

From: Gayatri Burden <gayatri.burden@sunrunhome.com>
To: milasiusg <milasiusg@aol.com>
Cc: zachpanfiloff <zachpanfiloff@lgcypower.com>
Subject: Stanley & Giedre Milas - Your Sunrun Project: Post-Installation Update
Date: Fri, Jun 3, 2016 9:49 am



POWER FORWARD

Hello Mr. & Mrs. Milas,

Thank you for taking my call! We are happy that your construction experience was a good one! We take serious pride in our crews and office staff and we always appreciate feedback from our customers. Please feel free to let us know how your project planning, installation and overall experience was with Sunrun! We like to recognize our foreman and crews for their hard work so please feel free to mention them by name, if you like, and let us know how they did.

You will receive **2 surveys via email** (one very soon and one in about a month) - we would greatly appreciate your taking the time to let us know how well we did, and if you have suggestions for any improvements. For your convenience, please find below **the names of the crew and team members:**

Foreman - Chris Froning
Crew - Miguel L., Conor M., Danny S.
Sales Rep - Zach Panfiloff
Project Planner - Gayatri Burden

I am looking into the possibility of having these surveys sent to you in paper copy. I will keep you posted.

Next steps

1. Inspection:

Our Inspection Coordinator will be calling you soon to schedule your City inspection. You may need to be home. They will also call you on the day of the inspection to give you a 2-3 hour window. Once the City Inspector passes the inspection, our coordinator will submit all requisite information to SDG&E to fast-track your application processing.

2. SDG&E Terms & Conditions Email:

I have contacted my back office to see about having a paper copy of the SDG&E Terms & Conditions sent to you so you can complete it, sign it and return it to us. Usually, in about 2 weeks of receiving all the information from the City inspector and Sunrun, SDG&E will send you an email for Terms & Conditions (T&C) to authenticate your application for net metering. Most of the information related to your application will be pre-populated. However, they will request you to supply the 4 pieces of information listed below; SDG&E won't give you permission to operate until this step is completed:

- a. Your SDG&E electric account number (first 10 digits only)
- b. The name as it appears on your electric bill

- c. The billing zip code found on your SDG&E bill
- d. Your e-signature

3. SDG&E Permission To Operate (PTO) Email:

In about 7-10 business day of receiving your signed & completed T&C, SDG&E will email you to give you Permission To Operate (PTO) your Sunrun solar system!

I have provided a link to a video that will guide you on how to turn your Sunrun solar system on and start enjoying all the benefits!

Please let me know if you have any questions.

Thank you.

<https://www.youtube.com/watch?v=uXBM2nArJk0>

Best regards,

GAYATRI BURDEN | Project Planner
Sunrun - North San Diego
p: 415-580-6900 EXT.2184
gayatri.burden@sunrunhome.com

SUNRUN INC., 595 MARKET STREET, 29TH FLOOR, SAN FRANCISCO, CA 94105

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From: Giedre J Milas <milasiusg@aol.com>
To: peter.hirschberg <peter.hirschberg@sunrunhome.com>
Cc: zachpanfiloff <zachpanfiloff@lqcypower.com>
Subject: Re: Your Sunrun design is here - please approve - Stanley Milas / 3339 Fosca St Carlsbad CA 92009
Date: Mon, May 9, 2016 12:05 pm

Dear Mr. Hirschberg,

Thank You for the up-date and the detailed design layout for placement of the solar panels. Thank You also for confirming that Sun Run will be picking up all costs for the RMA. Please Note that we have not yet received the RMA application.

We are most pleased that our project is moving forward.

Kind Regards,
Stanley & Giedre Milas

-----Original Message-----

From: Peter Hirschberg <peter.hirschberg@sunrunhome.com>
To: Stanley Milas <milasiusg@aol.com>
Cc: Zach Panfiloff <zachpanfiloff@lqcypower.com>
Sent: Sun, May 8, 2016 6:50 pm
Subject: Your Sunrun design is here - please approve - Stanley Milas / 3339 Fosca St Carlsbad CA 92009

Hi Stanley,
Great news! Your design layout, which is based on the site evaluation of your home, is attached for your review. We engineered the solar system to maximize electricity production while keeping aesthetics at the forefront of the design. To get your system installed as soon as possible, simply reply to this email or give me a ring and let me know that we have your approval.

After your site visit, we confirmed you will need a Renewable Meter Adapter (RMA - click [HERE](#) for a quick video). Sunrun picks up all costs for your RMA, and I will be sending you an RMA application via DocuSign shortly.

The next step in the process is to submit for the building permit. We'll start that process in 5 days or as soon as you approve the attached plans.

Cheers,

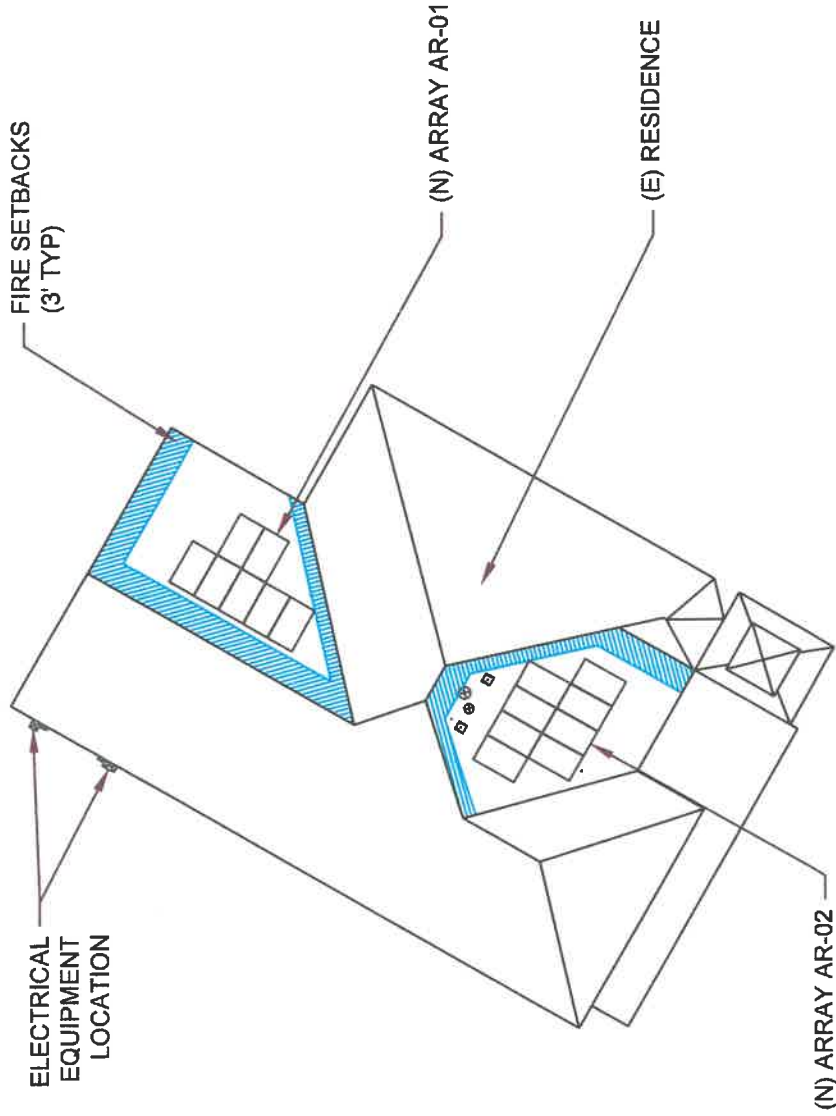
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PETER HIRSCHBERG | Installation Services Coordinator
Sunrun Inc.
p [303.942.2589](tel:303.942.2589)



SCOPE OF WORK:

- SYSTEM SIZE: 3975W DC
- MODULES: (15) CANADIAN SOLAR: CS6P-265P
- INVERTER(S):
- (1) NINGBO GINLONG TECHNOLOGIES: SOLIS-4K-2G-US
- CONSTRUCTION FOREMAN TO CONFIRM CONDUIT RUN PLACEMENT WITH CUSTOMER.

SITE PLAN - SCALE = 3/64" = 1'0"



SUNRUN

CA CL #750184

285 TRADE ST, SAN MARCOS, CA 92078
PHONE 951.281.9078
FAX 951.550.9668

CUSTOMER RESIDENCE:
STANLEY MILAS
3339 FOSCA ST, CARLSBAD,
CA, 92009

PROJECT NUMBER:
116R-339MILA

REV: A 5/3/2016

PAGE LAYOUT