

Ways to contact us

Customer service numbers

General Services (U.S. & Canada)	Relay calls accepted 1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Multicultural services

Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:

Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400
www.sce.com

Request a large print bill 1-800-655-4555

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356
	Debit & credit card 1-833-425-1440
Other	PayPal, Venmo, Apple Pay and Google Pay

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 09/11/26.

- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information, complete the form below and return it to SCE

Change of mailing address: 700808232336

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF \$

☐

Every
Month

☐

One Month
only

Select one box only and sign below for EAF:

Summary of your billing detail

Service account	Service address	Billing period	Your rate	New charges
8015765176	20168 LEMONSCENT DR RIVERSIDE, CA	08/12/26 to 09/10/26	TOU-D-PRIME	-\$32.17
8015765176	20168 LEMONSCENT DR RIVERSIDE, CA	09/11/25 to 09/10/26	TOU-D-PRIME	\$50.60
Billing adjustment				
				\$18.43

Things you should know

Solar Customer Bills

Starting in June 2026, solar customers, except those on MASH or SOMAH, may notice a change in how their bills look. The information will be the same with additional call-outs for clarity. To view the Solar Billing Plan bill guide, visit sce.com/sbpbill. To view the Net Energy Metering (NEM) bill guide (NEM 1.0 and NEM 2.0), visit sce.com/nembill.

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Stay in Control

If you're behind on payments, enrolled in a payment plan, or facing disconnection, we offer options and energy management solutions to help you stay in control of your bill and costs. Learn more at www.sce.com/billsupport.

California Climate Credit Rollover Information

Your electricity bill for this month reflects a credit. This may be due in part to the California Climate Credit that posts to the bills you receive in August and September.

Service account

8015765176

POD-ID

101760940008880621

Service address

20168 LEMONSCENT DR

RIVERSIDE, CA 92507

Rotating outage

Group A042

Your cost varies by time of day



Summer cost periods (Jun 01-Sep 30)

	Weekdays	Weekends & Holidays
On peak	4pm - 9pm	
Mid peak		4pm - 9pm
Off peak	12am - 4pm 9pm - 12am	12am - 4pm 9pm - 12am

Your past and current electricity usage

		Electricity (kWh)	
Summer Season	Consumption	Net generation	Total
On peak	124	-23	101
Mid peak	54	-8	46
Off peak	352	-221	131
Total electricity usage this month in kWh			278

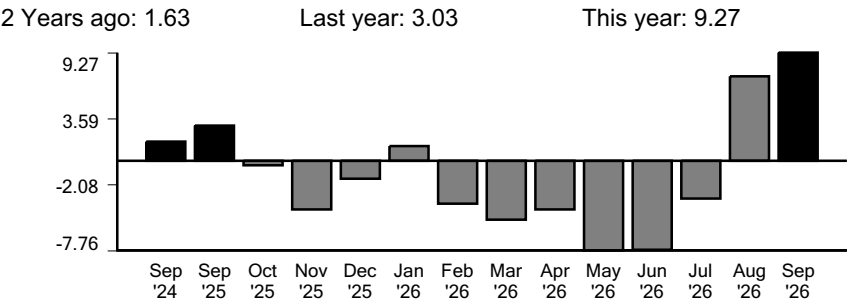
Your next billing cycle for meter 222014-527410 will end on or about 10/11/26.

Consumption is the total amount of electricity imported from SCE.

Net generation is the amount of excess electricity exported to the grid by your generating system.

Total electricity usage is your system's total consumption minus your net generation.

Your daily average electricity usage (kWh)



Details of your new charges

Your rate: TOU-D-PRIME
Billing period: 08/12/26 to 09/10/26 (30 days)

Delivery charges - Cost to deliver your electricity		
Base services charge	30 days x \$0.78633	\$23.59
Smart Energy Program Credit		-\$12.30
CA Climate Credit		-\$36.00
Generation charges - Cost to generate your electricity		
SCE		
Net Surplus Compensation		
Compensation Total	620 kWh x -\$0.01825	-\$11.32
Nonbypassable charges (NBCs)		
CTC, NDC, PPPC	486 kWh x \$0.00188	\$0.91
Wildfire fund charge	486 kWh x \$0.00591	\$2.87
Subtotal of your new charges		-\$32.25
State tax	278 kWh x \$0.00030	\$0.08
Your new charges		-\$32.17

Your Delivery charges include:

- \$12.87 distribution charges
- \$10.72 public purpose programs charge

Your Generation charges include:

- \$0.58 power charge indifference adjustment (PCIA)

Your overall energy charges include:

- \$1.05 franchise fees

Additional information:

- Service voltage: 240 volts
- Net Surplus Compensation (NSC) option: Rollover



An EDISON INTERNATIONAL® Company

Details of your tracked charges

Your rate: TOU-D-PRIME

Billing period: 08/12/26 to 09/10/26 (30 days)

Delivery charges - Cost to deliver your electricity

Energy-Summer

On peak	101 kWh x \$0.28859	\$29.15
Mid peak	46 kWh x \$0.28859	\$13.28
Off peak	131 kWh x \$0.18884	\$24.74

Generation charges - Cost to generate your electricity

SCE

Energy-Summer

On peak	101 kWh x \$0.29653	\$29.95
Mid peak	46 kWh x \$0.10544	\$4.85
Off peak	131 kWh x \$0.07035	\$9.22

Other charges or credits

Fixed recovery charge	278 kWh x \$0.00619	\$1.72
-----------------------	---------------------	--------

Energy Charge Total **\$112.91**

Additional information regarding your Net Consumption/Generation:

- Your year-to-date energy charges total as of previous month: -\$62.31
 - Your current month energy charge total: \$112.91
 - Your year-to-date energy charges: \$50.60*
 - Your year-to-date kWh: -620 kWh
- *If you earned a credit on your bill, the amount you receive may be less than your year-to-date energy Charge which is based on SCE's rates. Your "Compensation Total" is based on the year-to-date kWh shown above, which is then multiplied by a CPUC approved value per kWh.

Rate Identification Number - RIN



USCA-SCSC-0600-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.



California Climate Credit Bill Relief from the Cap-and-Invest Program

A Message from the California Public Utilities Commission

This year, each of the residential utility bills you and millions of other households across the state receive in August and September will contain a \$36.00 California Climate Credit per service account.

The California Climate Credit is a direct result of the State's nation-leading Cap-and-Invest Program, which requires polluters to pay for emissions that create and accelerate climate change. California's Cap-and-Invest program incentivizes polluters to reduce emissions by requiring them to pay for those emissions. The state allows the utilities to use that revenue to offset the increased energy costs utility customers may experience as the state transitions to a more sustainable and lower-carbon future. Find out more at www.cpuc.ca.gov/climatecredit/.

Since 2014, the program has generated \$10.9 billion revenue for the benefit of Californians. For utility customers, on average, residential households, served by Southern California Edison, like yours, have cumulatively received approximately \$1,090.00** in California Climate Credits on their utility bills.

Previously, you may recall that residential customers received their Climate Credit in April and October. Beginning in 2026, the state is taking action to reduce residential customers' highest bills by distributing the credits in August and September.

For more information about the Climate Credit, visit www.cpuc.ca.gov/climatecredit.

For more information about additional programs that are funded by the Cap-and-Invest Program to reduce carbon pollution, improve public health and the environment, and provide meaningful benefits to the most disadvantaged communities, visit www.caclimateinvestments.ca.gov.

**Billing periods vary by utility and may not always coincide with a calendar month. If you don't see a Climate Credit in the bill that arrives this month, it will appear in the bill you receive next month. You can review the updated small business requirements at <https://www.cpuc.ca.gov/smallbusinessclimatecredit>.*

The CPUC regulates privately owned electric and natural gas companies and serves the public interest by protecting consumers and ensuring the provision of safe, reliable utility service and infrastructure at reasonable rates, with a commitment to environmental enhancement and a healthy California economy. For more information about our work, visit www.cpuc.ca.gov. If you have a question or complaint concerning a privately owned utility, call 1-800-649-7570 or visit www.cpuc.ca.gov/utilitycomplaint.

*** The cumulative total differs for small businesses. You can review the updated small business requirements at <https://www.cpuc.ca.gov/smallbusinessclimatecredit>.*

CustomerConnection

Please visit us at www.sce.com

Public Safety Power Shutoffs

- Your safety is our top priority. The changing climate, below average rainfall this year and extended periods of high winds increase the potential for a fire to spread.
- When fire weather conditions are present, we may temporarily shut off power to reduce the risk of a fire caused by utility equipment. This is known as a Public Safety Power Shutoff (PSPS), and it saves lives.
- Losing power for any amount of time is a hardship; while it's frustrating and inconvenient, safety must come first.

Update your contact information or sign up for PSPS alerts in English or other available languages at www.sce.com/pspsalerts.
Learn more about PSPS and emergency preparedness at www.sce.com/psps.

UNDERSTANDING EMF

ELECTRIC AND MAGNETIC FIELDS

Questions have been raised about the possible health effects of exposure to 60-hertz (power frequency) electric and magnetic fields (EMF*), which are found wherever you have electric power. This article contains information that will help you understand the EMF issue, plus practical tips you can use if you want to reduce your exposure at home and at work.

Campos Eléctricos y Magnéticos (EMF):
Si desea recibir información en español, comuníquese con SCE al 1-800-441-2233.

EMF information provided as required by the California Public Utilities Commission (CPUC) EMF policy.

*The term EMF in this publication refers to extremely low frequency (ELF) 60-hertz electric and magnetic fields associated with power delivered by electric utilities. It does not refer to radio frequency (RF) waves associated with wireless communications such as cell phones.

Can EMF Harm Your Health?

Electric and magnetic fields are present wherever electricity flows--around appliances and power lines, in offices, and at schools and homes. Many researchers believe that if there is a risk of adverse health effects from usual residential exposures to EMF, it is probably just at the detection limit of human health studies; nonetheless, the possible risk warrants further investigation. The varying results from epidemiological studies, which looked at estimated EMF exposures and childhood leukemia, are consistent with a weak link. Laboratory studies, including studies investigating a possible mechanism for health effects (mechanistic studies), provide little or no evidence to support this weak link.

The results from many research studies have been evaluated by international, national, and California EMF research programs to determine whether EMF poses any health risk. Given the uncertainty of the issue, the medical and scientific communities have been unable to conclude that usual residential exposures to EMF cause health effects, or to establish any standard or level of residential exposure that is known to be either safe or harmful. These conclusions remain unchanged by recent studies.

World Health Organization Findings

The World Health Organization (WHO) completed a review of the potential health implications of extremely low frequency EMF, which includes power-frequency fields. Their conclusions and recommendations were presented in a June 2007 report known as the *Extremely Low Frequency Fields, Environmental Health Criteria Monograph No. 238*.

The WHO report concluded that evidence linking extremely low frequency (ELF) magnetic fields and childhood leukemia "is not strong enough to be considered causal but sufficiently strong to remain a concern." "Virtually all of the laboratory evidence and the mechanistic evidence fail to support" this reported association. For all other diseases, there is inadequate or no evidence of health effects at low exposure levels.

The report emphasized that, given the weakness of the evidence for health effects, the health benefits of exposure reduction are unclear and adopting policies based on arbitrary low exposure limits is not warranted. In light of this situation, WHO made these and other recommendations:

- * National authorities should implement communication programs with all stakeholders to enable informed decision-making, including how individuals can reduce their own exposure.
- * Policy makers and community planners should implement very low-cost measures to reduce exposures when constructing new facilities and designing new equipment, including appliances.
- * Policy makers should establish guidelines for ELF field exposure for both the general public and workers. The best source of guidance for both exposure levels and the principles of scientific review are the international guidelines.
- * Government and industry should promote research to reduce the uncertainty of the scientific evidence on the health effects of ELF field exposure. Several recommended research projects are already under way through the Electric Power Research Institute.

To view the full report, visit www.who.int/publications/i/item/9789241572385

Magnetic Fields at Home (Measurements are in milligauss.)			
	1.2" away	12" away	36" away
 Microwave Oven	750 to 2,000	40 to 80	3 to 8
 Clothes Washer	8 to 400	2 to 30	0.1 to 2
 Electric Range	60 to 2,000	4 to 40	0.1 to 1
 Compact Fluorescent Bulb	0 to 32.8	0 to 0.1	0
 Hair Dryer	60 to 20,000	1 to 70	0.1 to 3
 LCD/Plasma TV	1.1 to 73.6	0 to 2.5	0 to 2.2

Source: Adapted from Gauger 1985 & EPRI Appliance Measurement Study 2010.

Magnetic Fields Outside (Maximum values may be lower for some California utilities.)	
 Distribution Lines	1 to 80 milligauss under the line
 Transmission Lines	1 to 300 milligauss at the edge of the right-of-way

(EMF continued on the reverse side)

Aug 2026

EMF (continued from front)

What You Can Do

In a situation of scientific uncertainty and public concern, WHO recommended that utilities explore “very low-cost” ways to reduce EMF exposure from new or upgraded facilities. SCE and other California public utilities have been pursuing no-cost and low-cost measures to reduce EMF levels from new utility transmission lines and substation projects. You, too, may want to take no-cost and low-cost measures to reduce your EMF exposure at home and at work.

Human studies have not produced a consensus about any health benefits from changing the way people use electric appliances. But, if you feel reducing your EMF exposure would be beneficial, you can increase your distance from electric appliances and/or limit the amount of time you use appliances at home or at work. For instance, you can place your electric clock away from the head of your bed. Increasing your distance from it and other appliances, such as televisions, computer monitors, and microwave ovens, can reduce your EMF exposure.

You can also reduce your EMF exposure by limiting the time you spend using personal appliances, such as hair dryers, electric razors, heating pads, and electric blankets. You may also want to limit the time you spend using electric cooking appliances.

You can locate the sources of EMF in your work environment and spend break time in lower-field areas.

It is not known whether such actions will have any impact on your health.

Additional Information Is Available

SCE provides free EMF information packages and home/business measurements upon request. For any of these services, please call **1-800-200-4723 (4SCE)** or visit www.sce.com/EMF.

Additional information is also available at these links:

World Health Organization International EMF Project: Visit www.who.int/health-topics/electromagnetic-fields for EMF information, including fact sheets, research completed, and scientific journal articles.

National Institute of Environmental Health Sciences: Visit www.niehs.nih.gov/health/topics/agents/emf

California Public Utilities Commission: Visit

www.cpuc.ca.gov/industries-and-topics/electrical-energy/infrastructure/permitting-and-environmental-review/electric-magnetic-fields

Connect With Us

Get energy-saving tips, safety and outage updates,
and much more.



www.facebook.com/sce



www.twitter.com/sce



www.instagram.com/sce