



ACCOUNT NUMBER 0060 6622 1954 2  
SERVICE FOR  
KRISTINA LAROSA  
23638 BARREGO WAY  
RAMONA, CA 92065

DATE MAILED Feb 20, 2026  
sdge.com

Page 1 of 8

Beware of scams! We never ask for banking info via phone, email or text. We won't demand immediate payment or threaten power shut-off. Learn more at [sdge.com/avoid-scams](https://sdge.com/avoid-scams).

When it comes to SDG&E pricing plans, you have options. Go to [MyEnergyCenter.com](https://MyEnergyCenter.com); select Billing > Pricing Plans.

## Net Energy Metering Annual True-Up Bill

Your account has been settled and all applicable generation credits have been applied. Your Net Energy Metering True-Up Statement is enclosed. Please pay the amount due, if applicable, which is provided on this bill by the due date indicated. If you have any questions, please email at [info@sdge.com](mailto:info@sdge.com) or call 1-800-411-7343.

 **Debt forgiveness:** SDG&E's Arrearage Management Payment (AMP) plan can help income-qualified customers reduce past-due account balances. For details, call 1-800-411-SDGE (7343) or visit [sdge.com/AMP](https://sdge.com/AMP).

 You are currently receiving the CARE discount

## Account Summary

|                         |                  |
|-------------------------|------------------|
| Previous Balance        | -\$143.20        |
| Payment Received        | -.00             |
| Credit Balance          | - \$143.20       |
| Current Charges         | + 5.80           |
| <b>Total Amount Due</b> | <b>-\$137.40</b> |

## Summary of Current Charges

(See page 3 for details)

|                                 | Billing Period              | Usage   | Amount(\$)    |
|---------------------------------|-----------------------------|---------|---------------|
| Electric                        | Jan 15, 2026 - Feb 12, 2026 | -23 kWh | 5.80          |
| CCA Electric Generation         |                             |         | .00           |
| <b>Total Charges this Month</b> |                             |         | <b>\$5.80</b> |

(Continued on next page)

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



ACCOUNT NUMBER  
0060 6622 1954 2

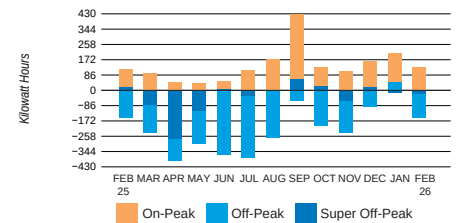
PAY ONLINE  
[MyEnergyCenter.com](https://MyEnergyCenter.com)

SERVICE ADDRESS: 23638 BARREGO WAY RA 92065

KRISTINA LAROSA  
RICHARD LAROSA  
23638 BARREGO WAY  
RAMONA, CA 92065-4207

No payment is due.  
Your account has a credit balance of  
\$137.40

## Electric Usage History (Total kWh used)



|                                                                                     |                                         |
|-------------------------------------------------------------------------------------|-----------------------------------------|
|  | <b>-23</b> kWh used                     |
| <b>-0.8</b>                                                                         | Daily avg kWh                           |
| <b>5.8</b>                                                                          | Daily avg kWh last month                |
| <b>32.4%</b> ↓                                                                      | Change in daily avg kWh from last year  |
| <b>113.6%</b> ↓                                                                     | Change in daily avg kWh from last month |
| <b>6.2</b>                                                                          | Max monthly demand                      |
| <b>8.4</b>                                                                          | Max annual demand                       |
| <b>29</b> ⤵                                                                         | Days in billing cycle                   |

No payment is due.  
Your account has a credit balance of  
\$137.40

SAN DIEGO GAS & ELECTRIC  
PO BOX 25111  
SANTA ANA CA 92799-5111

2 2 200006066221954000001432000000000000

CY 08

 Your electric energy is provided by SAN DIEGO COMMUNITY POWER .  
If you have any questions about the Community Choice Aggregation (CCA)  
charges on your bill, please contact your CCA at 1-888-382-0169.

#### Regulatory Notices

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.
- The PCIA is a charge to ensure that both SDG&E customers and those who have left SDG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SDG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

#### Important Phone Numbers



1-800-411-SDGE (7343) *English*  
1-800-311-SDGE (7343) *Español*  
1-877-889-SDGE (7343) *TTY*

M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report  
outages, please call 24 hours a day,  
7 days a week. . . . . 1-800-611-7343

To locate underground cables & gas  
pipes, please call DigAlert,  
Monday-Friday, 6am-7pm. . . . . 8-1-1

To make a payment using credit or  
debit card, call . . . . . 1-800-411-7343

### Payment Options \$ Please visit [sdge.com/PayBill](https://sdge.com/PayBill) for more ways to pay your bill.



#### Pay Online:

Pay online with [MyEnergyCenter.com](https://MyEnergyCenter.com). We offer a variety of  
payment options including bank account, debit card, credit card,  
digital wallet and more.



#### Enroll in Auto Pay:

Enjoy the convenience of Auto Pay. It's an easy and secure  
way to make sure your energy bill is paid on time, automatically  
each month. Go to [MyEnergyCenter.com](https://MyEnergyCenter.com).



#### Pay with Mobile App:

Pay with your mobile device using the My Energy Center mobile app.  
Visit [sdge.com/MECapp](https://sdge.com/MECapp) to get started.



#### In Person:

To find the nearest location and hours of operation, visit  
[sdge.com/locations](https://sdge.com/locations).



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at  
[sdge.com/assistance](https://sdge.com/assistance) or call 1-800-411-SDGE (7343).



#### By Mail:

Mail your check or money order, along with the payment stub  
at the bottom of your bill, in the enclosed envelope to  
SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



## Detail of Current Charges

### Electric Service

Rate: Time of Use - DRSES-Residential Climate Zone: Mountain  
Baseline Allowance: 641 kWh  
Billing Period: 1/15/26 - 2/12/26 Total Days: 29  
Meter Number: 05351767 (Next scheduled read date Mar 16, 2026) Cycle: 09  
Meter Constant: 1.000 Billing Voltage Level: Secondary  
Circuit: 0975 Block: 307  
Total Usage: -23 (Usage based on interval data)  
Non Bypassable Charges Usage: 322 (Usage based on interval data)

### ELECTRIC CHARGES

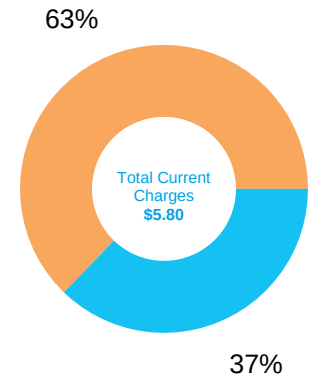
|                                                |                |                 |                       | Amount(\$)               |
|------------------------------------------------|----------------|-----------------|-----------------------|--------------------------|
| Base Services Charge: CARE                     |                |                 |                       | \$1.19713 x 29 days 5.72 |
| Electricity Delivery (Details below) -23 kWh   |                |                 |                       |                          |
| WINTER USAGE                                   | On-Peak        | Off-Peak        | Super Off-Peak        |                          |
| kWh used                                       | 130            | -132            | -21                   |                          |
| Rate/kWh                                       | \$1.25332      | \$1.00000       | \$1.00000             |                          |
| Charge                                         | \$32.93        | + \$1.00        | + \$1.00              | = 32.93                  |
| Non-Bypassable Charges                         |                |                 |                       | 4.86                     |
| Electricity Generation (Details below) -23 kWh |                |                 |                       |                          |
| WINTER USAGE                                   | Winter On-Peak | Winter Off-Peak | Winter Super Off-Peak |                          |
| kWh used                                       | 130            | -132            | -21                   |                          |
| Rate/kWh                                       | \$1.20013      | \$1.00000       | \$1.00000             |                          |
| Charge                                         | \$26.02        | + \$1.00        | + \$1.00              | = 26.02                  |
| Electricity Generation Credit                  |                |                 |                       | -26.02                   |
| PCIA 2022 130 kWh x \$1.02999                  |                |                 |                       | 3.90                     |
| Residential CARE Discount                      |                |                 |                       | -13.62                   |
| Non-Bypassable Discount                        |                |                 |                       | -10.81                   |
| Applied Generation Credit                      |                |                 |                       | -23.21                   |
| Minimum Charge Adjustment                      |                |                 |                       | 6.03                     |
| Total Electric Charges                         |                |                 |                       | \$5.80                   |

### TAXES & FEES ON ELECTRIC CHARGES

|                                                  |  |  | Amount(\$) |
|--------------------------------------------------|--|--|------------|
| Franchise Fee Equivalent Surcharge 25.74 x 1.10% |  |  | .28        |
| State Regulatory Fee 130 kWh x \$1.001000        |  |  | .13        |
| Applied Generation Credit                        |  |  | -.41       |
| Total Taxes & Fees on Electric Charges           |  |  | \$0.00     |

(Continued on next page)

### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 8 of your bill.

|                                    |         |
|------------------------------------|---------|
| Electric Charges                   |         |
| Transmission                       | -\$1.36 |
| Distribution                       | \$1.23  |
| Competition Transition Charge      | -\$0.01 |
| Local Generation Charge            | \$3.78  |
| Other Charges & Credits (Electric) |         |
| Public Purpose Programs            | \$2.55  |
| PCIA                               | -\$0.41 |
| Other                              | \$0.02  |
| Total Current Charges              | \$5.80  |



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AMOUNT DUE  
No Payment Due

DATE MAILED Feb 20, 2026  
sdge.com

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Detail of Current Charges - Continued

**Total Electric Service \$5.80**

**SDG&E Rate Identification Number (RIN)**

View hourly electric pricing information using your RIN.  
To find your RIN, use your smartphone to scan the QR code.



SDG&E Electric Delivery  
Meter # 5351767  
RIN : USCA-SDXX-0081-0000

**Community Choice Aggregation (CCA) Electric Generation Charges**

Your Electric energy is provided by the following CCA:

**SAN DIEGO COMMUNITY POWER** Phone: 1-888-382-0169

CCA Account Number: 6066221954 Service Delivery Point: 101660906066221950001

Bill Date: Feb 12, 2026 Billing Period: 1/15/26 - 2/12/26

|                                                      | Amount(\$)   |
|------------------------------------------------------|--------------|
| Generation On-Peak Winter 130 kWh X \$0.15996        | 20.82        |
| Generation Off-Peak Winter -132 kWh X \$0.10625      | -14.02       |
| Generation Super Off-Peak Winter -21 kWh X \$0.04043 | -.84         |
| 2026 NEM True Up Rollover                            | 29.79        |
| State Surcharge Tax                                  | .00          |
| 2026 NEM Net Surplus Credit                          | -35.75       |
| <b>Total CCA Electric Generation Charges</b>         | <b>\$.00</b> |

For more detail on your Community Power bill, please call us at 888-382-0169.  
Your CCA rate is NEM DR-SES - 2022 Vintage.  
Your cumulative NEM Balance credit is now \$29.79.  
Your current relevant period kWh Balance is now 0 kWh

**Total Current Charges \$5.80**

**SDCP Rate Identification Number (RIN)**

View hourly electric pricing information using your RIN.  
To find your RIN, use your smartphone to scan the QR code.



SDCP Electric Generation  
Meter # 5351767  
RIN : USCA-XXSA-0185-0000



## Your Electricity Dashboard

### Highest Usage Hour



Highest Usage Hour (Demand) this month:

**6.2 kW on January 17, 2026 from 4:00pm to 5:00pm**

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

| Winter         | kWh  |
|----------------|------|
| On-Peak        | 130  |
| Off-Peak       | -132 |
| Super Off-Peak | -21  |
| Total          | -23  |

| TOU Period - Weekdays | Summer<br>June 1 - October 31                  | Winter<br>November 1 - May 31                                                                            |
|-----------------------|------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| On-Peak               | 4:00 p.m. - 9:00 p.m.                          | 4:00 p.m. - 9:00 p.m.                                                                                    |
| Off-Peak              | 6:00 a.m. - 4:00 p.m.;<br>9:00 p.m. - midnight | 6:00 a.m. - 4:00 p.m.<br>Excluding 10:00 a.m. - 2:00 p.m. in<br>March and April;<br>9:00 p.m. - midnight |
| Super Off-Peak        | Midnight - 6:00 a.m.                           | Midnight - 6:00 a.m.<br>10:00 a.m. - 2:00 p.m. in March and April                                        |

| TOU Period - Weekends<br>and Holidays | Summer<br>June 1 - October 31                 | Winter<br>November 1 - May 31                 |
|---------------------------------------|-----------------------------------------------|-----------------------------------------------|
| On-Peak                               | 4:00 p.m. - 9:00 p.m.                         | 4:00 p.m. - 9:00 p.m.                         |
| Off-Peak                              | 2:00 p.m. - 4:00 p.m.<br>9:00 p.m. - midnight | 2:00 p.m. - 4:00 p.m.<br>9:00 p.m. - midnight |
| Super Off-Peak                        | Midnight - 2:00 p.m.                          | Midnight - 2:00 p.m.                          |



ACCOUNT NUMBER 0060 6622 1954 2  
AMOUNT DUE  
No Payment Due

DATE MAILED Feb 20, 2026  
sdge.com

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## Net Energy Metering Summary

**Current Rate:** Time of Use - DRSES-Residential **Start Date:** 02/13/2025 **System Size:** 4.67 kW  
**Meter Number:** 05351767 **True-Up Date:** 02/12/2026 **Version:** 2.0

| Bill Date         | On-Pk kWh    | Off-Pk kWh    | Super-Off-Pk kWh | Total kWh     | NEM Charges   | Discounts       | Applied Credits | Remaining Credits | Cumulative Balance |
|-------------------|--------------|---------------|------------------|---------------|---------------|-----------------|-----------------|-------------------|--------------------|
| 03/14/2025        | 96           | -155          | -84              | -143          | 25.07         | (9.45)          | (15.62)         | (15.02)           | -                  |
| 04/14/2025        | 47           | -125          | -274             | -352          | 12.28         | (4.63)          | (7.65)          | (61.25)           | -                  |
| 05/14/2025        | 40           | -186          | -113             | -259          | 10.45         | (3.94)          | (6.51)          | (93.24)           | -                  |
| 06/13/2025        | 41           | -365          | 9                | -315          | 17.50         | (6.57)          | (10.93)         | (129.17)          | -                  |
| 07/15/2025        | 111          | -347          | -31              | -267          | 31.47         | (11.70)         | (19.77)         | (157.60)          | -                  |
| 08/13/2025        | 176          | -266          | -3               | -93           | 49.89         | (18.54)         | (31.35)         | (160.04)          | -                  |
| 09/12/2025        | 366          | -61           | 63               | 368           | 121.38        | (45.22)         | (76.16)         | (92.23)           | -                  |
| 09/30/2025        | 63           | -110          | 37               | -10           | 28.22         | (10.54)         | (17.68)         | (89.61)           | -                  |
| 10/13/2025        | 41           | -88           | -13              | -60           | 9.93          | (3.40)          | (6.53)          | (94.40)           | -                  |
| 11/12/2025        | 106          | -181          | -57              | -132          | 25.55         | (8.79)          | (16.76)         | (105.58)          | -                  |
| 12/12/2025        | 145          | -94           | 18               | 69            | 39.04         | (13.52)         | (25.52)         | (91.10)           | -                  |
| 01/14/2026        | 161          | 47            | -15              | 193           | 54.40         | (19.21)         | (35.19)         | (58.81)           | -                  |
| 02/12/2026        | 130          | -132          | -21              | -23           | 37.24         | (13.62)         | (23.62)         | (57.20)           | -                  |
| <b>YTD Totals</b> | <b>1,523</b> | <b>-2,063</b> | <b>-484</b>      | <b>-1,024</b> | <b>462.42</b> | <b>(169.13)</b> | <b>(293.29)</b> |                   |                    |

|                                     |    |          |
|-------------------------------------|----|----------|
| YTD Net Metering Charges/Credits    | \$ | -        |
| Non-Bypassable Charges              | \$ | (105.17) |
| Minimum Charge Adjustment           | \$ | 46.23    |
| <b>Subtotal</b>                     | \$ | (58.94)  |
| Electric Meter Charges and Payments | \$ | (78.46)  |
| <b>Current Account Balance</b>      | \$ | (137.40) |
| <b>Payment Required This Month:</b> |    | No       |

### Understanding Your Net Metering Summary

**Start Date:** Net Energy Metering (NEM) is applied to your electric account over a 12-month billing period. Each 12-month period is referred to as a "Relevant Period". It is also referred to as your "True-Up" or "Settlement Period". The start date reflects the start of your current period.

**True-Up Date:** The date your current period ends. This date, also known as your NEM anniversary or settlement date, is when SDG&E will reconcile your account and automatically reset your account for a new period.

**Total kWh:** The net kWh for each billing period.

**Event kWh:** The net kWh used during the event period corresponding to your rate. The kWh identified during the event period will be used to calculate any event-related charges or credits.

**NEM Charges:** Represents the charges associated with the net kWh purchased from SDG&E during the billing period.

**Discounts:** Any discount or California Climate Credit received in a given month.

**Applied Credits:** Any generation credits that have been applied to your account. Generation credits are used to offset outstanding net metering charges.

**Remaining Credits:** The amount of credits associated with the billing periods when you were a net over-generator. This amount will be applied to your Net Metering balance to offset outstanding net metering charges. You can see when your credits were applied under the "Applied Credits" section.

**Cumulative Balance:** Represents the running total of your NEM charges and any applied credits. It is important to note, that this does not include any remaining credits, which have not yet been applied to your account.

**YTD Net Metering Charges/Credits:** The running total of the net metering charges and credits for the current "Relevant Period". This amount reflects your total net energy metering charges/credits and the total applied generation credits (NEM Charges + Applied Credits).

**Minimum Charge Adjustment:** The running total of any applicable minimum charges for the current "Relevant Period". If you are a net generator for the year, these basic service fees and any applicable taxes will represent all you have to pay.

**Excess Generation Payment:** Represents any excess generation payments at the time of your True-Up.

**Additional Charges/Payments:** The running total of any additional charges or payments that you have incurred or made during this "Relevant Period".

**Current Account Balance:** Represents your current net metering account balance.

**Payment Required:** Indicates whether or not a payment is required this month.

### Please Note:

Minimum charges apply for residential non-care billing falling below an average of \$0.402 per day. Customers participating in CARE, FERA, or Medical will receive a reduced minimum bill amount of \$0.201 per day.

Credits are calculated based upon current rates in tariffs.

Beginning in 2011, any excess generation remaining at True-Up will be credited in accordance with Assembly Bill 920.

At the time of your annual True-Up, applicable excess generation is displayed as a negative in the YTD Totals for the total kWh.

If your Total kWh does not reflect a negative number at your True-Up, then you do not qualify for a payment.

## Definitions

**Baseline Allowance** - A quantity of electricity or gas allocated by the CPUC for residential customers based on a percentage of average residential consumption and varying based on type of space heating, type of water heating, season, climatic zone and number of days in the billing period.

**Base Services Charge** - This charge covers some of the fixed costs of the electric grid, including transformers and meters which help ensure safe, reliable electricity delivery to your home.

**California Climate Credit** - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit twice a year. Visit [cpuc.ca.gov/climatecredit](http://cpuc.ca.gov/climatecredit) to learn more.

**City of San Diego Franchise Fee Differential** - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

**Climate Zone** - The CPUC established four Climatic Zones in California, based on annual average temperatures.

**Competition Transition Charge (CTC)** - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

**Delivery** - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

**Distribution** - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

**Electricity Generation Charge** - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by

DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

**Electricity Generation Credit** - This credit offsets the Electricity Generation Charge.

**kWh (kilowatt hour)** - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

**Local Generation Charge** - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

**Maximum Annual Demand** - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

**Maximum Monthly Demand** - The maximum demand during the current billing period.

**Nuclear Decommissioning** - This charge pays for the retirement of nuclear power plants.

**Public Purpose Programs** - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

**Reliability Services (RS)** - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

**State Regulatory Fee** - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

**State Surcharge Tax** - Collected by the State of California for

the conservation and development of energy resources in the state.

**Total Rate Adjustment Component (TRAC)** - This charge achieves legislative and CPUC subsidies such as maintaining the Commission approved tier differential between rates for usage up to 130% of baseline and usage above 130% of baseline; discounted rates for assistance programs; and elimination or modification of seasonality in rates by lowering Summer rates and increasing Winter rates.

**Transmission** - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

**Wildfire Fund Charge** - The Wildfire Fund Charge is mandated by the CPUC to repay costs associated with wildfire damage after July 12, 2019.

## SDG&E Policies and Notices

**Electronic Check Processing** - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check.

**Rates & Rules** - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available online at [sdge.com](http://sdge.com).

**Pay Before Date / Disconnection Policy** - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 19 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van

Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: [consumer-affairs@cpuc.ca.gov](mailto:consumer-affairs@cpuc.ca.gov), prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: [info@sdge.com](mailto:info@sdge.com).

**Disputed Bills / Service Complaints** - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E's response, submit a complaint to the California Public Utilities Commission (CPUC) at [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/). Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

### California Relay Service Phone Numbers:

| Type of Call         | Toll-Free Number                                 |
|----------------------|--------------------------------------------------|
| TTY/VCO/HCO to Voice | 1-800-735-2929 English<br>1-800-855-3000 Spanish |
| Voice to TTY/VCO/HCO | 1-800-735-2922 English<br>1-800-855-3000 Spanish |
| Speech to Speech     | 1-800-854-7784                                   |

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

**Re-Establishment of Credit / Deposit** - If you pay your SDG&E bill after the expiration date of a past due notice, you may be required to re-establish your credit by paying a deposit.

**Large Font Bill** - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).

