a fixed monthly payment for the system, you typically pay for all the power the solar system generates (a fixed per-kilowatt-hour rate). The contract will specify the kilowatt-hour rate you pay in the first year and every year after that. This rate should generally be lower than your current electricity rate. A typical PPA contract period is 20-25 years.

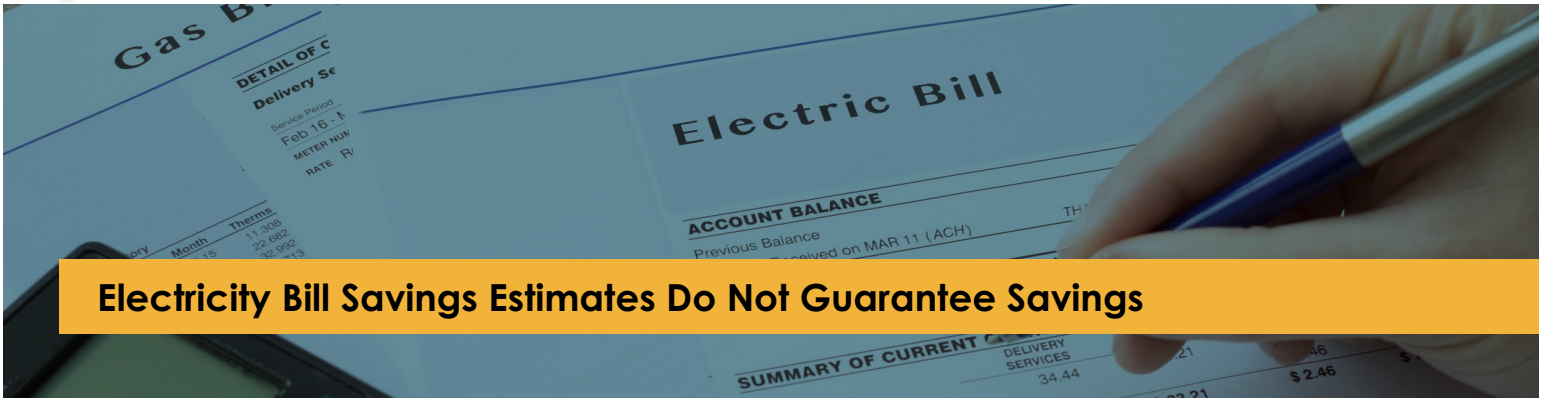
- If you sell your house before the Lease or PPA contract is over, you will have to pay the Solar Provider the remainder of the value of the Lease or PPA or transfer the contract to the new property owner. Make sure you understand the specific contract terms, since buying out a Lease or PPA can cost thousands of dollars.
- Payments for Leases or PPAs will typically increase by a specified amount every year based on an "escalation clause" or "escalator." Escalators are typically in the range of a 1 percent to 3 percent increase above the rate you paid in the previous year. Be cautious of entering into a contract with an escalator higher than that.
- There may be different ways to arrange Leases and PPAs, such as paying more up front to reduce your monthly payments.

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Questions to Ask a Lender or Solar Provider About a Lease or PPA

- What is the total cost of the solar system or solar energy over the entire course of the contract?
- How much will I pay up front, how much over time, and for how long?
- Will my payments increase over time? How much will they increase, and how frequently?
- Is there an option to make a down payment to reduce my monthly payments (for a Lease) or kilowatt-hour rate (for a PPA)?
- What happens if I wish to end the Lease or PPA early?
- If I end my agreement early, will I owe a balloon payment and/or an early termination fee? If so, how much will I owe?
- Will a Lease or PPA make it more difficult for me to sell or refinance my home?

STEP 5: Learn About Electricity Bill Savings



Electricity Bill Savings Estimates Do Not Guarantee Savings

An electricity bill savings estimate is an educated guess about how much you could save with rooftop solar. Here are some reasons why it's possible that your savings could be lower than the estimate:

Electricity bill savings estimates are based on several uncertain factors, such as your future energy use. For example, if your family grows, you buy an electric vehicle, or you decide to turn up your air conditioning in the summer, your energy use will go up along with your electricity bill.

Electricity prices and rates can change over time. Your electricity provider may require you to switch to a different rate in the future, which could change how much you save.

If you sell your home, you could incur additional costs. For example, if a buyer doesn't want to take on a Lease or Power Purchase Agreement, you might have to buy out the contract, which could be thousands of dollars.

Before you sign a contract, ask yourself: if the savings end up being lower than the estimated monthly or yearly savings, does getting rooftop solar still make sense to me?

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HOW ELECTRICITY BILL SAVINGS WORK

There is a special arrangement with your electricity provider that is called Net Energy Metering (NEM). NEM allows you to get a financial credit on your electricity bill when your solar system sends electricity back to the grid after first powering the electricity needs at your house. Usually this credit is approximately equal to the retail rate of energy. This means that you are credited on your bill about the same amount that your electricity provider would have charged you for electricity during that time.

NEM and Your Electricity Bill

Since the sun isn't always shining, solar customers also rely on electricity from their electricity provider. After your solar system is interconnected to the grid, your monthly electricity bill will summarize how much electricity you took in or "consumed," from your electricity provider, and how much electricity your solar system sent to the grid or "exported."

If you took in more than you sent out to the grid in any given month, you will see an overall charge on your bill. If you sent out more than you took in, you will see an overall credit. Typically, you will be able to carry forward credits to the next month's bill, and electricity usage charges will not be due until the end of a 12-month period. Note that many electricity providers require solar customers to pay a monthly minimum bill each month just like other customers. This minimum bill may change over time.

PG&E, SCE, and SDG&E solar customers are required to go on a time-of-use (TOU) rate. A TOU rate will charge different prices for electricity depending up on the time of day. Prices are typically higher between 4 p.m. and 9 p.m., called "peak" hours, and lower the rest of the day and at night during "off peak" hours.

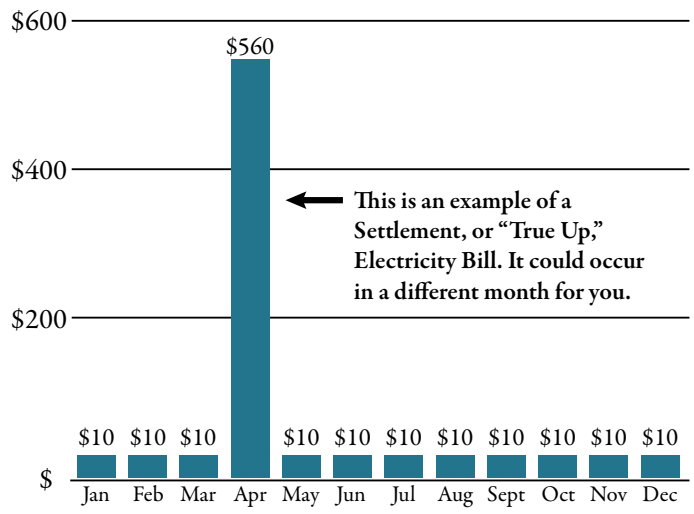
12 Month Settlement Bill

Typically, at the end of a 12-month period, you will receive a Settlement bill, also called a "True Up" bill, that settles all the credits and charges. Even though going solar can reduce your electricity costs, most customers still owe some money to their electricity provider at the end of the 12 months. See graphic below that shows an example of an electricity bill over a 12-month cycle for a solar customer.

Some electricity providers give you the option to pay your bills monthly instead of annually. If you choose the monthly option, your payments will be more evenly distributed over the course of the 12 months, and you will not have to worry about paying a potentially large bill once a year. Be clear with your Solar Provider if you want the monthly option, and double-check with your electricity provider that the correct option was chosen.

Though it's rare, if you sent out more electricity than you took in over the course of the 12-month period, you are typically eligible to be paid "net surplus compensation," which is around 2 to 3 cents per kilowatt-hour. Because this rate is lower than

EXAMPLE OF A SETTLEMENT, OR ("TRUE UP") ELECTRICITY BILL



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12 Month Settlement Bill *(cont.)*

the retail rate, it is generally not in your financial interest to install a solar system that produces more energy than you would use over the course of a year.

Currently, PG&E, SCE, and SDG&E customers are guaranteed NEM for 20 years from the time their solar system starts operating. Your electricity rate, however, is subject to change. Go to www.cpuc.ca.gov/electricrates for more details on how electricity rates work.



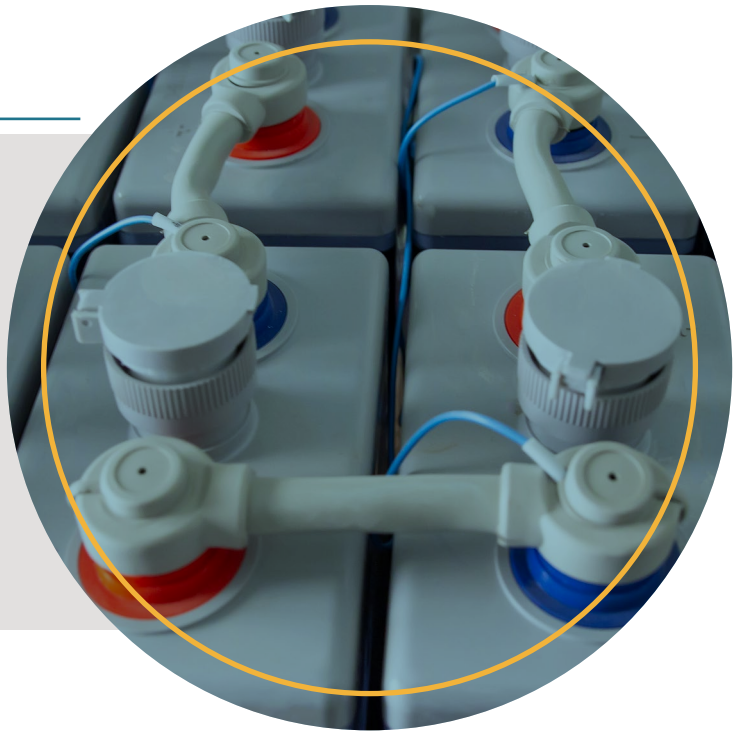
Getting Environmental Credit for Going Green

When a residential solar system produces electricity, the system is eligible to receive Renewable Energy Certificates, or "RECs," which are certificates that represent the renewable energy that is generated. If you purchase a solar system, you own the rights to these RECs and can make the claim that you're producing clean energy and avoiding emissions of greenhouse gases by going solar. However, if you enter a Lease or PPA, the contract may state that the Solar Provider or someone else owns the RECs. If you do not own the RECs, they can be sold without your knowledge to other customers who use them to make environmental claims or comply with clean energy requirements. And with PACE financing, a local jurisdiction may own the RECs. If owning the RECs is important to you, ask your solar provider who will own the RECs, and check the contract fine print.

Combining Solar with Storage

When you install battery storage with your solar system, you can store excess solar electricity produced by your panels for use in the evening when the sun goes down. The software that comes with battery storage automatically determines whether to store the extra energy or export it to the grid to maximize cost savings. Battery storage can also provide limited back-up power.

The state-funded Self-Generation Incentive Program (SGIP) provides financial incentives to install storage. See www.cpuc.ca.gov/sgip for details on the SGIP program.



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STEP 6: Carefully Read All Paperwork

THE SOLAR ENERGY SYSTEM DISCLOSURE DOCUMENT

This one-page document from the Contractors State License Board shows you the total costs for the proposed solar energy system. It also has information about your three-day right to cancel a contract. A Solar Provider is required to fill out this document. It may be placed as the cover page to the contract. See a blank version at www.cslb.ca.gov/contractors/SolarSheet.aspx.

CONTRACT

- The solar contract is the legally binding document between you and the Solar Provider. Make sure to read it carefully.
- Make sure everything you were promised is written in the contract. For example, many answers to the questions on pages 10 and 11 of this guide should be referenced in the contract.
- By law, any contract for solar installation must include:
  - Contractor information, including business address and license numbers
  - Description of the project, including equipment installed and materials used
  - Contract price, plus finance charge and/or down payment if applicable
  - Approximate start and end date of the contract term
  - Notice of a 3-day right to cancel the contract (with limited exceptions)
- Ask the Solar Provider what situations would allow you to be released from the contract. For example, if your Solar Provider discovers on a site visit that your roof is shaded in a way that wasn't expected, that could cancel the contract.

FINANCIAL PAPERWORK

- If you are purchasing a system with a solar loan, you will be asked to sign a separate financing agreement. The Lender will provide you with this separate agreement.
- If you are purchasing a system with PACE financing, you must sign: (1) a Financing Application and, (2) a Financing Agreement.
  - Before you sign the Financing Application, read it carefully to make sure all the information is correct, including your contact information, your income, and the cost of the solar energy system.
  - The separate Financing Agreement may be provided by the Solar Provider, the PACE administrator, or a financing institution.
- Make sure everything you were promised is written into any financial agreements. For example, many answers to the questions on pages 14 -16 of this guide should be referenced in the contract.

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ADDITIONAL RESOURCES

Electricity Provider Solar Programs

Pacific Gas and Electric (PG&E)

- **PG&E Solar Customer Service:** 1-877-743-4112
- **PG&E Clean Energy:** www.pge.com/en_US/residential/solar-and-vehicles/options/option-overview/how-to-get-started/how-to-get-started.page

Southern California Edison (SCE)

- **SCE Solar Phone Number:** 866-600-6290
- **SCE Solar Power at Home:** www.sce.com/residential/generating-your-own-power/solar-power

San Diego Gas & Electric (SDG&E)

- **SDG&E Solar Phone Number:** 1-800-411-SDGE
- **SDG&E Get Started with Solar:** https://www.sdge.com/residential/solar/getting-started-with-solar

If another electricity provider supplies you with electricity, call them or check their website for details on their solar programs.

Low-Income Solar Programs

- **SASH and DAC-SASH Program:** 866-921-4696 and www.gridalternatives.org/qualify
- **Community Solar Green Tariff Program and DAC Green Tariff Program:** www.cpuc.ca.gov/SolarInDACs

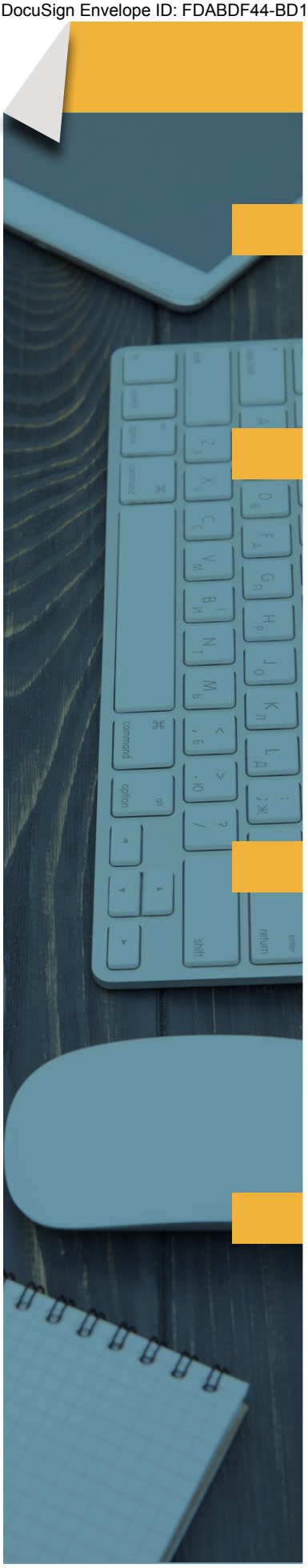
If you are not a PG&E, SCE, or SDG&E customer, contact your electricity provider for low-income solar options.

Contractors State License Board (CSLB)

- **CSLB 24-Hour Licensing and Consumer Information:** 800-321-CSLB (2752)
- **Check a Contractor License or Home Improvement Salesperson Registration:** http://www.cslb.ca.gov/OnlineServices/CheckLicenseII/CheckLicense.aspx
- **CSLB Solar Smart:** www.cslb.ca.gov/Consumers/Solar_Smart
- **CSLB Solar Energy System Disclosure Document:** www.cslb.ca.gov/contractors/SolarSheet.aspx

means available in video format

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ADDITIONAL RESOURCES *(cont.)*

Department of Business of Oversight (DBO)

- **PACE Administrator License Check**: https://docqnet.dbo.ca.gov/licensesearch
- **Filing a Complaint against PACE provider**: www.dbo.ca.gov/Consumers/consumer_services.asp

Solar Bills and Net Energy Metering (NEM)

- PG&E How to Read Solar Bill: www.pge.com/en_US/residential/solar-and-vehicles/green-energy-incentives/solar-and-renewable-metering-and-billing/how-to-read-your-bill/how-to-read-your-bill.page
- SCE Understanding Your Bill: www.sce.com/residential/generating-your-own-power/net-energy-metering/Understanding-Your-Bill
- SDG&E Understanding Your NEM Statement: www.sdge.com/residential/savings-center/solar-power-renewable-energy/net-energy-metering/billing-information/understanding-your-nem-statement
- CPUC NEM Overview: www.cpuc.ca.gov/General.aspx?id=3800

Solar Financing Guides

- CESA Homeowner's Guide to Solar Financing: search here - https://cesa.org/resource-library
- CESA Una Guía Práctica de Financiación Solar Para Dueños de Casa (En Español): https://cesa.org/resource-library/resource/una-guia-practica-de-financiacion-solar-para-duenos-de-casa
- CESA/George Washington University Rooftop Solar Financing 101: https://cesa.org/projects/sustainable-solar/videos

Other Solar Guides

- Solar Energy Industries Association (SEIA) Residential Consumer Guide to Solar Power: https://www.seia.org/research-resources/residential-consumer-guide-solar-power
- Interstate Renewable Energy Council (IREC) Be Solar Smart Consumer Checklist: https://irecusa.org/consumer-protection/consumer-checklist
- CESA/George Washington University Choosing a Solar Installer: https://cesa.org/projects/sustainable-solar/videos

means available in video format

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STEP 7: "Before You Sign" Checklist

Before you sign any documents, make sure you have completed these items!

Remember, take your time and don't feel pressured to sign a contract. If you feel you need more time to think about your decision or to do more research, do not sign anything until you do.

- ☐ Check to see if you qualify for a low-income solar program, which has strong protections for consumers. **See page 6**.
- ☐ Consider making your home more energy efficient before getting solar. This could save you money. **See page 5**.
- ☐ Get at least 3 bids for solar at your home. **See page 9**.
- ☐ Check to make sure the Solar Provider's license is current and valid with the Contractors State License Board. **See page 4**.
- ☐ Ask the Solar Provider for 3 customer references and call or visit them.
- ☐ Ask the Solar Provider the contract questions on **page 4, 10, and 11** so you understand the terms of the solar contract.
- ☐ If you are financing your system, ask the lender, Solar Provider, or PACE Program Administrator the finance questions on **page 14 , 15 or 16**, so you understand the terms of your financing arrangement.
- ☐ Read the critical information about electricity bill savings estimate on **page 16 and 17**.
- ☐ Carefully read all the documents that the Solar Provider is asking you to sign. These usually include: 1) Solar Energy System Disclosure Document, 2) Contract, and 3) Financial Paperwork. **See page 19**.
- ☐ Understand what happens after you sign a contract for solar. **See page 8**.
- ☐ Save copies of all the documents you sign. The information will be useful if you sell your home, need to replace your roof, or have any repair or maintenance issues.

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STEP 8: Sign This Guide

September 2019

Have you read at least the first 4 pages of this guide?

The first 4 pages of the **California Solar Consumer Protection Guide** contain important information on false claims to watch out for and your rights.

The California Public Utilities Commission recommends that you take 48 hours to read and understand this *entire* guide before you sign below.

****Do not feel pressured to read the complete document while the salesperson waits. Ask them to come back at a later date to allow you time to read it.****

CUSTOMER

- ☐ I read and initialed the first 4 pages of California's Solar Consumer Protection Guide. The solar provider gave me the time to read the entire 23-page guide.
- ☐ The solar provider gave me the opportunity to read this guide in Español, 中文, 한국어, Tiếng Việt, or Tagalog.
- ☐ I have not yet entered into a contract for solar with the solar provider signing below.

Carole Oliver	DocuSigned by: Carole L Oliver CD1FD6B2283642F...	May 26, 2020 | 6:28 PM MDT
Customer Printed Name	Customer Wet Signature	Date

SOLAR PROVIDER*

- ☐ The customer initialed the first 4 pages of the guide.
- ☐ The customer signed above before entering into a contract for the purchase, lease, power purchase agreement, or PACE financing of a solar system or solar energy with the company named below.

Nick Hansen Sales Manager	DocuSigned by: 78187F030AE0457...	May 26, 2020 | 6:28 PM MDT
Company Representative Name/Title	Company Representative Signature	Date

Vivint Solar Developer, LLC	help@vivintsolar.com	877.404.4129 Opt. 3
Company Name	Company Email	Company Phone

*A solar provider is defined in California Public Utilities Commissioner Decision (D.) 18-09-044 as a vendor, contractor, installer, or financing entity that enters into a contract for a power purchase agreement, lease, or purchased solar system. Pacific Gas and Electric Company (PG&E), Southern California Edison (SCE), and San Diego Gas & Electric (SDG&E) require solar providers to upload a signed copy of this page with a wet signature to their interconnection portals before interconnecting residential customers in single-family homes to the electric grid. This requirement does not apply to new home construction, multifamily buildings, or solar thermal systems.

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SOLAR ENERGY SYSTEM DISCLOSURE DOCUMENT

This disclosure shall be printed on the front page or cover page of every solar energy contract for the installation of a solar energy system on a residential building.

The TOTAL COST for the solar energy system (including financing and energy / power cost if applicable) is: $0.17**_____ per kwh for all power produced, price increases 2.9% per year, $0 due at installation.**

To make a complaint against a contractor who installs this system and/or the home improvement salesperson who sold this system, contact the Contractors State License Board (CSLB) through their website at www.cslb.ca.gov (search: "complaint form"), by telephone at 800-321-CSLB (2752), or by writing to P.O. Box 26000, Sacramento, CA 95826.

If the attached contract was not negotiated at the contractor's place of business, you have a Three-Day Right to Cancel the contract, pursuant to Business and Professions Code (BPC) section 7159, as noted below. For further details on canceling the contract, see the Notice of Cancellation, which must be included in your contract.

Three-Day Right to Cancel

You, the buyer, have the right to cancel this contract within three business days. You may cancel by e-mailing, mailing, faxing, or delivering a written notice to the contractor at the contractor's place of business by midnight of the third business day after you received a signed and dated copy of the contract that includes this notice. Include your name, your address, and the date you received the signed copy of the contract and this notice.

This document was developed through coordination of the California Contractors State License Board and the California Public Utilities Commission pursuant to Business and Professions Code section 7169.

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vivint.Solar

Residential Solar Power Purchase Agreement

Customer Name & Contact Information:

Name(s): Carole Oliver

Email: charlie.o01@yahoo.com

Primary Phone: 9512428402

Account No.: 6378837

Installation Location:

Address: 22787 Wild Geranium Ln

Moreno Valley CA 92557

Approx. Installation Start and Completion Date: 11/22/2020

Date of Customer Signature: May 26, 2020 | 6:35 PM MDT

$0	$ 0.17	25 yr	2.9%
Up-Front Cost	Energy Price ($/kWh)	Initial Term	Escalator - Per Year

Our Promises

- We will design, install, operate and maintain a solar energy system on your home (the "***System***").
- We warranty all of our work for 25 years, and that our roof penetrations will be watertight, for 10 years.
- We will fix or pay for any damage we may cause to your Property or belongings.
- We will not place a lien on your Property, but will record a notice of our ownership of the System.
- You will not be responsible for any personal property taxes assessed on the System.
- The Energy Price includes a $7.50 monthly discount for paying by automatic debit from your bank account.
- If you need to make Property repairs, we will remove and reinstall the System if you pay our estimated costs.

At the End of Your Initial Term

- You can renew the Agreement for a subsequent term;
- You can purchase the System; or
- You can request that we remove the System at no additional cost.

If You Move

- You can transfer the Agreement to the new homeowner, regardless of credit rating;
- You can prepay the Agreement;
- After the sixth anniversary, you can purchase the System; or
- You can relocate the System under certain circumstances.

Your Commitment

- Pay us for all the power the System produces for 25 years.
- Keep your roof in good condition throughout the Initial Term.
- Respond to our sales and support teams when scheduling work and completing paperwork.
- Maintain a broadband internet connection.
- Continue service with your utility for any energy used beyond the System's production.

You may cancel this Agreement any time prior to commencement of any work at or near your Property associated with installation of the System.

Vivint Solar Developer, LLC (EIN: 80-0756438) is a licensed contractor in each state in which we operate, including California. Our contractor license numbers are included as part of Exhibit C to this Agreement. For more information about our contractor licenses please visit www.vivintsolar.com/licenses.

WE MAY HAVE PRESCREENED YOUR CREDIT. PRESCREENING OF CREDIT DOES NOT IMPACT YOUR CREDIT SCORE.

YOU CAN CHOOSE TO STOP RECEIVING "PRESCREENED" OFFERS OF CREDIT FROM US AND OTHER COMPANIES BY CALLING TOLL˜FREE 888.567.8688. SEE PRESCREEN & OPT˜OUT NOTICE BELOW IN SECTION 25 OF THE GENERAL PROVISIONS FOR MORE INFORMATION ABOUT PRESCREENED OFFERS.

The Notice of Cancellation may be sent to this address:
Vivint Solar Developer, LLC
1800 W Ashton Blvd., Lehi, UT 84043
ATTN: Processing Department

help@vivintsolar.com | vivintsolar.com
Phone 877.404.4129 | Fax 801.765.5758

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RESIDENTIAL SOLAR POWER PURCHASE AGREEMENT

This RESIDENTIAL SOLAR POWER PURCHASE AGREEMENT (this "***PPA***") which includes the General Provisions included further below (the "***General Provisions***"), along with the Customer Packet (as defined below), any Change Orders (as defined below), any amendments or addenda to the PPA, and any required disclosures including the state-specific disclosures appended here (all of which, together with the PPA, are known as this "***Agreement***") is entered into as of the last date on the Signature Page below (the ***"Transaction Date"***), by and between VIVINT SOLAR DEVELOPER, LLC, a Delaware limited liability company ("***Vivint Solar***", "***Seller***", "***we***", "***us***", "***our***") and the undersigned CUSTOMER(s) ("***Customer***", "***you***", "***your***"). Vivint Solar and you are referred to herein as the "***Parties***", and each, a "***Party***."

1. Description of the Project and of the Significant Materials to be Used and Equipment to be Installed.

(a) Our Work. We will survey your home at the address on the first page above (the "***Property***") and design a solar energy system (including solar panels, inverters, meters, and other components, the "***System***"). The System may include energy storage, consumption monitoring, and energy management equipment or devices, along with other items. All such ancillary products or services will be part of the definition of "System" for purposes of this Agreement unless designated otherwise. We will provide you a document reflecting the design, layout, and basic attributes of the System for you to review and approve (the "***Customer Packet***").

We will design, install, maintain, repair, monitor, and insure the System.

After you sign this PPA and review and approve the Customer Packet, we will (i) obtain all necessary permits for the installation of the System; (ii) install the System using our qualified and licensed employees or subcontractors in material compliance with all local requirements, which installation shall be considered substantial commencement of work; (iii) after installation, work with your municipality to inspect the System; (iv) submit all necessary paperwork to your electricity provider (the "***Utility***") to receive permission to operate ("***PTO***"); and (v) after receipt of PTO, activate and turn on the System (the "***In-Service Date***"). If we use subcontractors to install the System, we will provide you with their names and license numbers. Subject to the delays of permitting authorities, weather, or other conditions outside our control, installation of the System generally takes one (1) day and is anticipated to start and be complete no later than the date set forth on the first page. We cannot promise or guarantee the date your Utility will provide PTO. YOU ARE NOT ALLOWED TO TURN ON THE SYSTEM UNTIL THE UTILITY HAS GIVEN ITS PERMISSION TO OPERATE. YOU ARE LIABLE FOR ANY COSTS OR DAMAGE RELATING TO YOUR PREMATURE ACTIVATION OF THE SYSTEM.

(b) Extra Work. You and we must agree in writing to any modification or addition to the work covered by this Agreement ("***Extra Work***"). Extra Work related to the System will be governed by a written change order (each, a "***Change Order***"). *However*, failure to obtain written authorization shall not affect your obligation to pay for our costs associated with the Extra Work. Any Change Order shall (i) list the agreed price and any changes in terms, (ii) be signed by both you and us, and (iii) become part of this Agreement. For any Extra Work performed, you shall pay to us an amount to be determined before the Extra Work is performed, plus ten percent (10%) for our overhead expenses, plus any applicable taxes, unless the Change Order provides differently.

(c) Operations and Maintenance. During the Initial Term (defined below), as long as no Customer Default (defined below) has occurred and is continuing, we will honor the limited warranty set forth in Section 21 of the General Provisions, and will operate and maintain the System (i) at our sole cost and expense; (ii) in good condition; and (iii) in material compliance with all applicable laws and permits and the Utility's requirements.

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2. Term and Renewal.

(a) End-of-Term Options. This Agreement starts on the Transaction Date and will continue for twenty-five (25) years after the In-Service Date (the "***Initial Term***"). Prior to the end of the Initial Term, and provided there is no ongoing Customer Default, we will send to you notice and the applicable forms for three (3) options which you may exercise at the end of the Initial Term (the "***End-of-Term Options***"):

Initial Term:
25 years

End of Term Options:

1. Renew the Agreement for a subsequent term;
2. Purchase the System; or
3. Remove the System at no additional cost.

(i) Renewal. You may renew the Agreement for five (5) years at a price based on our determination of the fair market value of the System at that time as determined by an independent appraiser's valuation of similarly sized photovoltaic systems in your geographic region (the "***FMV***");
(ii) Purchase. You may purchase the System at a price equal to the FMV at that time plus any outstanding balance and applicable taxes (the "***Purchase Option Price***"), after which this Agreement will automatically terminate; or
(iii) Removal. You may request that we remove the System within ninety (90) days at no cost to you, after which this Agreement will automatically terminate.

PLEASE REVIEW THE FOLLOWING AUTOMATIC RENEWAL PROVISION CAREFULLY.

b) Automatic Renewal. If you do not elect any of the options set forth in Section 2(a) as of the due date of your final payment under this Agreement, this Agreement will automatically renew on a year-to-year basis at a price based on the anticipated performance of the System in year twenty-five (derived from the warrantied performance of the System described in Section 21(b) of the General Provisions) and a ten percent (10%) discount from the then-current average rate charged by your Utility (the "*Renewal Rate*"). You may cancel this automatic renewal provision prior to any subsequent renewal by contacting us at the number at the top of this Agreement.

YOU MAY HAVE ADDITIONAL RIGHTS RELATING TO RENEWAL. Please consult Exhibit C for more information.

(c) Early Purchase Option. In addition to your options at the end of the Initial Term, during a ninety (90) day period after the sixth (6^{th}) anniversary of the In-Service Date (the "***Early Purchase Period***"), you have an option to purchase the system at an amount equal to the greater of the Purchase Option Price and an amount equal to the sum of the remaining monthly payments of the Energy Price (based on our reasonable estimation of the energy to be produced) due to us during the Initial Term, discounted by five percent (5%), plus applicable taxes (the "***Prepayment Price***"). If you purchase the System, we will transfer the System to you "***As Is, Where Is***" (without any warranties) and we will retain all right and title to the System Interests (as that term is defined in Section 3(c)).

3. Price and Payment.

(a) Sale of Electricity. Starting on the In-Service Date, we will sell to you all electricity produced by the System, as measured in kilowatt-hours (the "***Energy***"), at the Energy Price (shown to the right →), plus applicable taxes. Each year of the Initial Term, on the anniversary of the In-Service Date, the Energy Price shall increase by two and nine-tenths percent (2.9%). You are responsible to pay the Energy Price for all Energy produced by the System as measured by the performance meter (the "***Meter***"), whether or not you actually consume the energy.

List Price: 0.17 $/kWh
0
$ 0.17

Energy Price ($/kWh):
Your Energy Price will increase 2.9% per year.

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An estimate of the System's annual Energy production will be provided to you in the Customer Packet; *but* we reserve the right to modify the size, production, or location of the System at the time of installation as required by applicable law or in our reasonable discretion.

You are required to maintain your Utility interconnection throughout the Initial Term as you will need to purchase electricity from the Utility in addition to the Energy produced by the System. We are not a utility or public service company. We are not subject to rate review or other regulations applicable to a public utility.

You must continue service with your Utility.

WE DO NOT WARRANT OR GUARANTEE (1) THE AMOUNT OF ENERGY PRODUCED BY THE SYSTEM FOR ANY PERIOD, (2) ANY COST SAVINGS, (3) THE EXISTENCE OF OR PRICING ASSOCIATED WITH ANY NET METERING PROGRAM, OR UTILITY OR GOVERNMENT INCENTIVE PROGRAM, OR (4) THE AVAILABILITY OR YOUR ELIGIBILITY FOR ANY TAX OR OTHER STATE AND FEDERAL INCENTIVES, WHICH ARE ALSO SUBJECT TO CHANGE. ACTUAL UTILITY RATES AND NET METERING COMPENSATION MAY GO UP OR DOWN AND ACTUAL SAVINGS MAY VARY. FOR FURTHER INFORMATION REGARDING RATES, YOU MAY CONTACT YOUR UTILITY.

(b) Payments. Following the In-Service Date, for each month of the Initial Term, we will send you an invoice reflecting the charges for the Energy produced by the System. If the System does not report Energy during a month (for any reason, including your failure to maintain internet), then the invoice will reflect the charges for estimated Energy produced by the System (as we determine in our reasonable discretion) (the "***Estimated Energy***"). If we bill you for Estimated Energy and we later determine that we have either overestimated or underestimated the actual Energy production, then we will adjust the next invoice with a non-refundable credit (for over-billing) or an additional charge (for under-billing). You will not be charged for Estimated Energy if we know the System is not working due to our fault. All payments are due within ten (10) days of the invoice date. You agree to make payments under this agreement in the manner you have selected in Section 1 of the General Provisions. You will pay the Energy Price in 300 monthly payments.

(c) Ownership of the System and the System Interests. This Agreement is for the sale of Energy, not the sale of the System or the System Interests. We own and hold all property rights in (i) the System; and (ii) any credits, rebates, incentives, allowances, tax benefits, or certificates that are attributed, allocated, or related to the System, the Energy, or environmental attributes thereof (collectively, the "***System Interests***"). Other than the Energy, and any rights to incentives, credits or rebates to which you may be entitled under state or federal law as a customer (please review Exhibit C for more details), you have no rights to the System or the System Interests, and you hereby disclaim and/or assign to us all right, title and interest in the System and the System Interests. If we request, you agree to execute all documents to allow us to be the exclusive owner of the System and the System Interests. You agree to keep the System and System Interests free from all liens, security interests, and encumbrances of any type. You agree to not take any action or allow any omission that could have the effect of impairing the value of the System or the System Interests. By entering into this Agreement, you will host a system that generates clean energy, but a third-party, and not you, will own the right to claim the clean energy attributes of the energy.

We will not place a lien on your home, but we will file a notice of our ownership of the System.

You and we agree that the System is our sole personal property and is not a "fixture" or any part of the "real property" associated with your home, as those terms may be defined by applicable law. We will not place a lien on your Property; however, you authorize us to make filings and recordings with relevant governmental authorities as may be necessary to provide notice of our ownership of the System and our interest in the System Interests, including (without limitation): notice filings, UCC-1 financing statements, and fixture filings.

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You are not allowed to touch, handle, operate, alter, repair, or otherwise modify the System or any component thereof or take any action that could void or impair any warranty relating to the System.

4. Customer Obligations.

(a) Your Representations and Warranties. You represent, warrant, and agree that each of the following is true and correct, and will remain true and correct throughout the Initial Term:

(i) all information you have provided to us is true, correct, and complete;
(ii) you own the Property, including the roof, in fee simple (in other words, you have full and exclusive ownership rights to the Property), or if your Property has been placed into a trust, you are the trustee;
(iii) your roof is in good condition and repair, without defects, sufficient to support the System;
(iv) you are at least eighteen (18) years of age;
(v) you have had the opportunity to review and discuss this Agreement with anyone you choose;
(vi) if there is more than one person signing this Agreement, each of you is responsible for all of the obligations under this Agreement (jointly and severally);
(vii) you are either a citizen of the United States or not exempt from paying United States federal income taxes;
(viii) you have customary property and liability insurance covering the Property;
(ix) you will use the Energy primarily for personal, family, or household purposes, and not to heat a swimming pool;
(x) you will ensure that the Property remains grid-connected at all times with the Utility;
(xi) you have access to a functioning internet connection with one (1) wired Ethernet port and a standard electrical outlet available; and
(xii) you have or will obtain all approvals necessary for us to install the System, including from your home owner's association, your mortgage lender, or your insurer.

(b) Your Property. You are responsible to ensure that your Property (including all electrical systems and the roof) is maintained in good condition and repair and in compliance with all permits, codes, and ordinances. We are not responsible for any existing violations of applicable building regulations or ordinances on your Property. You agree that we are not responsible for any damage or loss to your Property, personal property, fixtures, or other belongings caused by: (i) snow falling from your roof; (ii) animals or other pests under or near the System; (iii) other natural events or acts of god outside our reasonable control; or (iv) your Property not complying with applicable law. You are required to notify us of any easements, restrictions, or home owners association requirements.

At all times, you must keep your roof and home in good condition.

You hereby grant to us the right to access and use your Property to survey your roof and your home's electrical systems, install the System, operate and maintain the System, to enforce our rights under the Agreement, and to take any other action reasonably necessary under this Agreement. The foregoing rights of access to your Property shall constitute a license coupled with an interest and will be irrevocable until ninety (90) days after this Agreement terminates.

(c) Removing/Reinstalling Your System. If you need to repair your roof or other parts of your Property, or you, any government authority, or the Utility requires any change to the System, we will remove, reinstall, and modify, as required, the applicable portions of the System if you give us at least 30 days' notice. You will be

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required to pay a fee equal to our labor, equipment, and overhead costs to remove and reinstall the System (which pricing will be made available to you upon request), plus any applicable taxes. You will also be required to safely store the System after we remove it. If we are unable to reinstall the System within thirty (30) days after removal for any reason, then we will charge you for the Estimated Energy.

(d) Sunlight. You acknowledge and agree that the System's unobstructed access to sunlight is essential to us and is a material inducement to our entering into this Agreement. You agree to take all actions necessary to keep the System's access to sunlight the same as existed on the Transaction Date, including (without limitation): (i) you will not alter or allow your Property to be altered in any way that would obstruct sunlight, (ii) you will trim all trees and foliage; and (iii) you will not allow the emission of particulate matter, smoke, or other airborne impediments to obstruct the System's access to sunlight.

(e) Other Obligations. You shall promptly notify us if: (i) you notice any person or thing interfering with the operation of the System; (ii) your Property has any ordinance or permit violations or encumbrance that may prevent proper System permitting, installation, or operation; (iii) you take any emergency action with respect to the System; or (iv) you receive or otherwise acquire any System Interests, including any incentive payments. Your failure to promptly notify us of such matters shall be a Customer Default (as defined in Section 5(a)). In the event of an emergency affecting the System, you shall contact us immediately. If we are unable to timely respond, you may (at your own expense) contract with a licensed and qualified solar installer to remove the System as necessary to make repairs required by the emergency. You shall be responsible for any damage to the System that results from actions taken by you or your contractor.

(f) Taxes. You will pay all taxes assessed on or arising from installation or operation of the System, including without limitation any transaction-based taxes on the Energy produced by the System. You will not be responsible for any personal property taxes assessed on the System; *provided*, *however*, you are responsible for any real property taxes associated with your Property. It is your responsibility to verify that the System is not included as part of any real property tax assessment specific to your Property. Where applicable, you may be eligible for an exemption from any increase to real property taxes on your Property associated with installation of the System.

You are not responsible for personal property taxes assessed on the System.

(g) Sale of Your Property. You agree to notify us thirty (30) days prior to any sale or transfer of your Property. You have the following three (3) options upon a transfer of your Property:

If You Move:

1. You can transfer the Agreement to the buyer of your home, regardless of the buyer's credit rating;
2. You can prepay the Agreement; or
3. After the sixth anniversary, you can purchase the System.
4. We may relocate the System to your new home under certain circumstances.

(i) Assignment: the homebuyer may assume your rights under this Agreement by signing a transfer agreement. You will remain liable under this Agreement until the transferee assumes in writing all of your obligations.

(ii) Prepayment. You may prepay the Agreement by paying the Prepayment Price. After our receipt of an amount equal to the Prepayment Price, the buyer of your property may assume the obligations under the Agreement other than the payment obligations by signing a transfer agreement.

(iii) Transfer Purchase: In connection with a transfer of your Property that occurs any time after six (6) years after the In-Service Date, you may purchase the System by paying to us the Purchase Option Price at that time.

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(h) Relocation. We may remove the System and reinstall it on your new home; *provided* that each of the following requirements are satisfied, in our sole discretion:

(i) Your new home must: (A) be in a location with sun exposure that is not less than your current Property; (B) be located within our service territory and the service territory of the Utility; (C) have a roof type capable of supporting the System; (D) include roof sections where the System may be installed which are the same or similar in shape and size as the roof sections on the Property.

(ii) In order to evaluate the feasibility of relocating the System to your new home, you will be required to pay to us an amount equivalent to our costs associated with evaluating the new home ("***Evaluation Fee***").

(iii) If we determine, in our sole discretion, that relocating the System is feasible, then before we remove the System, you will: (A) pay to us all fees, our estimated labor, equipment, and overhead costs associated with removal, relocating, and reinstalling the System, including an amount equal to any loss of value in or recapture of System Interests (the "***Relocation Fee***"); (B) execute an amendment to this Agreement that identifies the new home and adjusts the Energy Price, as applicable, to a rate consistent with the location of the new home; and (C) provide any third party consents or releases required by us in connection with the new home.

5. Defaults.

(a) Customer Default. You will be in default under this Agreement upon the occurrence of any of the following (each, a "***Customer Default***"):

(i) you fail to make any payment under this Agreement within ten (10) days of its due date and such failure is not cured within ten (10) days after we give you written notice of such failure;

(ii) you fail to perform any obligation under this Agreement and such failure is not cured within thirty (30) days after we give you written notice of such failure;

(iii) you deny us access to your Property or fail to cooperate with us to successfully install or maintain the System;

(iv) your bankruptcy, insolvency, or admission of your inability to pay your debts as they mature; or

(v) your Property becomes subject to a foreclosure proceeding or you fail to perform any obligation which is secured by your Property.

(b) Default Remedies. Upon a Customer Default, we may exercise any or all of the following remedies: (i) terminate this Agreement and demand you pay the Default Payment, as that term is defined in Section 10 of the General Provisions; (ii) leave the System in place on your Property, but deny you use of the Energy it produces, which may be redirected and sold at our election; (iii) disconnect or take back the System as permitted by applicable law; (iv) engage a collection agency to collect payments from you; (v) report your default to credit reporting agencies; (vi) suspend our performance under this Agreement; and/or (vii) exercise any other remedy available to us in this Agreement or under applicable law. Our remedies set forth in this section are cumulative and not exclusive.

(c) Seller Default. We will be in default under this Agreement if we fail to perform any material obligation under this Agreement and we have not made diligent efforts to cure such default within a reasonable time after you give us written notice of such failure ("***Seller Default***").

If a Seller Default occurs and is continuing, you may terminate this Agreement and request removal of the System from your Property. To the fullest extent permitted under applicable law, you have no right to claim damages as

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a result of the termination of this Agreement, except for the actual costs to remove the System (if we fail to remove the System), and any damages to your Property that we cause in connection removal of the System.

RESIDENTIAL SOLAR POWER PURCHASE AGREEMENT – GENERAL PROVISIONS

These GENERAL PROVISIONS (the "***General Provisions***"), shall be interpreted with, and incorporated by reference in, the Residential Solar Power Purchase Agreement (the "***PPA***"). Capitalized terms in the General Provisions not otherwise defined shall have the meaning given them in the PPA.

The PPA, the General Provisions, along with the Customer Packet, any Change Orders, any required disclosures, and any amendments or addenda between you and any Vivint Solar entity shall be considered part of one transaction (the "***Agreement***").

1. Payment. You shall make payments to us by (a) automatic payment deduction from your designated checking account or (b) automatic charge to your credit card. It is your responsibility to ensure that there are adequate funds in your account or that you have an adequate credit limit to make payment as agreed.

The Energy Price and all other payments in this Agreement will include a seven dollar and fifty cents ($7.50) monthly discount if you allow us to automatically debit your checking account. You will not receive such seven dollar and fifty cents ($7.50) monthly discount if you choose to pay by any means other than automatic debit from your checking account (*e.g.*, credit card). You may update your payment information any time by calling us or by visiting account.vivintsolar.com.

If you are more than fifteen (15) days past due, you may be charged a late charge of fifteen dollars ($15). If you continue to fail to make any payment within ten (10) days after we give you written notice, then you will be in Customer Default under the Agreement and we may exercise all remedies available to us under the Agreement.

2. Governing Law. Except as set forth below in Section 5 of the General Provisions, this Agreement, and any instrument or agreement required hereunder, shall be governed by, and construed under, the internal laws of the state of California.

3. Limitation of Liability. NOTWITHSTANDING ANY BREACH OF THIS AGREEMENT, ANY FAILURE OF THE SYSTEM, OR ANY NEGLIGENT ACT THAT CAUSED ANY INJURY OR LOSS (WHETHER PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH) TO ANYONE, TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, WE AND YOU AGREE THAT, UNLESS SUCH INJURY OR LOSS WAS CAUSED BY A PARTY'S GROSS NEGLIGENCE, FRAUD, WILLFUL INJURY, OR VIOLATIONS OF LAW, SUCH PARTY'S LIABILITY ARISING OUT OF OR RELATING TO (1) SYSTEM REPAIRS OR REPLACEMENT UNDER THIS AGREEMENT, SHALL IN NO EVENT EXCEED THE DEFAULT PAYMENT, AND (2) DAMAGE TO PERSONS AND PROPERTY, SHALL IN NO EVENT EXCEED $2,000,000. YOU AND WE AGREE THAT THIS AMOUNT IS A FAIR REPRESENTATION OF THE DAMAGES THAT YOU OR WE EXPECT TO INCUR IN THE CASE OF ANY INJURY OR LOSS HEREUNDER.

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, NEITHER YOU NOR WE MAY BRING A CLAIM AGAINST THE OTHER PARTY OR SUCH PARTY'S AFFILIATES, OWNERS, DIRECTORS, EMPLOYEES, AGENTS, CONTRACTORS, OR SUCCESSORS AND ASSIGNS (COLLECTIVELY, THE "***RELATED PARTIES***") FOR ANY SPECIAL, EXEMPLARY, INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES (WHETHER OR NOT THE CLAIM THEREFOR IS BASED ON CONTRACT, TORT, DUTY IMPOSED BY LAW, OR OTHERWISE), IN CONNECTION WITH, ARISING OUT OF, OR IN ANY WAY RELATED TO THE TRANSACTIONS CONTEMPLATED BY THIS AGREEMENT OR ANY ACT OR OMISSION OR EVENT OCCURRING IN CONNECTION THEREWITH. YOU FURTHER AGREE THAT NO CLAIM, LAWSUIT, OR ANY OTHER LEGAL OR ARBITRATION PROCEEDING IN CONNECTION WITH, ARISING OUT OF, OR IN

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ANY WAY RELATED TO THIS AGREEMENT MAY BE BROUGHT MORE THAN ONE (1) YEAR AFTER THE INCIDENT GIVING RISE TO SUCH CLAIM, OR AS LIMITED BY APPLICABLE LAW.

4. Indemnification. To the fullest extent permitted by applicable law, you agree to indemnify, advance expenses, and hold harmless us and our Related Parties from any and all claims, actions, costs, expenses (including reasonable attorneys' fees and expenses), damages, liabilities, penalties, losses, obligations, injuries, demands, and liens of any kind or nature in connection with, arising out of, or in any way related to your breach of this Agreement, your negligence or willful misconduct, or your violation of law. Your indemnification obligations under this section shall not apply if the harm or damage that is the basis for such claim occurred while one of our employees or agents was at your Property and such harm or damage was caused by the negligence or willful misconduct of such employee or agent.

5. Arbitration of Disputes and Class Waiver. Unless prohibited by applicable law and unless you opt out, you and we agree that if any Dispute (as defined below) arises from or relates to this Agreement or the breach thereof, the Parties shall engage in alternative dispute resolution. The Parties shall first attempt to settle the Dispute by participating in good faith in mediation (as defined below) administered by the American Arbitration Association ("***AAA***") with a mediator selected from the AAA National Roster of Mediators. If within sixty (60) days after service of a written demand for mediation, the mediation does not result in settlement of the Dispute, then any unresolved Dispute arising from or relating to this Agreement or breach thereof shall be resolved by binding arbitration (as defined below). Such arbitration shall be administered by the AAA before a sole arbitrator in accordance with AAA's Consumer Arbitration Rules. Judgment on the award rendered by the sole arbitrator may be entered in any court having jurisdiction thereof. You also agree to bring claims against us only in your individual capacity and YOU ARE WAIVING THE RIGHT TO INITIATE OR PARTICIPATE IN A CLASS ACTION OR SIMILAR PROCEEDING.

- What is mediation? Mediation is an informal negotiation assisted by a neutral third party (the mediator). Pursuant to the Parties' Agreement, mediation is a precondition to any arbitration.
- What is arbitration? An alternative to a court case. In arbitration, a third-party arbitrator ("***TPA***") resolves "Disputes" in a hearing. It is less formal than a court case.
- Is arbitration different from court and jury trials? Yes. The hearing is private. There is no jury. It is usually less formal, faster, and less expensive than a lawsuit. Pre-hearing fact finding (called "discovery") is limited. Appeals are limited. The arbitrator's findings are binding, and courts rarely overturn arbitration awards.
- Who does this cover? You, us, and certain Related Parties (defined above). Either you or we may, after the required mediation and without the other's consent, elect to resolve disputes by mandatory, binding arbitration.
- What does this cover? All Disputes (except certain Disputes about this clause). This governs all disputes that would usually be decided in court and are between us (or any Related Party) and you, including without limitation all claims related to or arising out of this Agreement, the System or our relationship with you ("***Disputes***"). Disputes include claims related to amendments, Lease Disclosures, Change Orders, collections, privacy and Customer Information, claims related to the validity of this Agreement, AND THE ARBITRABILITY OF ANY DISPUTE(S). In short, Disputes has the broadest reasonable meaning.
- Who handles the mediation and arbitration? American Arbitration Association ("AAA"). The arbitration company will be the AAA, 1.800.778.7879, www.adr.org.
- What are the rules of the arbitration? Those in this clause along with the AAA Rules. Arbitrations are conducted under this Clause and the applicable AAA Active Rules and Procedures in effect at the time the arbitration is commenced. This Agreement is also subject to the AAA Consumer Arbitration Rules pursuant to the Consumer Due Process Protocol, which set forth certain protections to you (including a maximum filing fee). Any other arbitration rules that conflict with this Clause do not apply.

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- Where will the arbitration hearing be held? In your hometown area. If the Parties do not agree to the locale where the hearing is to be held, the AAA will determine the location of the hearing. You can find more information in the AAA Policy on Consumer Arbitrations, which is available here - https://www.adr.org/sites/default/files/Consumer_Rules_Web_0.pdf.
- Are you giving up any rights? Yes. For Disputes subject to this clause, you give up your right to:
  - have juries decide Disputes;
  - have courts decide Disputes;
  - serve as a private attorney general or in a representative capacity;
  - join a Dispute you have with a dispute by other consumers;
  - bring or be a class member in a class action or class arbitration; and
  - have a jury trial.
- Can you or another consumer start class arbitration? No. AAA is not allowed to handle any Dispute between the Parties on a class or representative basis. All Disputes subject to this clause must be decided in an INDIVIDUAL arbitration. This clause will be void if a court rules that the TPA can decide a Dispute on a class basis and the court's ruling is not reversed on appeal.
- What law applies? The Federal Arbitration Act ("FAA"). This Agreement involves interstate commerce. *THUS,* the FAA governs this clause. The TPA must apply substantive law consistent with the FAA. The TPA must honor statutes of limitation and privilege rights. Punitive damages are governed by the constitutional standards that apply in judicial proceedings.
- Will anything you do make this clause ineffective? No. This clause stays in force even if you: (1) cancel this Agreement; (2) default, renew, prepay, or pay the Agreement in full; or (3) go into or through bankruptcy.

Will this clause survive termination of this Agreement? Yes. This clause will remain in effect for Disputes that commence even after the Agreement has terminated.

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BY INITIALING, YOU AGREE TO ARBITRATION AND WAIVE THE RIGHT TO A JURY TRIAL.

6. Force Majeure. If either you or we are unable to perform any obligation under this Agreement because of a Force Majeure Event, such affected Party will be excused from performance affected by such Force Majeure Event. "***Force Majeure Event***" shall mean any event, condition, or circumstance beyond the control of the affected Party which, by the exercise of due foresight, such Party could not reasonably have been expected to avoid, and is unable to overcome, including, *but not limited to*, action or inaction by a Utility or failure to obtain or maintain a permit, license, consent, or approval (*provided* that such action has been timely requested and diligently pursued), labor dispute, flood, earthquake, volcano, fire, lightning, wind, war, act of god, unavailability of electricity from the Utility, equipment, supplies of products, power surge caused by someone other than the affected Party, or failure of equipment not under the control of the affected Party. In no event shall a Force Majeure Event excuse you from any of your payment obligations under this Agreement.

7. Amendments and Waivers. This Agreement (including all exhibits and notices attached hereto) may only be amended or modified by an instrument in writing signed by both you and us.

8. Entire Agreement. This Agreement, including without limitation the Customer Packet, constitutes the entire agreement between you and us, and supersedes all prior oral and written communications relating hereto. If you sign a PPA after the Transaction Date relating to the same Property and System before that System has received PTO, the later-signed PPA shall supersede and replace the prior-signed PPA in its entirety.

9. Termination. (a) *Your Termination Rights*. You may terminate the Agreement after your right to cancel under the Notice of Cancellation has expired if a Seller Default has occurred as set forth in Section 5(c) of the PPA by delivering written notice of termination to us. (b) *Our Termination Rights*. We may terminate this Agreement

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prior to commencement of installation work or if a Customer Default has occurred as set forth in Section 5(a) of the PPA by delivering written notice of termination to you. (c) *Consequences of Termination*. Unless we transfer the System to you, we will remove the System, if it has been installed, within ninety (90) days after any termination or cancellation of this Agreement. If we elect to terminate this Agreement, we will have no further liability to you.

10. Default Payments. If this Agreement is terminated or cancelled for any reason, other than if this Agreement is cancelled pursuant to the Notice of Cancellation, terminated pursuant to Section 9 of the General Provisions, or terminated due to a Seller Default or a Force Majeure Event, you agree to pay us an amount equal to the sum of the Estimated Energy for the rest of the Term, discounted by five percent (5%) per year, loss of expected benefits from the System and the System Interests, our reasonable attorney's fees, and our other costs and losses including costs of removal of the System, plus any applicable taxes (collectively, the "***Default Payment***"). After you pay us the Default Payment, we will transfer ownership of the System to you on an "As Is, Where Is" basis; *provided* that we will retain all rights to the System Interests. YOU AGREE THAT THE DEFAULT PAYMENT FAIRLY REFLECTS THE VALUE OF THE SYSTEM AND IS A FAIR REPRESENTATION OF THE DAMAGES AND LOSSES THAT WE MAY INCUR AS A RESULT OF A CUSTOMER DEFAULT.

11. Data concerning you, the System, and your Property. We may collect and store: nonpublic personal information about you, the System, your energy usage, your credit report, and other related information; and may install, operate, and maintain an energy consumption monitoring device on your Property that we may use to collect and store information about energy usage at your Property (collectively, "***Data***"). You agree that we may use, store, and disclose the Data to our assignees, affiliates, actual or prospective lenders, financing parties, investors, insurers, and acquirers. You also agree to provide to us directly, or work with us and your Utility to authorize your Utility to provide to us, Data associated with your energy usage throughout the Initial Term.

We use certain physical and technical safeguards that are designed to improve the integrity and security of Data in our possession and control. We cannot, however, ensure or warrant the security of all Data or guarantee that Data may not be accessed or disclosed by breach of our physical or technical safeguards. So long as no Customer Default has occurred or is continuing under the Agreement, we will make certain Data available to you via the Vivint Solar Account Center, *available at:* https://account.vivintsolar.com.

You agree that we may share your name, contact information, Property location, and other information we have collected or obtained about you, including the Data ("***Customer Information***") with our affiliates (including Vivint Inc., Solar Rights Alliance, and their affiliates). You authorize us, our affiliates, and others that may act on our behalf to make calls and send SMS text messages to you for marketing and other business purposes. You may opt-out of receiving marketing communications by calling or emailing our customer service department at help@vivintsolar.com.

BY INITIALING, YOU AGREE THAT WE MAY SHARE CUSTOMER INFORMATION WITH OUR AFFILIATES, AND THAT OUR AFFILIATES MAY CONTACT YOU.

12. Our Transfer. We may assign, sell, or transfer (in whole or in part) this Agreement without your consent and without notice. If an assignee agrees in writing to assume all of our rights and obligations under this Agreement, we will have no further liability or obligation to you upon the effective date of such assignment.

13. Binding Effect. This Agreement shall be binding upon and benefit you and us and our and your respective Related Parties, legal representatives, successors, and permitted assigns. Except as expressly provided in this Agreement, you may not assign this Agreement (or any of your obligations or rights under it) without our prior

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written and signed consent. Any purported assignment by you without our prior written and signed consent shall be null and void.

14. Survival. After termination or expiration of this Agreement, any provisions which by their nature are intended to survive such termination or cancellation shall survive.

15. Severability. If any provision of this Agreement is held to be invalid, prohibited, voidable, or otherwise unenforceable by an arbitrator or court of competent jurisdiction, this Agreement shall be considered divisible and such provision shall be deemed inoperative to the extent it is deemed invalid, prohibited, voidable, or unenforceable, and in all other respects this Agreement shall remain in full force and effect; *provided*, *however*, that if any such provision may be made enforceable by limitation thereof, then such provision shall be deemed to be so limited and shall be enforceable to the maximum extent permitted by applicable law.

16. Counterparts. This Agreement may be executed in one or more counterparts, and all such counterparts shall be deemed to constitute one instrument. A facsimile or portable document format ("pdf") shall constitute an original for purposes hereof.

17. Publicity. You agree and hereby authorize us to use you and your Property's voice, photograph, video, and likeness in print media, radio, television, e-mail, social media, web materials, and any audio or video recording. We will not disclose your personally identifying information (except as provided in Section 11 of the General Provisions).

18. System Hazards. The System may contain hazardous materials, which could pose dangers related, but not limited, to health hazards, fire hazards, high-voltage hazards, mechanical damage, severe personal injury and even death. Please consult the manufacturer's user's manual and warranty materials for handling and operation information, as well as guidance on proper disposal.

19. Autodialed Telephone Calls and Text Messages. You consent to receive autodialed telephone calls and text messages from us, our affiliates, our contractors, or anyone else on our behalf at any telephone number that you have provided or later provide to us, including the telephone number set forth on the first page of this Agreement. These telephone calls and text messages may relate to any aspect of this Agreement or your relationship with us and may be sent using an automatic telephone dialing system and may contain a prerecorded or artificial voice message. Standard call and text message charges may apply from your wireless provider, and you agree that we will not be liable for any such fees. If you would like to receive promotional calls and text messages from us, please review and initial the agreement below – you do not have to agree to receive these promotional calls and text messages to do business with us. To the extent you have the right to revoke the above consent under applicable law, you may do so only by contacting us at help@vivintsolar.com.

BY INITIALING HERE, YOU ALSO AGREE THAT WE (AND OUR AFFILIATES, CONTRACTORS, OR ANYONE ELSE ON OUR BEHALF) MAY INITIATE MARKETING TELEPHONE CALLS AND TEXT MESSAGES TO YOU AT 9512428402 . THESE CALLS OR MESSAGES MAY BE SENT WITH AN AUTOMATIC TELEPHONE DIALING SYSTEM AND MAY CONTAIN A PRERECORDED OR ARTIFICIAL VOICE MESSAGE.

20. Credit Authorization. In connection with the execution of this Agreement and at any time during the Term, you agree that we may (a) obtain your credit rating and consumer report from credit reporting agencies; (b) report your payment performance to credit reporting agencies; and (c) disclose this and other information to our assignees, affiliates, actual or prospective lenders, financing parties, investors, insurers, and acquirers.

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21. Warranties.

(a) *Our Limited Warranty*. Unless provided otherwise in Exhibit C, we will warranty all of our work associated with installation of the System, as follows:

(i) unless the System is installed on a tar-and-gravel or built-up roof, then the System will be free from material defects that we cause in workmanship for twenty-five (25) years after installation is completed, and any rooftop penetrations we make in connection with installation will be watertight for ten (10) years after installation is completed;

(ii) if the System is installed on a tar-and-gravel or built-up roof, then the System will be free from material defects that we cause in workmanship for twenty-five (25) years after installation is completed, and the roof will be free from damage we cause that results in a roof leak for twelve (12) months after installation.

To make a claim, please contact us at help@vivintsolar.com or 877.404.4129. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

(b) *Warranty Exclusions*. The limited warranties set forth above in Section 21(a) of the General Provisions do not cover problems resulting from: (i) your acts or omissions, including your failure to abide by the terms of this Agreement; (ii) exposure to harmful materials and chemicals; (iii) any Force Majeure Event; (iv) vandalism, theft, or tampering with the System by anyone; (v) damage caused by hail or ball strikes; and (vi) any other cause beyond our reasonable control. Our warranty and maintenance obligations may be transferred to a third party.

(c) *Manufacturer Warranties*. We do not provide any warranty to You with respect to any component of the System. Any manufacturer's warranty is for Our benefit as owner of the System and is independent of the limited warranties described above in Section 21(a). The System's solar modules carry a minimum manufacturer's warranty that: (i) during the first ten (10) years of use, the modules' electrical output will not degrade by more than ten percent (10%) from the originally rated output; and (ii) during the first twenty-five (25) years of use, the modules' electrical output will not degrade by more than twenty percent (20%) from the originally rated output. During the Term, we will enforce these warranties as owner of the System.

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION OF THE FACE HEREOF. EXCEPT AS SET FORTH IN THIS SECTION 21, AND TO THE FULLEST EXTENT PERMITTED UNDER APPLICABLE LAW, WE MAKE NO OTHER WARRANTY TO YOU OR ANY OTHER PERSON, WHETHER EXPRESS, IMPLIED, OR STATUTORY, AS TO THE MERCHANTABILITY OR FITNESS FOR ANY PURPOSE OF THE EQUIPMENT, INSTALLATION, DESIGN, OPERATION, OR MAINTENANCE OF THE SYSTEM; THE PRODUCTION OR DELIVERY OF ENERGY; OR ANY OTHER ASSOCIATED SERVICE OR MATTER HEREUNDER, ALL OF WHICH WE HEREBY EXPRESSLY DISCLAIM. TO THE EXTENT THAT ANY IMPLIED WARRANTY MAY NOT BE DISCLAIMED UNDER APPLICABLE LAW, SUCH IMPLIED WARRANTY SHALL BE OF A DURATION NO GREATER THAN THAT OF THE LIMITED WARRANTY SET FORTH IN THIS SECTION 21. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. TO THE FULLEST EXTENT PERMITTED UNDER APPLICABLE LAW, OUR LIABILITY FOR ANY BREACH OF ANY WARRANTY IS LIMITED TO REPAIRING THE SYSTEM OR YOUR PROPERTY TO THE EXTENT

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REQUIRED UNDER THIS AGREEMENT. YOU ACKNOWLEDGE THAT WE ARE RELYING ON THIS AS A CONDITION AND MATERIAL INDUCEMENT TO ENTER INTO THIS AGREEMENT.

22. Disconnection. There may be circumstances where we are required to turn off or disconnect the System due to requirements of the Utility or government authority or conditions on your Property that may affect the safe operation of the System. Except in the case of a condition caused by our negligence, you agree to pay us for the Estimated Energy that would have been produced by the System during any period of shutdown or disconnection of the System.

23. Lenders' Rights. In order to clarify your and our obligations in the event of a foreclosure of the Property, and to ensure compliance of this Agreement with Fannie Mae's Selling Guide Topic B2 3-04 (as published on July 3, 2019) (the "***Fannie Mae Requirements***"), notwithstanding anything to the contrary contained in this Agreement, you and we agree as follows: *(a) Home Value.* The System should not be included in the appraised value of the Property. *(b) Utility Power.* You are required to maintain access and connection to the Utility at all times throughout the Term. *(c) Debt-to-Income.* Because this Agreement is a power purchase agreement (not a lease or loan), your payment under this Agreement should be excluded from the debt-to-income (DTI) ratio in accordance with the Fannie Mae Requirements. Notwithstanding the foregoing, we provide this information to you for informational purposes only. We do not provide any representation or guarantee concerning the decisions that may be made by any financing party or property transferee in the future. *(d) Damage to the Property.* We will repair any damage to the Property or your belongings that we cause, except as limited elsewhere in this Agreement. Upon removal of the System, we will repair and restore all rooftop penetrations to be free from leaks. *(e) Customer's Property Insurance.* We agree not to be named loss payee or a named insured on your property insurance policy covering your Property. *(f) Foreclosure.* If the Property is transferred to another person or entity by reason of foreclosure, trustee's sale, deed in lieu of foreclosure, or other proceeding for the enforcement of a security instrument on the Property, the transferee (including its successors and assigns, the "***Foreclosure Transferee***") may elect one of the following options: (i) request that we remove the System within ninety (90) days, and, to the extent this Agreement runs with the land, terminate this Agreement; (ii) assume the obligations in writing under this Agreement and become the beneficiary hereunder, without payment of any transfer charge or similar fee; or (iii) enter into a new agreement with us on terms no less favorable than this Agreement. In addition to electing one of the foregoing options, the Foreclosure Transferee shall be required to provide written notice to us concerning the date of the foreclosure and documentation reasonably satisfactory to us that evidences the Foreclosure Transferee's ownership of the Property. *(g) Notice of System Ownership.* You consent to and agree that we will file a notice of ownership in the real property records where the Property is located pursuant to the terms of this Agreement. You and we agree that the notice is not nor should it be construed as a title impediment or an encumbrance on the Property. Other than our ownership rights in the System and the System Interests, and our right to access the Property to install, operate, and maintain the System during the Term, we have no property right, security interest, or lien in or on the Property.

24. Our Insurance:

(a) *Commercial General Liability Insurance (CGL).* As of the Transaction Date, Vivint Solar Developer, LLC and our affiliates carry commercial general liability insurance written by Axis Specialty Europe (Policy No. 3776500119ES) in the amount of $1,000,000 per occurrence. For more information, visit https://www.vivintsolar.com/solar-insurance.

(b) *Workers' Compensation Insurance.* As of the Transaction Date, Vivint Solar Developer, LLC and our affiliates carry workers' compensation insurance for all employees written by Zurich American Insurance Company (NAIC #: 16535) and American Zurich Insurance Company (NAIC No.: 40142)

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in the amount of $1,000,000 per occurrence. For more information, visit https://www.vivintsolar.com/solar-insurance.

(c) *Property Insurance.* As of the Transaction Date, Vivint Solar Developer, LLC and their affiliates carry property insurance for all Vivint Solar properties written by Lloyds of London Syndicates (Policy No. PW1900065) in the amount of $1,000,000 for occurrences during installation. For more information, visit https://www.vivintsolar.com/solar-insurance.

(d) *Casualty Event*. If the System is damaged or destroyed by fire, storm, flood, earthquake, or other disaster or accident (each, a "***Casualty Event***") fully covered by our insurance, we will repair or replace the damaged portions of the System as we deem necessary. If the System is damaged or destroyed by a Casualty Event not fully covered by our insurance, we may, at our option: repair or replace the damaged portions of the System as we deem necessary, or terminate this Agreement and convey the System in its then-existing condition, "As Is, Where Is", to you for no additional consideration.

25. PRESCREEN AND OPT-OUT NOTICE. **THIS "PRESCREENED" OFFER OF CREDIT IS BASED ON INFORMATION IN YOUR CREDIT REPORT INDICATING THAT YOU MEET CERTAIN CRITERIA. THIS OFFER IS NOT GUARANTEED IF YOU DO NOT MEET OUR CRITERIA. IF YOU DO NOT WANT TO RECEIVE PRESCREENED OFFERS OF CREDIT FROM US AND OTHER COMPANIES, CALL THE CONSUMER REPORTING AGENCIES TOLL-FREE, 888.567.8688; OR WRITE: EXPERIAN OPT OUT, DMA MAIL PREFERENCE SERVICE, PO BOX 643, CARMEL, NY 10512; TRANSUNION OPT OUT REQUEST, P.O. BOX 505 WOODLYN, PA 19094; EQUIFAX INFORMATION SERVICES, LLC, P.O. BOX 740123 ATLANTA, GA 30374-0123, OR VISIT WWW.OPTOUTPRESCREEN.COM**

26. Electronic Records. You may be entitled by law to receive certain information "in writing". You agree that all information, documents, disclosures, notices, and agreements between you and us in electronic form (collectively, "***Electronic Records***") will be deemed to be "in writing." You further agree that we may use and obtain from you electronic signatures (such as by clicking, checking, or signing using a digital pen) in the processing of Electronic Records. We will provide the Electronic Records to you by emailing them to you at the most recent e-mail address that we have on file and/or by making Electronic Records available to you at account.vivintsolar.com.

You must notify us of any change in your e-mail address. If we send an Electronic Record to you, but you do not receive it because the most recent e-mail address that we have on file for you is incorrect, out of date, blocked by your service provider, filtered by your service provider as "spam" or "junk mail", or you are otherwise unable to receive the Electronic Record, we will be deemed to have provided the Electronic Record to you. You must have a computer with an Internet connection, a compatible web browser, Adobe Acrobat Reader version 8.0 and above, and a valid and accessible e-mail account.

You may request a paper copy of any Electronic Record, and we will send your paper copy to you via U.S. mail within ninety (90) days. You may opt-out of receiving Electronic Records by calling or emailing our customer service department at help@vivintsolar.com.

DS **BY INITIALING, YOU AGREE TO RECEIVE DISCLOSURES FROM US ELECTRONICALLY, OTHERWISE AGREE TO THE PROVISIONS OF THIS SECTION 26 AND ACKNOWLEDGE YOU HAVE REVIEWED THESE GENERAL PROVISIONS.**

[SIGNATURE PAGE FOLLOWS]

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SIGNATURE PAGE AND NOTICE TO CUSTOMERS

A. **LIST OF DOCUMENTS TO BE INCORPORATED INTO THE CONTRACT.** These documents are incorporated as part of this Agreement and apply to the relationship between you and us: (1) Residential Solar Power Purchase Agreement, (2) General Provisions, (3) Customer Packet; and (4) Change Orders, as applicable.

B. **WE HAVE NOT GUARANTEED, PROMISED OR OTHERWISE REPRESENTED ANY REDUCTION IN ELECTRICITY COSTS IN RELATION TO THE SYSTEM THAT WILL BE INSTALLED ON YOUR PROPERTY.**

C. IT IS NOT LEGAL FOR US TO ENTER YOUR PREMISES UNLAWFULLY OR COMMIT ANY BREACH OF THE PEACE TO REMOVE GOODS INSTALLED UNDER THIS AGREEMENT.

D. IF YOU DO NOT ELECT ANY OF THE END-OF-TERM OPTIONS SET FORTH IN SECTION 2 OF THE PPA, THIS AGREEMENT WILL AUTOMATICALLY RENEW ON A YEAR-TO-YEAR BASIS. CONSULT SECTION 2 OF THE PPA FOR MORE INFORMATION.

E. YOU RISK THE LOSS OF ANY PAYMENTS MADE TO A SALES REPRESENTATIVE.

F. You have the right to require us to have a performance and payment bond.

G. **DO NOT SIGN THIS AGREEMENT IF THIS AGREEMENT CONTAINS ANY BLANK SPACES. You are entitled to a completely filled in copy of this Agreement, signed by both you and us, before any work may be started.**

H. **YOU, THE CUSTOMER, MAY CANCEL THIS TRANSACTION AT ANY TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE TRANSACTION DATE OR, IF LATER, UNTIL THE START OF ANY WORK AT OR NEAR YOUR PROPERTY ASSOCIATED WITH INSTALLATION OF THE SYSTEM. SEE THE ATTACHED NOTICE OF CANCELLATION FOR AN EXPLANATION OF THIS RIGHT.**

X **THE LAW REQUIRES THAT THE CONTRACTOR GIVE YOU A NOTICE EXPLAINING YOUR RIGHT TO CANCEL. CHECK THIS BOX IF THE CONTRACTOR HAS GIVEN YOU A "NOTICE OF THE THREE-DAY RIGHT TO CANCEL."**

REPRESENTATIVE:

Signature: DocuSigned by: 78187F930AE9457... (DocuSigned)

Printed Name: Nick Hansen

Salesperson No.: 107861 SP

Date: May 26, 2020 | 6:35 PM MDT

FOR OFFICE USE ONLY

THIS AGREEMENT IS NOT EFFECTIVE NOR BINDING UPON VIVINT SOLAR DEVELOPER, LLC UNTIL SIGNED BY AN AUTHORIZED REPRESENTATIVE.

VIVINT SOLAR DEVELOPER, LLC

Signature: Gerson Calero

Printed Name: Gerson Calero

Date: 6/01/2020

Processing No: 9501770

CUSTOMER(S):

Signature: DocuSigned by: CD1FD6B2283642F... (DocuSigned)

Printed Name: Carole Oliver

Date: May 26, 2020 | 6:35 PM MDT

Signature:

Printed Name:

Date:

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EXHIBIT A - NOTICE OF THREE-DAY RIGHT TO CANCEL

(Customer Copy)

Transaction Date: June 01, 2020 | 6:35 PM MDT *Service No.:* 6378837

YOU, THE BUYER, HAVE THE RIGHT TO CANCEL THIS CONTRACT WITHIN THREE BUSINESS DAYS OR (IF LATER) UNTIL THE START OF ANY WORK AT OR NEAR YOUR PROPERTY ASSOCIATED WITH INSTALLATION OF THE SYSTEM. YOU MAY CANCEL BY E-MAILING, MAILING, FAXING, OR DELIVERING A WRITTEN NOTICE TO THE CONTRACTOR AT THE CONTRACTOR'S PLACE OF BUSINESS BY MIDNIGHT OF THE THIRD BUSINESS DAY AFTER YOU RECEIVED A SIGNED AND DATED COPY OF THE CONTRACT THAT INCLUDES THIS NOTICE. INCLUDE YOUR NAME, YOUR ADDRESS, AND THE DATE YOU RECEIVED THE SIGNED COPY OF THE CONTRACT AND THIS NOTICE.

IF YOU CANCEL, THE CONTRACTOR MUST RETURN TO YOU ANYTHING YOU PAID WITHIN 10 DAYS OF RECEIVING THE NOTICE OF CANCELLATION. FOR YOUR PART, YOU MUST MAKE AVAILABLE TO THE CONTRACTOR AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS YOU RECEIVED IT, ANY GOODS DELIVERED TO YOU UNDER THIS CONTRACT OR SALE OR, YOU MAY, IF YOU WISH, COMPLY WITH THE CONTRACTOR'S INSTRUCTIONS ON HOW TO RETURN THE GOODS AT THE CONTRACTOR'S EXPENSE AND RISK.

IF YOU DO MAKE THE GOODS AVAILABLE TO THE CONTRACTOR AND THE CONTRACTOR DOES NOT PICK THEM UP WITHIN TWENTY (20) DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATION. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO THE SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO THE SELLER AND FAIL TO DO SO, THEN YOU REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE CONTRACT.

TO CANCEL THIS TRANSACTION, E-MAIL, MAIL, FAX, OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE, OR ANY OTHER WRITTEN NOTICE TO VIVINT SOLAR DEVELOPER, LLC AT 1800 W ASHTON BLVD, LEHI, UT 84043, ATTN: PROCESSING DEPARTMENT PRIOR TO 6/08/2020 OR (IF LATER) UNTIL THE START OF ANY WORK AT OR NEAR YOUR PROPERTY ASSOCIATED WITH INSTALLATION OF THE SYSTEM.

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EXHIBIT B - NOTICE OF CANCELLATION

(Customer Copy)

Transaction Date: June 01, 2020 | 6:35 PM MDT *Service No.:* 6378837

YOU MAY CANCEL THIS TRANSACTION, WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE (3) BUSINESS DAYS FROM THE ABOVE DATE OR (IF LATER) UNTIL THE START OF ANY WORK AT OR NEAR YOUR PROPERTY ASSOCIATED WITH INSTALLATION OF THE SYSTEM.

IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE CONTRACT OR SALE, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 DAYS FOLLOWING RECEIPT BY THE SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO THE SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THIS CONTRACT OR SALE, OR YOU MAY, IF YOU WISH, COMPLY WITH INSTRUCTIONS OF THE SELLER REGARDING THE RETURN SHIPMENT OF THE GOODS AT THE SELLER'S EXPENSE AND RISK.

IF YOU DO MAKE THE GOODS AVAILABLE TO THE SELLER AND THE SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATION. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO THE SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO THE SELLER AND FAIL TO DO SO, THEN YOU REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE, OR ANY OTHER WRITTEN NOTICE, OR SEND A TELEGRAM TO VIVINT SOLAR DEVELOPER, LLC AT 1800 W ASHTON BLVD, LEHI, UT 84043, ATTN: PROCESSING DEPARTMENT NOT LATER THAN MIDNIGHT OF 6/08/2020 OR (IF LATER) UNTIL THE START OF ANY WORK AT OR NEAR YOUR PROPERTY ASSOCIATED WITH INSTALLATION OF THE SYSTEM.

I HEREBY CANCEL THIS TRANSACTION.

Date: _____

Customer's Signature: _____

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NOTICE OF CANCELLATION

(Vivint Solar Copy)

Transaction Date: June 01, 2020 | 6:35 PM MDT *Service No.:* 6378837

YOU MAY CANCEL THIS TRANSACTION, WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE (3) BUSINESS DAYS FROM THE ABOVE DATE OR (IF LATER) UNTIL THE START OF ANY WORK AT OR NEAR YOUR PROPERTY ASSOCIATED WITH INSTALLATION OF THE SYSTEM.

IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE CONTRACT OR SALE, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 DAYS FOLLOWING RECEIPT BY THE SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO THE SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THIS CONTRACT OR SALE, OR YOU MAY, IF YOU WISH, COMPLY WITH INSTRUCTIONS OF THE SELLER REGARDING THE RETURN SHIPMENT OF THE GOODS AT THE SELLER'S EXPENSE AND RISK.

IF YOU DO MAKE THE GOODS AVAILABLE TO THE SELLER AND THE SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATION. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO THE SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO THE SELLER AND FAIL TO DO SO, THEN YOU REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE, OR ANY OTHER WRITTEN NOTICE, OR SEND A TELEGRAM TO VIVINT SOLAR DEVELOPER, LLC AT 1800 W ASHTON BLVD, LEHI, UT 84043, ATTN: PROCESSING DEPARTMENT NOT LATER THAN MIDNIGHT OF 6/08/2020 OR (IF LATER) UNTIL THE START OF ANY WORK AT OR NEAR YOUR PROPERTY ASSOCIATED WITH INSTALLATION OF THE SYSTEM.

I HEREBY CANCEL THIS TRANSACTION.

Date: _____

Customer's Signature: _____

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EXHIBIT C - CALIFORNIA - DISCLOSURES

1. Mechanics' Lien Warning. Anyone who helps improve your property, but who is not paid, may record what is called a mechanics' lien on your property. A mechanics' lien is a claim, like a mortgage or home equity loan, made against your property and recorded with the county recorder. Even if you pay your contractor in full, unpaid subcontractors, suppliers, and laborers who helped to improve your property may record mechanics' liens and sue you in court to foreclose the lien. If a court finds the lien is valid, you could be forced to pay twice or have a court officer sell your home to pay the lien. Liens can also affect your credit. To preserve their right to record a lien, each subcontractor and material supplier must provide you with a document called a "20-day Preliminary Notice." This notice is not a lien. The purpose of the notice is to let you know that the person who sends you the notice has the right to record a lien on your property if he or she is not paid. BE CAREFUL. The Preliminary Notice can be sent up to 20 days after the subcontractor starts work or the supplier provides material. This can be a big problem if you pay your contractor before you have received the Preliminary Notices. you will not get Preliminary Notices from your prime contractor or from laborers who work on your project. The law assumes that you already know they are improving your property. PROTECT YOURSELF FROM LIENS. You can protect yourself from liens by getting a list from your contractor of all the subcontractors and material suppliers that work on your project. Find out from your contractor when these subcontractors started work and when these suppliers delivered goods or materials. Then wait 20 days, paying attention to the Preliminary Notices you receive. PAY WITH JOINT CHECKS. One way to protect yourself is to pay with a joint check. When your contractor tells you it is time to pay for the work of a subcontractor or supplier who has provided you with a Preliminary Notice, write a joint check payable to both the contractor and the subcontractor or material supplier. For other ways to prevent liens, visit CSLB's Website at www.cslb.ca.gov or call CSLB at 800.321.2752. REMEMBER, IF YOU DO NOTHING, YOU RISK HAVING A LIEN PLACED ON YOUR HOME. This can mean that you may have to pay twice, or face the forced sale of your home to pay what you owe. Pursuant to the terms of this Agreement, if you fail to make any payment when due hereunder, we may file a lien on your Property.

2. Mechanics' Lien Removal. Upon satisfactory payment being made for any portion of the work performed, we, prior to any further payment being made, shall furnish to you a full and unconditional release from any potential lien claimant claim or mechanics lien authorized pursuant to Section 8400 and 8404 of the California Civil Code for that portion of the work for which payment has been made.

3. Disclosure of Personal Information To Third-Parties For Direct Marketing Purposes. You have the right to request and obtain from us once per year, free of charge, information about any personal information we disclosed to third parties for direct marketing purposes in the preceding calendar year, in accordance with CA Civil Code § 1798.83. If you would like to make such a request, please submit your request in writing to: Online Privacy Coordinator, Vivint Solar Legal Department, 1800 W Ashton Blvd, Fifth Floor, Lehi, Utah 84043.

4. Note About Extra Work and Change Orders. Extra Work and Change Orders become part of the contract once the order is prepared in writing and signed by the parties prior to the commencement of work covered by the new change order. The order must describe the scope of the extra work or change, the cost to be added or subtracted from the contract, and the effect the order will have on the schedule of progress payments. We are not required to perform additional work or changes without written approval in a "Change Order" before any of the new work is started. Extra work or a Change Order is not enforceable against you as the buyer unless the Change Order also identifies all of the following in writing prior to commencement of any work covered by such Change Order: (i) the scope of work encompassed by such Change Order; (ii) the amount to be added or subtracted from the Agreement; and (iii) the effect the order will make in the progress payments or the completion date. our failure to comply with the requirements of this paragraph does not preclude the recovery of compensation for work performed based upon legal or equitable remedies designed to prevent unjust

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enrichment. Pursuant to the terms of this Agreement, the initial design and installation of the System shall be done at our sole cost and expense, and the above notice does not apply to such work.

5. Information About the Contractors' State License Board (CSLB). The CSLB is the state consumer protection agency that licenses and regulates construction contractors. Contact CSLB for information about the licensed contractor you are considering, including information about disclosable complaints, disciplinary actions, and civil judgments that are reported to CSLB. Use only licensed contractors. If you file a complaint against a licensed contractor within the legal deadline (usually four years), CSLB has authority to investigate the complaint. If you use an unlicensed contractor, CSLB may not be able to help you resolve your complaint. Your only remedy may be in civil court, and you may be liable for damages arising out of any injuries to the unlicensed contractor or the unlicensed contractor's employees. For more information: VISIT: CSLB's website at www.cslb.ca.gov; CALL: CSLB at 800.321.2752; WRITE: CSLB at P.O. Box 26000, Sacramento, CA 95826. Vivint Solar Developer, LLC *(EIN: 80-0756438)* is a licensed contractor in California, C-46 Contractor License No. 973756. For information about our licenses please visit http://www.vivintsolar.com/licenses.

6. Notice of Independent Energy Producer Contract. You acknowledge and agree that We will record a "Notice of an Independent Solar Energy Producer Contract" along with the property records to Your Property with the county recorder's office, pursuant to California Public Utilities Code § 2869.

7. Manufacturer Warranties. In addition to the solar panel manufacturer warranties described in the agreement, the other System components carry a minimum manufacturer's warranty of ten (10) years against defects or component breakdowns.

8. Incentives. Subject to the terms of the Agreement, we will keep the System operational for the entire expected duration of any performance-based incentive paid by your Utility. If the System fails to remain operational during such period, then we may have to reimburse the Utility on a pro-rated basis for the applicable portion of the incentive received during which period the System was not operational. If the reason for such non-operation is due to your failure to comply with the Agreement, including any Customer Default, then you shall reimburse the Utility (if required) on a pro-rated basis for the applicable portion of the incentive received during which period the System was not operational.

9. Automatic Renewal. THIS AGREEMENT CONTAINS AN AUTOMATIC RENEWAL PROVISION IN SECTION 2(b). IF YOU DO NOT NOTIFY US OF YOUR CHOICE UNDER SECTION 2(a) BY SENDING THE APPLICABLE COMPLETED FORM TO US EITHER BY E MAIL AT HELP@VIVINTSOLAR.COM OR BY U.S. MAIL AT OUR ADDRESS FIRST SET FORTH ABOVE AT LEAST THIRTY (30) DAYS PRIOR TO THE END OF THE TERM, THEN (UNLESS WE ELECT TO TERMINATE THIS AGREEMENT) THIS AGREEMENT WILL AUTOMATICALLY RENEW ON A YEAR-TO-YEAR BASIS, AT TEN PERCENT (10%) LESS THAN THE THEN-CURRENT AVERAGE RATE CHARGED BY YOUR UTILITY UNTIL YOU NOTIFY US IN WRITING OF YOUR ELECTION TO CANCEL AT LEAST THIRTY (30) DAYS PRIOR TO THE END OF THE RENEWAL TERM.

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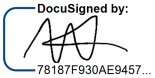
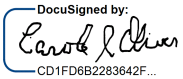
Certificate Of Completion

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Preferred Language:
Contract Version:
State:
Utility:
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Document Pages: 24
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Vivint Solar
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Signer Events	Signature	Timestamp
Nick Hansen nick.hansen@vivintsolar.com Sales Manager Vivint Solar Security Level: Email, Account Authentication (None)	DocuSigned by:  78187F930AE9457...	Sent: 5/26/2020 6:20:48 PM Viewed: 5/26/2020 6:21:34 PM Signed: 5/26/2020 6:21:43 PM
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Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Carole Oliver charlie.o01@yahoo.com Security Level: Email, Account Authentication (None)	DocuSigned by:  CD1FD6B2283642F...	Sent: 5/26/2020 6:21:44 PM Viewed: 5/26/2020 6:23:42 PM Signed: 5/26/2020 6:28:55 PM
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In Person Signer Events	Signature	Timestamp

Editor Delivery Events	Status	Timestamp

Agent Delivery Events	Status	Timestamp

Intermediary Delivery Events	Status	Timestamp

Certified Delivery Events	Status	Timestamp

Carbon Copy Events	Status	Timestamp

Witness Events	Signature	Timestamp

Notary Events	Signature	Timestamp

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Completed	Security Checked	5/26/2020 6:28:55 PM

Payment Events	Status	Timestamps

Electronic Record and Signature Disclosure

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, Vivint Solar (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through your DocuSign, Inc. (DocuSign) Express user account. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to these terms and conditions, please confirm your agreement by clicking the 'I agree' button at the bottom of this document.

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At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. For such copies, as long as you are an authorized user of the DocuSign system you will have the ability to download and print any documents we send to you through your DocuSign user account for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a $0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. To indicate to us that you are changing your mind, you must withdraw your consent using the DocuSign 'Withdraw Consent' form on the signing page of your DocuSign account. This will indicate to us that you have withdrawn your consent to receive required notices and disclosures electronically from us and you will no longer be able to use your DocuSign Express user account to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through your DocuSign user account all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact Vivint Solar:
You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:
To contact us by email send messages to: nic.johnson@vivintsolar.com

To advise Vivint Solar of your new e-mail address
To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at nic.johnson@vivintsolar.com and in the body of such request you must state: your previous e-mail address, your new e-mail address. We do not require any other information from you to change your email address..
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To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an e-mail to nic.johnson@vivintsolar.com and in the body of such request you must state your e-mail address, full name, US Postal address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with Vivint Solar
To inform us that you no longer want to receive future notices and disclosures in electronic format you may:

i. decline to sign a document from within your DocuSign account, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
ii. send us an e-mail to nic.johnson@vivintsolar.com and in the body of such request you must state your e-mail, full name, IS Postal Address, telephone number, and account number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

Operating Systems:	Windows2000? or WindowsXP?
Browsers (for SENDERS):	Internet Explorer 6.0? or above
Browsers (for SIGNERS):	Internet Explorer 6.0?, Mozilla FireFox 1.0, NetScape 7.2 (or above)
Email:	Access to a valid email account
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	•Allow per session cookies •Users accessing the internet behind a Proxy Server must enable HTTP 1.1 settings via proxy connection

** These minimum requirements are subject to change. If these requirements change, we will provide you with an email message at the email address we have on file for you at that time providing you with the revised hardware and software requirements, at which time you will have the right to withdraw your consent.

Acknowledging your access and consent to receive materials electronically
To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please verify that you were able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format on the terms and conditions described above, please let us know by clicking the 'I agree' button below.
By checking the 'I Agree' box, I confirm that:

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- I can print on paper the disclosure or save or send the disclosure to a place where I can print it, for future reference and access; and

- Until or unless I notify Vivint Solar as described above, I consent to receive from exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to me by Vivint Solar during the course of my relationship with you.

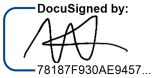
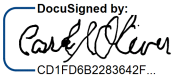
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Preferred Language:
Contract Version:
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Document Pages: 22
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Time Zone: (UTC-07:00) Mountain Time (US & Canada)

Envelope Originator:
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1800 Ashton Blvd
Lehi, UT 84043
srv-docusign.neo@vivintsolar.com
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Status: Original
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srv-docusign.neo@vivintsolar.com
Location: DocuSign

Signer Events	Signature	Timestamp
Nick Hansen nick.hansen@vivintsolar.com Sales Manager Vivint Solar Security Level: Email, Account Authentication (None)	DocuSigned by:  78187F930AE9457...	Sent: 5/26/2020 6:29:40 PM Viewed: 5/26/2020 6:30:23 PM Signed: 5/26/2020 6:30:28 PM
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Electronic Record and Signature Disclosure: Not Offered via DocuSign		
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In Person Signer Events	Signature	Timestamp

Editor Delivery Events	Status	Timestamp

Agent Delivery Events	Status	Timestamp

Intermediary Delivery Events	Status	Timestamp

Certified Delivery Events	Status	Timestamp

Carbon Copy Events	Status	Timestamp

Witness Events	Signature	Timestamp

Notary Events	Signature	Timestamp

Envelope Summary Events	Status	Timestamps
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Signing Complete	Security Checked	5/26/2020 6:35:38 PM
Completed	Security Checked	5/26/2020 6:35:38 PM

Payment Events	Status	Timestamps

Electronic Record and Signature Disclosure

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

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Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. To indicate to us that you are changing your mind, you must withdraw your consent using the DocuSign 'Withdraw Consent' form on the signing page of your DocuSign account. This will indicate to us that you have withdrawn your consent to receive required notices and disclosures electronically from us and you will no longer be able to use your DocuSign Express user account to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through your DocuSign user account all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact Vivint Solar:
You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:
To contact us by email send messages to: nic.johnson@vivintsolar.com

To advise Vivint Solar of your new e-mail address
To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at nic.johnson@vivintsolar.com and in the body of such request you must state: your previous e-mail address, your new e-mail address. We do not require any other information from you to change your email address..
In addition, you must notify DocuSign, Inc to arrange for your new email address to be reflected in your DocuSign account by following the process for changing e-mail in DocuSign.

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To inform us that you no longer want to receive future notices and disclosures in electronic format you may:

i. decline to sign a document from within your DocuSign account, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
ii. send us an e-mail to nic.johnson@vivintsolar.com and in the body of such request you must state your e-mail, full name, IS Postal Address, telephone number, and account number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

Operating Systems:	Windows2000? or WindowsXP?
Browsers (for SENDERS):	Internet Explorer 6.0? or above
Browsers (for SIGNERS):	Internet Explorer 6.0?, Mozilla FireFox 1.0, NetScape 7.2 (or above)
Email:	Access to a valid email account
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	•Allow per session cookies •Users accessing the internet behind a Proxy Server must enable HTTP 1.1 settings via proxy connection

** These minimum requirements are subject to change. If these requirements change, we will provide you with an email message at the email address we have on file for you at that time providing you with the revised hardware and software requirements, at which time you will have the right to withdraw your consent.

Acknowledging your access and consent to receive materials electronically
To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please verify that you were able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format on the terms and conditions described above, please let us know by clicking the 'I agree' button below.
By checking the 'I Agree' box, I confirm that:

- I can access and read this Electronic CONSENT TO ELECTRONIC RECEIPT OF ELECTRONIC RECORD AND SIGNATURE DISCLOSURES document; and

- I can print on paper the disclosure or save or send the disclosure to a place where I can print it, for future reference and access; and

- Until or unless I notify Vivint Solar as described above, I consent to receive from exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to me by Vivint Solar during the course of my relationship with you.

DWELLING INSURANCE QUOTATION

CALIFORNIA FAIR PLAN PROPERTY INSURANCE (800) 339-4099 cfpnet.com

Quotation Date: 10/26/2026
Quotation Expiration Date: 11/25/2026
Quotation Number: CFPQ0103146567
Account Reference: 0103080647

INSURED NAME AND MAILING ADDRESS
TEST TEST
22787 Wild Geranium Ln

Moreno Valley, CA 92557

PROPERTY LOCATION
22787 Wild Geranium Ln

Moreno Valley, CA 92557

CONTACT YOUR INSURANCE BROKER WITH QUESTIONS
Epitome Insurance Solutions, Inc.
420 N Mckinley St Ste 111-369
Corona, CA 92879-8099
PHONE NUMBER (951) 801-4151

YOUR MORTGAGE COMPANY

Quotation Amount $1,033.73

Payment Plan	Down Payment	Frequency/Installment
11 Pay	$176.82	Monthly/$90.64
3 Pay	$417.99	Every 3 months/$314.62
Or Pay In Full	**$1,033.73**	

Payment must be received by 11/25/2026 or the quotation will lapse and a new application will need to be submitted.
Pay online 24/7 via Credit Card or E-Check at:
https://action.cfpnet.com/#/make-payment
Automatic Payments are available after paying the initial down payment

For Overnight Mail Only:
Lockbox Services 840244
ATTN: CALIFORNIA FAIR PLAN ASSOCIATION
3440 FLAIR DRIVE
EL MONTE, CA 91731

- Refer to the quotation documentation forms for all details on coverage, effective date, requirements, restrictions, and general information. Do not include any forms with your payment other than the payment coupon. If necessary, policy correspondence may be emailed to cfpuw@cfpnet.com or mailed to PO Box 76924 Los Angeles, CA 90076.
- If the check is not honored when we first present it to your financial institution, or an online payment is reversed for any reason, a policy will not be issued. Any notice we may send conditionally acknowledging payment of premium will be void if California FAIR Plan Association has not received payment, in good funds, by the payment due date. If we have cashed the check or otherwise accepted your payment, it will be refunded. A new application will need to be submitted.
- Returned payments will incur a $25.00 fee. Each installment incurs a $4.50 fee, and it is included in the amount due.

Tear along the perforation

Broker Copy

PAYMENT COUPON

Write your Quotation Number on your check
Make sure to include this payment coupon

Min. Amount Due (11 Pay): $176.82
3 Pay: $417.99
Pay In Full: **$1,033.73**
Code: 001 ID: 03080647

Quotation Expiration Date: **11/25/2026**
Quotation Number: CFPQ0103146567
Amount Remitted: $

Epitome Insurance Solutions, Inc.
420 N Mckinley St Ste 111-369
Corona, CA 92879-8099

CALIFORNIA FAIR PLAN ASSOCIATION
PO BOX 840244
LOS ANGELES, CA 90084-0244

California FAIR Plan Association

DWELLING INSURANCE QUOTATION

(E-QUOTED)

CALIFORNIA FAIR PLAN PROPERTY INSURANCE
725 S. Figueroa Street, Suite 3900
Los Angeles, CA 90017
(800) 339-4099
www.cfpnet.com

YOUR INSURANCE BROKER
Epitome Insurance Solutions, Inc.
420 N Mckinley St Ste 111-369
Corona, CA 92879-8099
PHONE NUMBER (951) 801-4151

DATE OF THIS NOTICE 10/26/2026
QUOTATION NUMBER CFPQ0103146567
QUOTATION EXPIRATION DATE 11/25/2026

APPLICANT NAME AND MAILING ADDRESS
TEST TEST
22787 Wild Geranium Ln
Moreno Valley, CA 92557

PROPERTY LOCATION
22787 Wild Geranium Ln
Moreno Valley, CA 92557

RATING INFORMATION

YEAR BUILT	OCCUPANCY	# OF UNITS	CONSTRUCTION TYPE	DEDUCTIBLE
1985	Owner	1	Frame	$2500

COVERAGES AND PERILS INSURED AGAINST

	SELECTED COVERAGES		LIMITS
☑	A - Dwelling	$	589,000
«img: OS»	B – Other Structures *see reverse*	$	25,000
☑	C – Personal Property	$	88,350
☑	D – Fair Rental Value	$	58,900
☑	Ordinance or Law Coverage	$	58,900
☑	Debris Removal (additional)	$	10,000
☑	Extended Dwelling Coverage	$	147,250
☑	Dwelling Replacement Cost		INCLUDED
☑	Inflation Guard		INCLUDED
☐	Personal Property Replacement Cost		NOT INCLUDED
☑	Fences	$	10,000
☑	Permitted Incidental Occupancy	$	0
☐	Plants, Shrubs and Trees	$	0
☐	Outdoor Radio and TV Equipment	$	0
☐	Awnings	$	0
☐	Signs	$	0
☐	Improvements, Alterations and Additions	$	0

	PERILS INSURED AGAINST	PREMIUM
☑	Fire or Lightning, Internal Explosion and Smoke Damage	$801.88
☑	Extended Coverages	$194.44
☑	Vandalism or Malicious Mischief	$37.41

Total Annual Premium (tentative) ** $1,033.73

The FAIR Plan does not offer Extended Replacement Cost Coverage. Please visit the Department of Insurance website at www.insurance.ca.gov to use their Homeowners Coverage Comparison Tool to see if a policy offering Extended Replacement Cost of at least 50% is available with another carrier.

**** See Additional Terms and Conditions**

THIS OFFER OF COVERAGE IS VOID IF THE PREMIUM IS NOT RECEIVED AT THE FAIR PLAN'S OFFICE BY

11/25/2026

IMPORTANT NOTICES

Please read carefully the Terms and Conditions on the other side of this form. This Dwelling Insurance Quotation is provisional and is subject to change. In case of loss we cover only that part of the loss which exceeds the deductible shown. Insurance is quoted for only those coverages, endorsements and perils shown above as selected (✓). A one year policy will be issued on the captioned risk upon our receipt of the premium as indicated.

MESSAGE BOARD

- ✓ Have you or your broker searched the standard market for a company that may be able to provide more comprehensive coverage?
- ✓ Please be sure to read the Important Information letter and Additional Terms and Conditions included with this Quotation.

Underwritten by DB Insurance Co., Ltd. (U.S. Branch) - AM Best "A" Rated

California DIC Quote

Named Insured: TEST TEST
Risk Address: 22787 WILD GERANIUM LN
Risk City, State Zip: MORENO VALLEY, CA 92557-6019

Quote Effective Date: 10/26/2026 - 10/26/2027

Producer: EPITOME INSURANCE SOLUTIONS, INC
Producer License Number: 0G44981
Producer Code: 10003897
Producer Phone Number: (951) 801-4151
Quote Number: Q5651755
Quote Date: 10/26/2026 4:09 PM

This is a quote only and coverage is not bound unless the risk meets the underwriting guidelines and payment is received. Based on the underwriting guidelines, the premium and/or coverage(s) could change.

SELECTED COVERAGES AND LIMITS OF LIABILITY

The insurance afforded is only with respect to the following coverage as are indicated by specific premium charges. The limit of the company's liability against each such coverage shall be as stated herein, subject to all of the terms of this policy.

COVERAGE	LIMIT / SELECTION	PREMIUM
Coverage A - Dwelling	$589,000	$1,062
Coverage B - Other Structures	$58,900	Included
Coverage C - Personal Property	$88,350	($88)
Coverage D - Loss Of Use	$58,900	Included
Coverage E - Personal Liability	$300,000	$75
Coverage F - Medical Payments to Others	$1,000	Included
Policy Deductible	$2,500	($53)
Replacement Cost Coverage for Roofing and Roof Components	Coverage Applied	Included
Limited Water Coverage	$44,175	Included
Ordinance or Law Coverage	$58,900	$53
Water Backup	$10,000	$115
Loss Assessment Coverage	$1,000	Included
Named Peril of Theft	$5,000	Included
Evacuation Reimbursement Coverage	$500	Included
Limited Animal Liability	$10,000	Included
Equipment Breakdown Coverage	Selected	$70
Difference in Conditions	Selected	Included
Newly Acquired Home	Selected	($96)
Swimming Pool Surcharge	Selected	$60
	TOTAL PREMIUM:	$1,198
	INSPECTION FEE:	$50
	POLICY FEE:	$35
	TOTAL POLICY PREMIUM:	$1,283

Agency Fee $175.00 not included in premium.
Paid at point of sale.

#CRU4Q-26263843

HOMEOWNERS PROPOSAL

PROPOSAL IS BASED ON THE INFORMATION PROVIDED, IS SUBJECT TO RATES IN EFFECT ON THE EFFECTIVE DATE, AND DOES NOT IMPLY ACCEPTANCE OR COVERAGE BY THE INSURER.

Thank you for considering SageSure to help you protect your American Dream.

Property Coverages	Limit
DWELLING - REPLACEMENT COST Helps rebuild your home with similar, new materials after a covered loss.	$632,000
OTHER STRUCTURES Insures unattached structure, such as pool houses, gazebos, sheds, and more.	$63,200
PERSONAL PROPERTY - REPLACEMENT COST Helps replace your belongings with new, similar replacements.	$189,600
LOSS OF USE Helps with expenses while your home is restored after a covered loss.	$126,400

Liability Coverages	Limit
PERSONAL LIABILITY (PER OCCURRENCE) Includes defense costs outside limits and no aggregate limit restrictions.	$300,000
MEDICAL PAYMENTS (PER PERSON) Helps with immediate costs when someone is injured on your property.	$1,000

Deductibles	Amount
ALL OTHER PERILS DEDUCTIBLE For all causes of loss unless otherwise noted.	$2,500
EQUIPMENT BREAKDOWN COVERAGE	$500
SERVICE LINE COVERAGE For your property's underground utility lines claims.	$500

Agency Fee $175.00 not included in premium.
Paid at point of sale.

TOTAL PREMIUM

$3,791.35

See premium itemizations on the next page

ISSUED BY
SureChoice Underwriters Reciprocal Exchange

POLICY
HO3 — Homeowners

POLICY PERIOD
Nov. 27, 2026 – Nov. 27, 2027

INSURED & MAILING ADDRESS
ROBERT WETZEL
22787 WILD GERANIUM LN
MORENO VALLEY, CA 92557

PREMISES LOCATION
Same as mailing address

INSURANCE REPRESENTATIVE
FOR POLICY UPDATES & RISK GUIDANCE
SHARP, GEDSALA
EPITOME INSURANCE SOLUTIONS, INC
9348 MAGNOLIA AVE
RIVERSIDE, CA 92503
(951) 801-4151
info@epitomeinsurance.com

BROKER OF RECORD
SageSure Insurance Managers LLC
CA #0I67524

Optional Coverages	Amount
ADDITIONAL AMOUNTS OF INSURANCE	25%
INCREASED LAW AND ORDINANCE	10% - Included
EQUIPMENT BREAKDOWN	$100,000
WATER BACK-UP & SUMP DISCHARGE OR OVERFLOW	$10,000
SERVICE LINE COVERAGE	$10,000
BUSINESS PROPERTY - INCREASED LIMIT	$2,500 - Included

Property & Risk Details That Shape Your Premium

FINISHED SPACE SQ. FOOTAGE	1,699
YEAR BUILT	1985
ROOF AGE	6
CONSTRUCTION	Frame
STRUCTURE TYPE	Single Family (free standing)
STORIES	2
ROOF SHAPE	Gable - greater than 50%
ROOF COVERING	Concrete/Clay Tiles
EXTERIOR WALL	Stucco
OPENING PROTECTION TYPE	Unknown
FOUNDATION	Slab
INSURANCE SCORE RANGE (1-8)	5 - Good

PREMIUM DETAILS

PREMIUM EXCLUDING FEES	$3,262.00
SURPLUS CONTRIBUTION	$245.00
MGA/POLICY FEE	$95.00
SURPLUS LINES TAX	$110.24
STAMPING FEE	$6.61
EMPA FEE	$0.00
INSPECTION FEE	$72.50
DISCOUNT & CREDITS	Applied

- Perimeter Non-Combustible Zone
- No Gutters – Any Structure
- No Combustible Fencing 10 ft to Dwelling
- No Combustible Fence
- Metal Gutters/Gutter Guards
- Non-Combustible Barrier

TOTAL* **$3,791.35**

SPECIAL CA DISCLOSURES

*Full-pay and 2-pay, or 4-pay installment plans are available. All installment payments include a nonrefundable fee, and the first installment payment also includes one-time, non-refundable setup fee. Setup and installment fees vary based on your policy premium. First and subsequent installment amounts inclusive of fees for this policy are as follows: 2-pay: $2,493.35 | $1,312.00, 4-pay: $1,841.35 | $1,978.00.

There are no installment fees on EasyPay selections or full-pay direct bill or mortgagee bill options. A 25% minimum earned premium applies.

The policy and inspection fees are flat expense charges to cover the costs of administrating your policy and are nonnegotiable if coverage is cancelled after the policy effective date.