Ways to contact us

Request a large print bill 1-800-655-4555

Customer service numbers	*Relay calls accepted*
General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Multicultural services	
Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:
Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400

www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on **www.sce.com/bill**	
Mail-in	Check or Money order	
In Person	Authorized payment locations	1-800-747-8908
Phone	QuickCheck	1-800-950-2356
	Debit & credit card	1-833-425-1440
Other	PayPal, Venmo, Apple Pay and Google Pay	

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 10/21/26.

- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill *or have a question about your service, please call* ***Southern California Edison (SCE)*** *customer support at* ***1-800-655-4555****. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/ complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:*

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	*English*	*Spanish*
TTY/VCO/HCO to Voice	*1-800-735-2929*	*1-800-855-3000*
Voice to TTY/VCO/HCO	*1-800-735-2922*	*1-800-855-3000*
Speech-to-Speech Relay	*1-800-854-7784*	*1-800-854-7784*

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information, complete the form below and return it to SCE

Change of mailing address: 700966419936

STREET#	STREET NAME		APARTMENT #
CITY		STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS		

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF $ _____

☐ Every Month ☐ One Month only

Select one box only and sign below for EAF:

_____

Your cost varies by time of day

Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am	12am - 8am
	9pm - 12am	9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

Usage		Avg. cost		Total cost
Mid peak	17 kWh	x $0.44647	=	$7.59
Off peak	36 kWh	x $0.29750	=	$10.71
Super off peak	53 kWh	x $0.24491	=	$12.98
	106 kWh			$31.28 Energy Charges
				-$6.36 Other credits/charges
				$24.92 Total

Costs are rounded and include applicable energy charges from SCE. During season or price changes, averages are used. To view all charges and credits and to calculate your bill, refer to **Details of your new charges**.

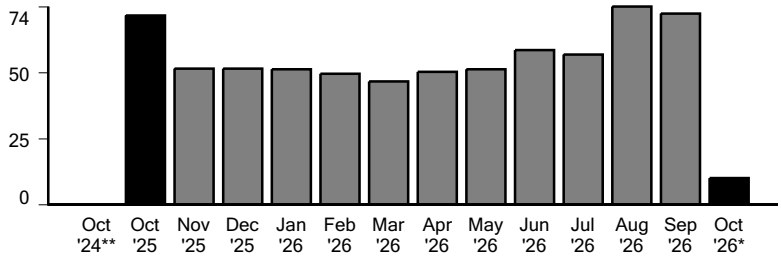
Your past and current electricity usage

For meter 222011-773997 from 10/02/26 to 10/20/26

Total electricity you used this month in kWh	**106**

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 71.28 This year: 9.96



* Irregular billing period
** No data available

Details of your new charges

Your rate: TOU-D-PRIME-CARE
Billing period: 10/02/26 to 10/20/26 (19 days)

Delivery charges - *Cost to deliver your electricity*

Base services charge	19 days x $0.19684	$3.74
Energy-Winter		
Mid peak	17 kWh x $0.22975	$3.91
Off peak	36 kWh x $0.21665	$7.80

(Continued on next page)

Details of your new charges (continued)

Super off peak	53 kWh x $0.20054	$10.63
CARE discount		-$10.13

Generation charges *- Cost to generate your electricity*

SCE		
Energy-Winter		
Mid peak	17 kWh x $0.21627	$3.68
Off peak	36 kWh x $0.08096	$2.91
Super off peak	53 kWh x $0.04428	$2.35
Subtotal of your new charges		$24.89
State tax	106 kWh x $0.00030	$0.03
Your new charges		**$24.92**

Your Delivery charges include:
- *$2.64 transmission charges*
- *$26.10 distribution charges*
- *$2.75 public purpose programs charge*
- *$0.92 new system generation charge*

Your Generation charges include:
- *$0.02 competition transition charge*
- *-$0.46 power charge indifference adjustment (PCIA)*

Your overall energy charges include:
- *$0.23 franchise fees*

Additional information:
- *Service voltage: 240 volts*
- *Base services charge includes the CARE discount*

Rate Identification Number - RIN

USCA-SCSC-0500-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Stay in Control

If you're behind on payments, enrolled in a payment plan, or facing disconnection, we offer options and energy management solutions to help you stay in control of your bill and costs. Learn more at www.sce.com/billsupport.

Southern California Edison Company
2025 Power Content Label

Emissions, Power Sources, Unbundled RECs	Default Rate (Retail Sales)	100% Green Rate (Retail Sales)	50% Green Rate (Retail Sales)	Enhanced Community Renewable (Retail Sales)	DAC and CSGT (Retail Sales)	SCE Total (Retail Sales, Other end Uses, & Losses)	CA Utility Average (Retail Sales, Other end Uses, & Losses)
Greenhouse Gas Emissions Intensity (lbs of CO_2e emitted per megawatt hour)	**421**	**0**	**206**	**0**	**0**	**457**	**384**
Renewable and Zero-Carbon Resources	**63%**	**100%**	**81%**	**100%**	**100%**	**59%**	**67%**
Fossil Fuels	**37%**	**0%**	**19%**	**0%**	**0%**	**41%**	**33%**
Biomass & Biogas	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**
Geothermal	**6%**	**0%**	**3%**	**0%**	**0%**	**5%**	**5%**
Eligible Hydroelectric	**1%**	**0%**	**0%**	**0%**	**0%**	**1%**	**1%**
Solar	**23%**	**100%**	**61%**	**100%**	**100%**	**22%**	**25%**
Wind	**12%**	**0%**	**6%**	**0%**	**0%**	**11%**	**14%**
RPS Eligible Renewables-Subtotal	**41%**	**100%**	**71%**	**100%**	**100%**	**39%**	**46%**
Large Hydroelectric	**5%**	**0%**	**2%**	**0%**	**0%**	**4%**	**10%**
Nuclear	**14%**	**0%**	**7%**	**0%**	**0%**	**14%**	**10%**
Emerging Technologies	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**
Other	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**
Natural Gas	**5%**	**0%**	**3%**	**0%**	**0%**	**5%**	**11%**
Coal & Petroleum	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**2%**
Unspecified Power (92% fossil fuels)	**35%**	**0%**	**17%**	**0%**	**0%**	**39%**	**21%**
Total	**100%**	**100%**	**100%**	**100%**	**100%**	**100%**	**100%**
Retail sales covered by retired unbundled RECs	**4%**	**0%**	**0%**	**0%**	**0%**	**N/A**	**N/A**

- This label does not reflect compliance with the Renewables Portfolio Standard (RPS), which measures the use of tracking instruments called Renewable Energy Credits (RECs) over the course of multi-year compliance periods. RECs that are purchased separately from the renewable energy ("Unbundled RECs") can be used for RPS compliance, but they do not factor into the power mixes or GHG emissions intensities above.
- GHG intensity figures exclude biogenic CO_2 and emissions from geothermal sources and grandfathered imports of firmed-and-shaped energy. For detailed information about all GHG emissions from California's retail electricity suppliers, visit the CEC webpage at the link below.
- Unspecified power is electricity purchased from a genericized pool on the open market. In 2025, 92% of unspecified power came from fossil fuels (natural gas, coal, and petroleum) and 8% came from renewables and zero-carbon resources (RPS-eligible and other renewables, large hydroelectric, and nuclear).

Southern California Edison Company
https://www.sce.com/wps/portal/home/regulatory/document-library/customer-connection-notices/

California Energy Commission - Power Source Disclosure
https://www.energy.ca.gov/programs-and-topics/programs/power-source-disclosure-program/power-content-label