

TERMS OF USE

Last updated March 11, 2026

AGREEMENT TO OUR LEGAL TERMS

These Terms of Use form a legally binding agreement between you and SunPower Inc. ("SunPower," "Company," "we," "us," or "our") regarding your access to and use of the websites, applications, digital tools, and related online services that link to these Terms (collectively, the "Services").

SunPower Inc. is a Delaware corporation with a business address at 1403 North Research Way, Orem, Utah 84097, United States. You may contact us by phone at +1 877-299-4943, by email at privacy@sunpower.com, or by mail at that address.

By accessing or using the Services, you agree to these Terms of Use. If you do not agree, do not use the Services.

We may update these Terms from time to time. Updated Terms become effective when posted on the Services unless a later effective date is stated. Your continued use of the Services after any update means you accept the updated Terms.

The Services are intended for users who are at least 18 years old. Persons under 18 may not use or register for the Services.

1. OUR SERVICES

section below, we grant you a limited, non-exclusive, non-transferable, revocable license to access the Services and to download or print a copy of any portion of the Content to which you have properly gained access solely for your personal, non-commercial use or internal business purpose.

Except as expressly permitted in these Terms, no part of the Services and no Content or Marks may be copied, reproduced, republished, uploaded, posted, publicly displayed, encoded, translated, transmitted, distributed, sold, licensed, or otherwise exploited for any commercial purpose without our prior written permission.

If you wish to make any use of the Services, Content, or Marks other than as set out in these Terms, please send your request to privacy@sunpower.com. We reserve all rights not expressly granted to you in and to the Services, Content, and Marks.

Your submissions

If you directly send us any question, comment, suggestion, idea, feedback, or other information about the Services ("Submissions"), you assign to us all intellectual property rights in that Submission to the extent permitted by law. You agree that we may use and share Submissions for any lawful purpose without acknowledgment or compensation to you.

You are responsible for what you submit. By sending us Submissions through any part of the Services, you confirm that your Submission does not violate any law, does not infringe any third-party right, and is not unlawful, harassing, defamatory, obscene, misleading, or otherwise objectionable.

3. USER REPRESENTATIONS

By using the Services, you represent and warrant that: (1) you have the legal capacity and agree to comply with these Terms; (2) you are not under 18 years of age; (3) you will not access the Services through automated or non-human means except through standard search engine or browser functionality; (4) you will not use the Services for any illegal or unauthorized purpose; and (5) your use of the Services will not violate

13. Upload or transmit any passive or active information collection or transmission mechanism, including web bugs, cookies, spyware, or similar devices, except as expressly permitted through standard browser functionality and in compliance with law.
14. Interfere with, disrupt, or create an undue burden on the Services or the networks or services connected to the Services.
15. Harass, annoy, intimidate, or threaten our employees or agents.
16. Attempt to bypass measures designed to prevent or restrict access to the Services or any portion of the Services.
17. Copy, adapt, decipher, decompile, disassemble, or reverse engineer any software comprising part of the Services, except as permitted by applicable law.
18. Use a buying agent or purchasing agent to make purchases or requests through the Services without authorization.
19. Collect usernames or email addresses for the purpose of sending unsolicited email or create accounts by automated means or under false pretenses.
20. Use the Services as part of any effort to compete with us or otherwise use the Services or Content for any revenue-generating endeavor or commercial enterprise not expressly approved by us.
21. Sell or otherwise transfer your profile.
22. Misrepresent your relationship with SunPower or misuse the SunPower name, logos, trademarks, or branded materials.
23. Misuse, scrape, disclose, sell, or exploit data obtained from the Services except as expressly authorized by us in writing.
24. Violate any applicable law, regulation, ordinance, or third-party right in connection with your use of the Services.

5. USER SUBMISSIONS

The Services do not provide a public forum for users to post or publish content. However, users may submit inquiries, forms, feedback, applications, and other materials directly to us through the Services. Any such materials are treated as

excessive in size or burdensome to our systems; and (5) otherwise manage the Services in a manner designed to protect our rights and property and to facilitate the proper functioning of the Services.

9. PRIVACY NOTICE

We care about data privacy and security. Please review the SunPower Privacy Notice posted at <https://us.sunpower.com/privacy-policy>. By using the Services, you agree to be bound by that Privacy Notice, which is incorporated into these Terms by reference.

10. TERM AND TERMINATION

These Terms remain in full force and effect while you use the Services. Without limiting any other provision of these Terms, we reserve the right, in our sole discretion and without notice or liability, to deny access to and use of the Services to any person for any reason or for no reason, including for breach of any representation, warranty, or covenant contained in these Terms or of any applicable law or regulation.

If we terminate or suspend your account for any reason, you are prohibited from registering and creating a new account under your name, a fake or borrowed name, or the name of any third party, even if you may be acting on behalf of the third party. In addition to terminating or suspending your account, we may take appropriate legal action, including civil, criminal, and injunctive relief.

11. MODIFICATIONS AND INTERRUPTIONS

We reserve the right to change, modify, or remove the contents of the Services at any time or for any reason in our sole discretion without notice. We have no

Any dispute brought by either party relating in any way to the Services must be commenced within one year after the cause of action arose. If this limitation is found to be illegal or unenforceable, then the applicable legal limitations period will apply only to that claim.

Restrictions

Any arbitration shall be limited to the dispute between the parties individually. To the fullest extent permitted by law: (a) no arbitration shall be joined with any other proceeding; (b) there is no right or authority for any dispute to be arbitrated on a class-action basis or to use class action procedures; and (c) there is no right or authority for any dispute to be brought in a purported representative capacity on behalf of the general public or any other persons.

Exceptions to Arbitration

The following disputes are not subject to arbitration: (a) disputes seeking to enforce or protect, or concerning the validity of, any intellectual property rights of a party; (b) disputes related to allegations of theft, piracy, invasion of privacy, or unauthorized use; and (c) claims for injunctive relief.

14. CORRECTIONS

There may be information on the Services that contains typographical errors, inaccuracies, or omissions, including descriptions, availability, or other information. We reserve the right to correct any errors, inaccuracies, or omissions and to change or update information on the Services at any time, without prior notice.

BE LIMITED TO THE GREATER OF THE AMOUNT, IF ANY, PAID BY YOU TO US DURING THE SIX MONTH PERIOD PRIOR TO ANY CAUSE OF ACTION ARISING OR ONE HUNDRED U.S. DOLLARS (\$100). SOME STATE LAWS DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR THE EXCLUSION OR LIMITATION OF CERTAIN DAMAGES, SO SOME OR ALL OF THE ABOVE DISCLAIMERS OR LIMITATIONS MAY NOT APPLY TO YOU.

17. INDEMNIFICATION

You agree to defend, indemnify, and hold us harmless, including our subsidiaries, affiliates, and each of our respective officers, agents, partners, and employees, from and against any loss, damage, liability, claim, or demand, including reasonable attorneys' fees and expenses, made by any third party due to or arising out of: (1) your use of the Services; (2) your breach of these Terms; (3) your breach of your representations and warranties set forth in these Terms; (4) your violation of the rights of a third party, including intellectual property rights; or (5) any overt harmful act toward another user of the Services with whom you connected through the Services. We reserve the right, at your expense, to assume the exclusive defense and control of any matter for which you are required to indemnify us, and you agree to cooperate with that defense.

18. USER DATA

We maintain certain data that you transmit to the Services for the purpose of managing the performance of the Services, as well as data relating to your use of the Services. Although we perform routine backups of data, you are solely responsible for all data that you transmit or that relates to activity you have undertaken using the Services. We have no liability to you for any loss or corruption of any such data, and you waive any right of action against us arising from any such loss or corruption.

19. ELECTRONIC

These Terms operate to the fullest extent permitted by law. We may assign any or all of our rights and obligations to others at any time. We are not responsible or liable for any loss, damage, delay, or failure to act caused by any cause beyond our reasonable control.

If any provision or part of a provision of these Terms is determined to be unlawful, void, or unenforceable, that provision or part of the provision is deemed severable from these Terms and does not affect the validity and enforceability of any remaining provisions. There is no joint venture, partnership, employment, or agency relationship created between you and us as a result of these Terms or use of the Services.

22. CONTACT US

To resolve a complaint regarding the Services or to receive further information regarding use of the Services, please contact us at:

SunPower Inc. 1403 North Research Way Orem, Utah 84097 United States

Phone: +1 877-299-4943

Email: privacy@sunpower.com

Our Company

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SunStrong Management
PO BOX 91910
Sioux Falls, SD 57109-1910

Manage your account and pay online at
sunstrong.youronlineaccount.com!

Bruce A. Larsen
28427 Patches Drive
Menifee, CA 92585

Statement Information

Account Number	1424759000
Statement Date	04/08/2026
Payment Due Date	04/28/2026

Total Amount Due \$172.88

You are on Auto Pay. \$172.88 will be deducted from your designated account on 04/12/2026.

REMIT PAYMENT TO:

SunStrong Management
PO BOX 845073
Dallas, TX 75284-5073

1424759000 017288 4

▲ Please detach and return the top portion of this statement with your payment. ▲



Account Number
1424759000

Statement Date
04/08/2026

Payment Due Date
04/28/2026

Account Activity

Previous Amount Due		\$172.88
Payments Received – <i>Last payment made on 03/12/2026</i>		\$172.88
<i>Applied to Balance</i>	\$172.88	
Current Charges		
<i>Monthly Payment</i>	\$180.38	
<i>ACH Discount</i>	(\$7.50)	
Total Amount Due		\$172.88

Important Messages

NOTICE: See additional page(s) for important information.

Thanks for helping us change the way our world is powered!

Your account has successfully transferred to SunStrong Management. Our experienced team is passionate about customer service, and we are working to ensure the continued performance of your system. Our priority is to deliver transparent and timely communication along with customer support for your solar or solar-plus-storage system as we move forward together. Your new online account URL is now <https://sunstrong.youronlineaccount.com/>.

Want to pay online? Register for recurring payments or make a one-time payment by logging into sunstrong.youronlineaccount.com!

Selling or refinancing your home? The SunStrong Life Events Team is here to help. Visit us online for additional assistance at sunstrong.youronlineaccount.com or call (833) 514-1858.

Manage your SunStrong Management account online using the following QR Code:



Mail Payments To
PO BOX 845073
Dallas, TX 75284-5073

Send Other Correspondence To
PO BOX 91910
Sioux Falls, SD 57109-1910

By Phone
(833) 514-1858

Visit Us Online At
sunstrong.youronlineaccount.com

Important Information

Contact Us for Additional Assistance by:

- Logging into your online account at sunstrong.youronlineaccount.com
- Calling a specialist at (833) 514-1858 during our business hours of 7am to 9pm CT (7am to 7pm CT for CT & NV), Monday through Friday
- Mailing us at: SunStrong Management, PO BOX 91910, Sioux Falls, SD 57109-1910

Bankruptcy Notification: To the extent your original obligation was discharged, or is subject to an automatic stay of bankruptcy under Title 11 of the United States Code, this statement is for compliance and/ or informational purposes only and does not constitute an attempt to collect a debt or to impose personal liability for such obligation.

Electronic Communications: Save a tree! Enroll online to receive all communication and important account information sent to you electronically. Create a SunStrong Management account at sunstrong.youronlineaccount.com, select My Profile on the top menu, then click Communication Preferences. You can access your account information from anywhere and update your communication preferences and settings at any time.

Payment Methods: Log into your SunStrong Management account and select Make a Payment. Follow the instructions to set up a one-time payment or manage recurring payments. You can set up bill payment through your financial institution. If you have multiple leases, your bill payment will attempt to satisfy the oldest due date(s) when posting the payment. If you would like the payment applied to a specific lease using a Bill Pay service, please contact our office with directions for the payment application. Payments may be made over the phone with no fee. Checks should be made out to SunStrong Management and mailed to PO BOX 845073, Dallas, TX 75284-5073. Do not send cash.

Notice of Electronic Check Conversion: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as check. Funds may be withdrawn from your account as soon as the same day we receive your payment.

Payoff Amount: To pay your lease in full, contact us to get the accurate payoff amount due.

Notice of Credit Bureau Reporting: We may report information about your account to credit bureaus. Lease status, payment history; including on-time, late or missed payments or other defaults on your account may be reflected on your credit report.

Disputes: You have the right to dispute the accuracy of information that we have reported to a credit bureau. You can submit your dispute and any supporting documents by logging into your SunStrong Management account at sunstrong.youronlineaccount.com and click Messages. You can also mail your dispute directly to SunStrong Management, PO Box 91910, Sioux Falls, SD 57109-1910. You must include the following information:

- Your full name, address, phone number and account number.
- Specific details about the information you are disputing.
- The reason you believe the information is not accurate.
- Any relevant supporting documentation.

Identity Theft: If you believe you have been a victim of identity theft, contact us with your completed fraud packet and/or police report. You can go to www.identitytheft.gov for resources and create your report of identity theft. You can also contact us for a copy to complete.