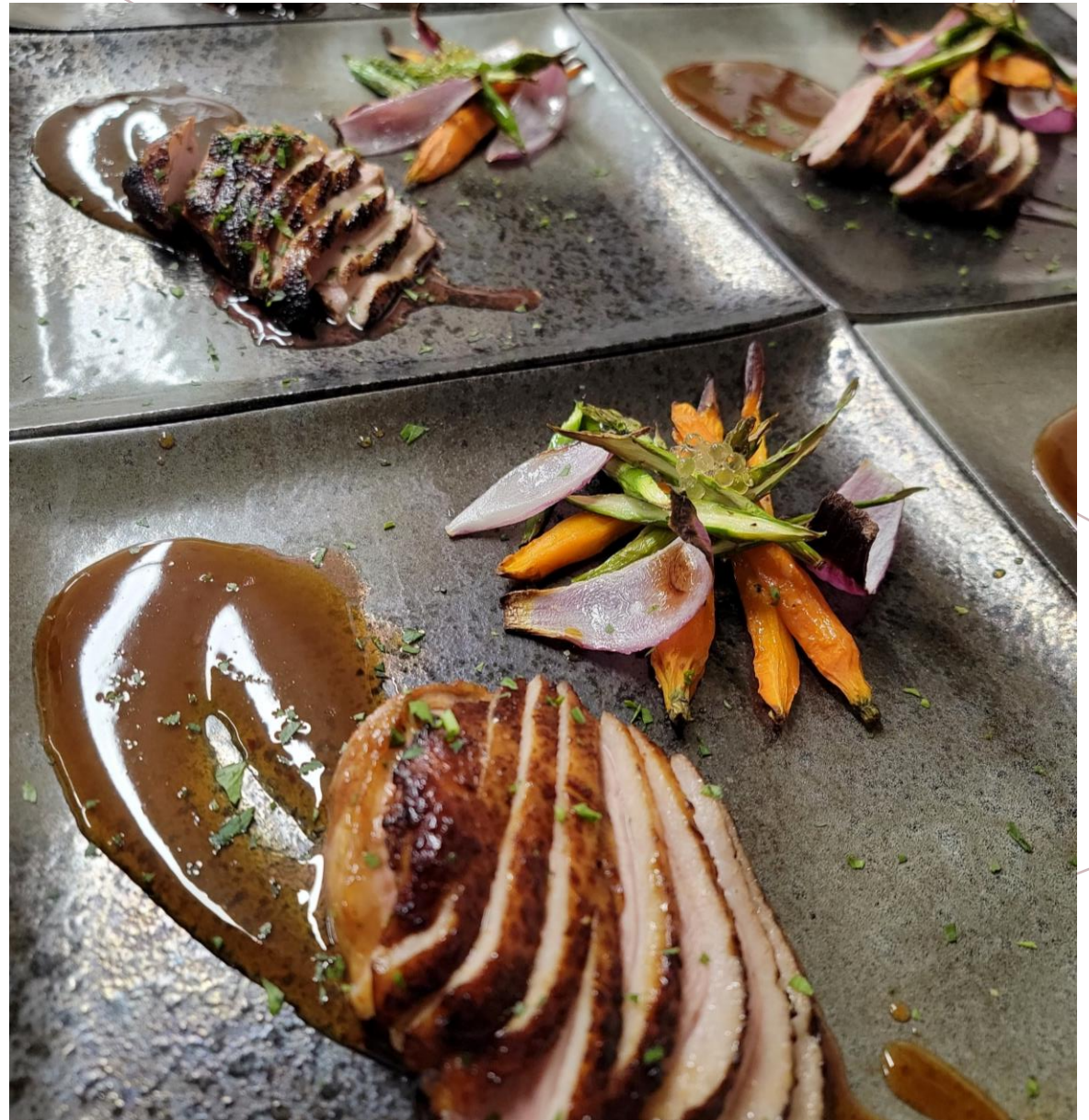


*RESIDENT  
GUIDE TO  
DINING  
SERVICES*

THE TOWERS  
*at Laguna Woods Village*



# *DINING DOLLAR PROGRAM*

- Residents get 500 Dining Dollars every month to use towards food.
- Residents in Tower 1 will have their points allocated from the 1<sup>st</sup> of the month to the end of the month.
- Residents from Tower 2 will have their points allocated from the 16<sup>th</sup> of the month to the 15<sup>th</sup> of the following month.
- The Dining Dollars program is designed for your refined dining experience and the modern active lifestyle for the residents at The Towers.
- The Towers is an independent living community, we do not follow specific dietary restrictions for meals. This allows everyone the freedom to choose the foods they enjoy and prefer. This approach emphasizes the independence and choice that comes with independent living while acknowledging individual preferences.



# *DINING DOLLAR PROGRAM*

- The POS (point of sales) is set for a declining balance.
- Residents can add more Dining Dollars to their balance via several methods, such as cash, checks, credit, or debit cards.
- Residents will have access to their account to check their balance any time using their smartphone, tablet or kiosks in the Latitude 50 Dining Room.
- Dining Dollars may be used by a residents for up to 2 guests per month. After that, the resident or the guest must pay for what is owed via cash, credit or debit card at the time of service.
- Guests may opt to pay for their own meals. Guests may pay cash or use a credit card terminal at the host stand.
- **Dining Dollars** can be used to pay for any food-related items, including regular meals and special meals such as **Birthdays Dinners, Holiday Brunches, and BBQs**, as well as certain events organized by the dining service. However, **private parties and some additional special events** will be billed separately and **cannot** be paid for using Dining Dollars.
- **DINING DOLLARS CANNOT** be used to purchase alcohol, corkage fees, take out and room services fees or another item where prohibited.



*LATITUDE 50 DINING ROOM  
(OPEN SEATING)*

*MONDAY – SUNDAY*

*BREAKFAST FROM 8:00 AM  
TO 10:30 AM*

*LUNCH AND DINNER FROM  
11:00 AM TO 7:00 PM*





*LATITUDE 50 DINING ROOM*  
*(OPEN SEATING)*

- Seating in the Latitude 50 Dining Room will be open seating on a first come first serve basis. Latitude 50 will be self-service in which residents select various dishes from an open-counter display. Latitude includes new capabilities for digital ordering and payment. It includes tablet kiosks where residents may place an order and pay without approaching the counter. Residents can also place orders via a website on their smartphone or tablet.

*CRYSTAL DINING ROOM  
(RESERVATION REQUIRED)*

*TUESDAY – FRIDAY*

*FOR DINNER ONLY FROM  
4:15 PM TO 7:00 PM*





*CRYSTAL DINING ROOM  
(RESERVATION REQUIRED)*

- Crystal Dining Room will be table service. The resident's experience is led by a server. The server takes the order, sends it to the kitchen and serves it to the residents or guests when it is ready.

# TAKE OUT SERVICES

- Residents may utilize Take-out for breakfast from 9:00 am to 10:30 am, and lunch or dinner from 11:30 am to 6:00 pm from the Latitude 50 Dining Room.
- A limit of two meals can be obtained at one time.
- The convenience charge of \$1 Dining Dollar per meal at the time of pick up will be taken at the Latitude Dining Room.
- Crystal menu will not be available for take-out services.
- Residents can order online using their smartphones, tablets or computers.



# *ROOM SERVICE DELIVERY*

- If residents would like to have their meal delivered to their room, residents can order online from 9:00 am to 6:00 pm or by phone from 12:00 pm to 2:30 pm calling 949-434-5627
- Each resident who wishes to use room service must present a room service ticket to the person who delivers the meal to their room.
- Tickets will be sold at the Latitude Dining Room for the price of \$7.50 per ticket.
- Residents can buy many tickets as they want, and tickets will not have an expiration date.



# *RESERVATION FOR CRYSTAL DINING ROOM*

- Residents require a reservation for the Crystal Dining Room.
- Residents can make online reservations using their smartphone, tablets, computer or in the Latitude 50 using the kiosk and only reserve one day in advance.
- We do not accept reservations by phone.
- Residents can only reserve a table one day in advance.





## *THANK YOU*

- German Cuenca, Dining General Manager
- [German.cuenca@sodexo.com](mailto:German.cuenca@sodexo.com)
- Christopher Arellano, Executive Chef
- [Christopher.arellano@sodexo.com](mailto:Christopher.arellano@sodexo.com)
- Tom Kenyon, Dining Operation Manager
- [Tom.Kenyon@sodexo.com](mailto:Tom.Kenyon@sodexo.com)

