

Coverage Overview

Real estate home warranty plans and pricing

All coverages may not be available in all areas.

	BEST COVERAGE			
	Shield Complete SM	Shield Plus SM	Shield Essential SM	Seller Coverage Option
Systems				
Air Conditioning (including geothermal systems)	•	•	•	•
Heating (including geothermal systems)	•	•	•	•
Plumbing	•	•	•	•
Ductwork	•	•	•	•
Electrical	•	•	•	•
Water Heaters	•	•	•	•
Appliances				
Clothes Washers	•	•		
Clothes Dryers	•	•		
Refrigerators	•	•		
Built-in Microwave Ovens	•	•		
Dishwashers	•	•		
Garbage Disposals	•	•		
Ranges/Ovens/Cooktops	•	•		
Additional Home Items				
Ceiling Fans	•	•	•	•
Doorbells	•	•	•	•
Garage Door Openers	•	•	•	•
Built-in Exhaust Fan (including bathroom, attic, and whole house fans)	•	•	•	•
Installed Instant Hot/Cold Water Dispensers	•	•		
Coverage Limits Limits shown are available per agreement term.				
HVAC or Ductwork Limit (per system*)	\$15,000	\$15,000	\$15,000	\$1,500
Refrigerant (*included in the \$15,000 HVAC limit)	Unlimited	\$10/lb SM covered	\$10/lb SM covered	\$10/lb SM covered
Roof Leak Repair	\$1,000	\$1,000 w/Add-on	\$1,000 w/Add-on	—
Appliances (per item)	\$7,000	\$4,000	—	—
Correction of Code Violations, Permits, and Modifications (shared limit for all)	\$1,000	—	—	—
Correction of Code Violations	Included above	\$250 Initial term only	\$250 Initial term only	\$250
Permits	Included above	\$250 Initial term only	\$250 Initial term only	\$250
Modifications	Included above	—	—	—
Member Benefits Fees vary by service and are due at time of request. Additional terms and conditions may apply.				
⊕ Rekey Service**	Price of Service Fee	Price of Service Fee	Price of Service Fee	—
⊕ Smart Home Tech Installation and Setup Services ¹	Available	Available	Available	—
⊕ Pre-season HVAC Tune-ups ⁴	One included	\$100/unit	\$100/unit	—
⊕ Discounts for New HVAC Systems ⁵	Available	Available	Available	Available

Shield Assurances

Included in all plans:

- ✓ Normal wear-and-tear, no matter the age of a covered item
- ✓ Unknown, pre-existing breakdowns
- ✓ Items without maintenance records
- ✓ Duplicates of the same item, like that extra A/C unit
- ✓ Removal of defective equipment
- ✓ Breakdowns caused by improper installations or repairs; insufficient maintenance; rust, corrosion and sediment; mismatched HVAC systems
- ✓ Refrigerant recapture, reclaim and disposal
- ✓ Permits and correction of code violations
(See details on chart to the left)

Seller Coverage Option



Cover your home for up to 6 months while it's on the market with all the same home systems and items from the **ShieldEssential** plan. Best of all, no payment is due until the home closes.

Subject to a \$1,500 cap during the listing period. Renewable upon review at the discretion of American Home Shield after 6-month period, up to 12 months.

Scan this QR code to view our sample agreement.



Real estate professionals can order on your behalf by:

1. Visiting pro.ahs.com
2. Calling 800.735.4663, ext. 1
3. Mailing enrollment application with payment:
AHS, P.O. Box 650993,
Dallas, TX 75265-0993
4. Emailing enrollment application without payment:
AHSREorders@ahs.com

*Geothermal, glycol, hot water, and steam circulating systems subject to item specific limit of \$2,000.

**Rekey Services: Rekey services are offered by Frontdoor Pro and performed by a Frontdoor Pro independent service contractor. For buyer use only. Not available in all areas.

¹Smart Home Tech Installation and Setup Services: Smart home tech installation and setup services are provided by a third party. For buyer use only. Not available in all areas.

⁴Pre-season HVAC Tune-ups: Tune-ups are offered by Frontdoor Pro and performed by a Frontdoor Pro independent service contractor. Tune-ups are available seasonally (spring: A/C; fall: heating). With the ShieldComplete plan, your first tune-up of one unit is included for free per agreement term. Service dates are limited and may vary based upon location, Pro availability, and weather. For buyer use only.

⁵Discounts for New HVAC Systems: The New HVAC Program is offered by Frontdoor Pro and performed by a Frontdoor Pro independent service contractor. Not available in all areas.

See the plan agreement at ahs.com/contracts for coverage details including service fees, limitations and exclusions. Coverage limits and charges for non-covered items may apply. Coverage may not be available in all areas.

The plan agreement is subject to \$50,000 aggregate limit of liability.



Service Fee
Pricing

\$100

	BEST COVERAGE		ShieldPlus		ShieldEssential		Seller Coverage Option
	ShieldComplete		1 Year	2 Year	1 Year	2 Year	
Single-family Home (SFH)	☐ \$795	☐ \$1,590	☐ \$645	☐ \$1,290	☐ \$425	☐ \$850	☐ \$1.16/day
Rate without A/C	☐ \$635	☐ \$1,270	☐ \$515	☐ \$1,030	☐ \$340	☐ \$680	☐ \$0.93/day
Condo/Townhome/Mobile Home	☐ \$670	☐ \$1,340	☐ \$520	☐ \$1,040	☐ \$300	☐ \$600	☐ \$0.82/day
Rate without A/C	☐ \$535	☐ \$1,070	☒ \$415	☐ \$830	☐ \$240	☐ \$480	☐ \$0.66/day
New Construction SFH (Years 2-5)	☐ \$1,310		☐ \$1,065		☐ \$700		
Rate without A/C	☐ \$1,050		☐ \$850		☐ \$560		
New Construction Condo (Years 2-5)	☐ \$1,105		☐ \$860		☐ \$495		
Rate without A/C	☐ \$885		☐ \$685		☐ \$395		

Optional Coverage for Buyers

SFH/Condo/Townhome/Mobile Home	New Construction (Years 2-5)
1 Year	2 Year

Electronics Protection Plan*	☐ \$216		
Roof Leak Repair (included in ShieldComplete; not available for condos/townhomes/mobile homes)	☐ \$100	☐ \$200	
Specialty Units** (built-in bar fridges, kegerators, and drawer refrigerators)	☐ \$15	☐ \$30	☐ \$25
Well Pump (not available for condos/townhomes/mobile homes)	☐ \$100	☐ \$200	☐ \$165
Septic System Pumping and Septic Sewage Ejector Pump (not available for condos/townhomes/mobile homes)	☐ \$75	☐ \$150	☐ \$125
Pool and Built-in Spa Equipment†	☐ \$195	☐ \$390	☐ \$320
Saltwater Pool and Built-in Spa Equipment†	☐ \$325	☐ \$650	☐ \$540
Portable Spa Equipment	☐ \$195	☐ \$390	☐ \$320

NOTE: Unless otherwise noted, all prices shown are for homes under 5,000 sq. ft. To obtain quotes for single-family homes over 5,000 sq. ft., or for guest unit pricing and multiple unit properties (such as duplex, triplex, and four-plexes), please call 800.735.4663. Optional coverages contain coverage limits. See the plan agreement at ahs.com/contracts for additional optional coverage limitations and exclusions.

Enrollment Form
Property Information

Property Address to be Covered

City

State

ZIP

Home Sq. Ft.

Listing Expiration Date (if selling)

Seller

First Name

Last Name

Phone Number

Email Address

Mailing Address (only if different from covered property)

Buyer

First Name

Last Name

Phone Number

Email Address

Mailing Address (only if different from covered property)

Closing Company

Closing Company Name

Main Office Phone Number

Closing Company Address

Fax Phone Number

City

State

ZIP

Estimated Closing Date

Closing Number

Closing Representative Name

Closing Rep Email

Real Estate Company

Initiating Real Estate Associate ☐ Buyer ☐ Seller

Real Estate Company

Main Office Phone Number

Real Estate Office Address

Agent Name

Agent Mobile Phone Number

Agent Email

Buyer Home Warranty	\$ _____
Buyer Optional Coverage Total	\$ _____
Seller Coverage Option	\$ _____
Grand Total	\$ _____

- ☐ I accept the benefits of American Home Shield home warranty coverage.
- ☐ I decline the opportunity to purchase American Home Shield home warranty coverage.

Home Buyer or Seller Signature

Date

☐ I (real estate professional) have presented American Home Shield home warranty coverage to my client.

American Home Shield may provide compensation to real estate brokers and their related companies for services provided in connection with its home warranty program. In connection with the program, a broker may provide information regarding you and your home to American Home Shield. By submitting this Enrollment Form, you authorize the broker to share such information with American Home Shield and authorize American Home Shield to use such information in connection with its program. You are not required to buy a home warranty and, if you want one, you are not required to buy it through a broker or sales associate.

*Electronics Protection Plan: The Electronics Protection Plan is provided by Allstate Protection Plans and can only be purchased in conjunction with an American Home Shield home warranty. Plan is subject to a \$2,000 per claim limit and a \$5,000 aggregate claim limit.

**Available only with the ShieldPlus and ShieldComplete plans.

†If equipment is not shared, only one or the other is covered unless an additional fee is paid.

See the plan agreement at ahs.com/contracts for coverage details including service fees, limitations and exclusions. Coverage limits and charges for non-covered items may apply.



Real-time help from repair Experts? Yep!

AHS members with select plans can now troubleshoot issues over video chat, for no additional cost.

When you join American Home Shield, you get protection for major parts of the covered systems and appliances you rely on. Plus, if you select the **ShieldCompleteSM** or **ShieldPlusSM** plan, you can video chat with a live repair Expert in real time for electrical, plumbing, HVAC, appliance, and general repair issues.* The best part – no additional cost.

How does it work?

- ✓ Request service in the AHS app and tap Video Chat Now when prompted.
- ✓ You will be connected with a live Expert.
- ✓ Your Expert will assess or even help you fix the issue on the spot.
- ✓ If your covered item can't be fixed over video chat, you can request service for an in-person Pro (for the cost of your service fee).

Real-time help. For real. From AHS.

Contact your real estate professional to learn more.



*Video chat feature available as a benefit to AHS members with select plans. See ahs.com for hours and details.

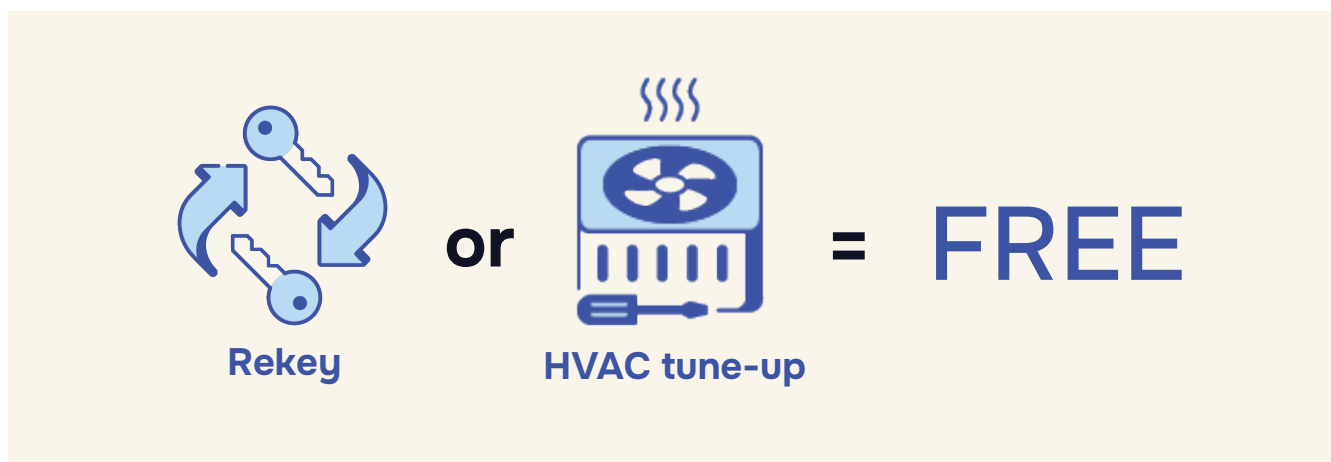
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Introducing On the House.

Our new choose-your-free-service benefit is here.



With the **ShieldCompleteSM** plan, members have access to our new benefit program, **On the House**. It allows them to choose between two important services – rekey or an HVAC tune-up* – for free.



Here's why it matters:

- ✓ It shows the value of a home warranty – and the value of your service.
- ✓ Clients are happy – everyone loves “free.”
- ✓ It empowers clients to choose the service that matters most in their new home.

Your clients deserve a great move-in experience. We can help.



Visit sales.ahs.com/onthouse
or contact your Market Manager
to learn more.

*HVAC system tune-ups and rekey service are offered by Frontdoor Pro and performed by a FrontdoorPro® independent service contractor ("Pro"). For Frontdoor Pro license numbers, please visit <https://pro.frontdoor.com/contractor-licenses>. HVAC service dates are limited and may vary based on location. Rekey: covers up to 6 keyholes, including delivery of a total of 4 identical keys, on previously installed and properly functioning non-electronic door knobs and/or deadbolts for the hinged doors accessing the structural walls of your covered residential property, a separate Service Fee applies for each unit of any covered multi-unit property. With the ShieldCompleteSM plan, one rekey service or the first tune-up of one HVAC unit is offered for free per agreement term. For buyer use only.

New Jersey Residents: The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the home builder or manufacturer.